

**Gujarat Mineral Development Corporation Limited**

**Request for Proposal**

**For**

**Endpoint Detection and Response Solution for GMDC**

RFP Number: GMDC/IT/EDR/01/2025-26



**GMDC**  
Gujarat Mineral  
Development  
Corporation Ltd.  
(A Government of Gujarat Enterprise)

General Manager (IT)  
Gujarat Mineral Development Corporation Ltd.  
(A Govt. Of Gujarat Enterprise)  
CIN: L14100GJ1963SGC001206, GST: 24AAACG7987P1ZT  
Khanij Bhavan, 132' Ring Road, University Ground, Vastrapur,  
Ahmedabad 380 052  
EPABX :079-27913501, 27913200  
Email: gm.it.co@gmdcltd.com Website:www.gmdcltd.com

### RFP NOTICE

**RFP Number: GMDC/IT/ EDR /01/2025-26**

Brief Description of Work	<p>Endpoint Detection and Response Solution of GMDC</p> <p>The EDR solution should offer real-time threat detection, incident response, and full endpoint visibility, with minimal system impact. It must integrate with existing security tools, support compliance, and provide centralized management with 24/7 support.</p>
Period of contract	3 Years of Supply and services
Availability of RFP	<p>RFP shall be floated on the GMDC website (<a href="http://www.gmdcltd.com">www.gmdcltd.com</a>) and n-procure portal (<a href="https://tender.nprocure.com">https://tender.nprocure.com</a>).</p> <p>Bids shall be required to be submitted online on the n-procure portal (<a href="https://tender.nprocure.com">https://tender.nprocure.com</a>).</p>
RFP Processing Fee	<p>₹2950/- (Rupees two thousand nine hundred fifty only) including GST @ 18% in the form of Demand Draft (DD) issued by the banks approved by the Finance Department, Government of Gujarat vide GR. Released from time-to-time (except Co-operative banks) in favor of “Gujarat Mineral Development Corporation (GMDC)” payable at Ahmedabad.</p> <p>Relaxation in terms of submission of RFP Processing Fee shall be given to the bidder who is holding valid Certificate issued under the MSME Act, 2006 as on the bid submission date.</p>
EMD (Earnest Money Deposit)	<p>₹1,00,000/- (Rupees One Lakh Only) in the form of Demand Draft (DD) or in form of Bank Guarantee issued by the Banks approved by Govt. of Gujarat except Cooperative banks as specified Finance Department, GR. Released from time-to-time in favor of “Gujarat Mineral Development Corporation (GMDC)” payable at Ahmedabad.</p> <p>Relaxation in terms of submission of EMD shall be given to the bidder who is holding valid Certificate issued under the MSME Act, 2006 as on the bid submission date.</p>

Commencement of RFP	RFP shall be available from <b>13/06/2025</b> from website <a href="http://www.gmdcltd.com">http://www.gmdcltd.com</a> & <a href="https://tender.nprocure.com">https://tender.nprocure.com</a>
Last date of submission of bid through online	The Price Bid is to be submitted online <b>only</b> at designated place on <a href="https://tender.nprocure.com">https://tender.nprocure.com</a> <b>04/07/2025</b> up-to 18:00 hrs. and (i) any submission of offline price bid (i.e., physical submission) or (ii) submission of price bid along with technical bid will lead to disqualification.  Technical Bid is not to be submitted online, but should be submitted in <b>physical offline mode after the submission of the Price Bid</b> at the designated address by the deadline mentioned.
Last date of submission of physical documents i.e. EMD, RFP Fee etc.	The Technical Bid is to be submitted offline, strictly before the due date for online submission of price bid but on or before <b>04/07/2025 up to 18:00 Hrs.</b> at GMDC office situated at Khanij Bhavan, 132-ft. Ring Road, Gujarat University Ground, Vastrapur, Ahmedabad- 380052, <b>by Speed Post/RPAD/Hand delivery/Courier</b> in sealed cover duly super scribed as mentioned in the RFP.
Date for online opening of preliminary bid.	On <b>05/07/2025 AT 11:00 Hrs.</b> at GMDC office

General and Important  
Terms and Conditions

1. GMDC reserves absolute right and discretion to accept and/or reject any or all the RFPs received, invite a fresh bid at any stage, or split the work between more than one bidder.
2. The bidders are required to quote the rate strictly as per the terms and conditions mentioned in the RFP document. Conditional RFPs shall not be entertained and will be rejected summarily without assigning any reasons whatsoever.
3. GMDC may issue corrigendum at any time during the period between the publication of the notice and the submission of bids for the RFP on the website. The bidders in their own interests are advised to visit the website regularly until the last date for submission of the bid. No separate newspaper advertisement will be released for the amendments or corrections.
4. GMDC reserves the right to modify or alter any condition of the RFP.
5. The bidders are advised to submit their price bid online at <https://tender.nprocure.com>. Physical price bids shall not be accepted and shall be rejected summarily without assigning any reasons whatsoever.
6. Failure to submit a bid online in the stipulated time due to any reason whatsoever by any bidder shall result in disqualification of the bid. In such circumstances, a bid physically submitted along with supporting documents, RFP processing fees, EMD amount, etc. shall not be considered a bid submitted, and the same will be returned to the bidder without opening the same. GMDC reserves the right to take a suitable decision in this regard.

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## 1. Purpose of the Document

GMDC invites request for quote under bids from manufacturers or authorized dealers/ distributors for “Endpoint Detection and Response solution for GMDC” as per the specifications and quantity mentioned in this document. Interested firms may submit their tender and the bids with all relevant certificates, documents, etc.,

## 2. About GMDC

Gujarat Mineral Development Corporation Limited herein after referred to as GMDC, a Government of Gujarat Enterprise, is a pioneer company in the field of mining for more than five decades, catering to the needs of the minerals and solid fuel for the industries based in Gujarat. GMDC’s mining activities are spread all over Gujarat. It is currently dealing in minerals like Lignite, Bauxite, Fluorspar, Ball Clay, Silica sand and Manganese. GMDC has also set up a 250 MW lignite-based Thermal Power Station at Nani Chher in Kutch.

## 3. General Instructions to Bidder

The section aims to provide guidelines/Instructions for Bidders, to be used while submitting the Proposals.

### 3.1 Cost of Bidding

The Bidder will bear all costs associated with the preparation and submission of its bid and GMDC LTD., will in no event or circumstance be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

### 3.2 Due Diligence

The Bidder is expected to and shall be deemed to have examined all instructions, forms, terms and specifications and other information in this RFP Document. The bid should be precise, complete and in the prescribed format as per the requirement of the RFP Document. Failure to furnish all information required by the RFP Document or submission of a bid not responsive to the RFP Document in every respect will be at the Bidder’s risk and may result in rejection of the bid. GMDC LTD. shall at its sole discretion be entitled to determine the adequacy/ sufficiency of the information provided by the Bidder.

### **3.3 Clarification of Bidding Documents**

GMDC LTD. shall make best efforts to respond to any request for clarification of the RFP Document. The response/clarification shall to the extent possible be made in writing.

### **3.4 Amendment of RFP Document**

At any time before the deadline for submission of bids, GMDC LTD may modify the RFP Document for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the RFP Document by amending, modifying and/or supplementing the same. Any amendments/modifications in the RFP document would be displayed on GMDC Web Site and all such amendments shall be binding on the Bidder without any further act or deed on GMDC LTD part. In the event of any amendment, GMDC LTD reserves the right to extend the deadline for the submission of the bids, to allow prospective Bidder reasonable time in which to take the amendment into account while preparing their bids. GMDC LTD may at its sole discretion, extend this deadline for submission of bids by amending the bid documents.

### **3.5 Contact Details**

All inquiries concerning this procurement are to be addressed to the following.

General Manager (IT)  
Gujarat Mineral Development Corporation Ltd.  
Khanij Bhavan, 132' Ring Road, University Ground,  
Vastrapur, Ahmedabad 380 052  
(EPABX :079-27913501, 27913200)  
E-mail: gm.it.co@gmdcltd.com

### **3.6 Language of Bid**

All Proposals and various documents related to these Proposals should be in English Language. All correspondence between GMDC LTD., and the Bidder would also be in English Language. Supporting Documents and Printed Literature furnished by the Bidder may be in another Language provided they are accompanied by an accurate translation in English Language.

### **3.7 Late Bids**

Any bid received by GMDC LTD., after the deadline for submission of bids prescribed by GMDC LTD., summarily rejected. GMDC LTD. shall not be responsible for any postal delay or non-receipt /non-delivery of the documents. No further correspondence on this subject will be entertained.

### **3.8 Right to Accept Proposal**

GMDC LTD., reserves the right to accept or reject any Proposal, and to annul the Proposal process and reject all Proposals at any time prior to award of contract, without thereby incurring any liability to the affected Bidder or any obligation to inform the affected Consortium of the grounds for such decision.

### **3.9 Period of Validity of Bids**

Bids shall remain valid for 180 days after the date of preliminary bid opening prescribed by GMDC LTD, pursuant to the RFP schedule mentioned in this document. In exceptional circumstances, GMDC LTD. may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing. Extension of validity period by the Bidder shall be unconditional.

### **3.10 Change in Law**

Nothing in this contract shall entitle the Bidder to claim additional payment against the work executed or being executed or likely to be executed upon the change in law by Government of India or State of Gujarat as regards any taxes, liabilities arising out of work contract, judgments of court etc. That nothing under the said laws shall create any additional liability on the GMDC over and above that set out herein. That unforeseen circumstances in the working of the said contract shall not entitle Successful Bidder to abandon or demand additional payment under a different head not originally mentioned herein and hence nothing except what is contained in the present contract shall constitute binding obligations between parties.

### **3.11 Subcontract**

The Successful bidder shall not assign or sub-contract any portion of this work without prior written consent of GMDC.

### **3.12 Consortium / Joint Venture:**

Consortium / Joint Venture are not allowed.

**3.13** GMDC is authorized to take suitable decision and action in case of requirement to amend/alter the contract conditions/quantities of the items.

**3.14** The Successful bidder shall not change the constitution of the Bidder/name during the currency of the contract without prior approval of GMDC. Upon such change in constitution and/or name, Supplementary agreement to that effect shall be executed and if the SD is submitted in form of BG/FD than fresh BG in the name and/or constitution shall be submitted failing which necessary action as deemed fit by GMDC shall be taken.

#### 4. Statutory Obligations

**4.1** If any amount becomes payable by GMDC as a result of any claim or application in terms of the provisions or non-compliance of provision of the any Acts and the Rules and Regulations, By-laws or the Orders made there under, applicable from time to time, such amounts shall be recoverable from the Successful Bidder for which GMDC will not be responsible for any compensation.

**4.2** The Successful Bidder shall also indemnify the GMDC against any claims, compensations, damages, loss, liquidated damages etc. for breach and / or nonfulfillment of the prevailing Rules and Regulations and other statutory provisions in force from time to time and applicable to the work during the currency of contract.

#### 5. RFP Processing Fee

The RFP Processing Fee is ₹2950/- (Rupees two thousand nine hundred fifty only) to be paid at the time of submission of supporting document of technical bid in the form of demand draft/ Pay Order/NEFT-RTGS as mentioned in RFP notice in the sealed technical bid cover. If the amount mentioned in the DD/ Pay Order is found short, the RFP will not be considered for scrutiny and will be out rightly rejected.

Relaxation in terms of submission of RFP Processing Fee shall be given to the bidder who is holding valid Certificate issued under the MSME Act, 2006 on the date of submission of RFP.

#### 6. Earnest Money Deposit

A non-interest-bearing Earnest Money Deposit ₹1,00,000/- (Rupees One Lakh Only) in any of the following forms:

- Demand Draft in favor of GMDC Limited Payable at Ahmedabad. OR
- Bank Guarantee from Banks approved by Govt. Of Gujarat (except Co-operative Bank) duly pledged in favor of GMDC for a period of not less than 6 (six) months from the last date of submission of bid and shall be renewed from time to time in case of requirement. OR
- Bank details for submitting RFP Processing Fees and EMD through NEFT/RTGS:

Bank Name: ICICI Bank

Name of beneficiary: GUJARAT MINERAL DEVELOPMENT CORPORATION LTD.

Address: JMC house Branch, Amba wadi, Ahmedabad

Account No: 0024050193 79 IFSC Code: ICIC0000024

Relaxation in terms of submission of EMD shall be given to the bidder who is holding valid Certificate issued under the MSME Act, 2006 on the date of submission of RFP.

## 7. Security Deposit

**7.1** Security Deposit is measure of liquidated damages sustained by GMDC for not performing the contract satisfactorily. Nothing herein above shall disentitle GMDC from claiming the damages sustained in the value over and above the Security Deposit.

**7.2** It shall be refunded to the successful bidder, within a period of six months after satisfactory completion of the work and expiry of the contract period and successful bidder will have to submit “NO DEMAND CERTIFICATE”.

**7.3** The SD deposited by the Successful bidder may be forfeited if the successful bidder fails to adhere to fulfill the conditions of work order / agreement.

**7.4** The successful bidder shall submit security deposit of 10% of the total contract value excluding Goods & Service Tax (GST) within 15 days from the date of receipt of LOI in any one of following form

- Demand Draft in favor of GMDC Limited Payable at Ahmedabad.

OR

- Fixed Deposit from Banks approved by Govt. Of Gujarat (except Co-operative Bank) duly pledged in favor of GMDC for a period of not less than 54 (Fifty-Four months) months from the date of receipt of LOI and shall be renewed from time to time in case of requirement.

OR

- Bank Guarantee issued by banks approved by Govt. Of Gujarat from time to time (except Co-Operative bank) in the form and manner acceptable to GMDC (Govt. GR for approved bank). It should be valid for a period of not less than 54 (Fifty-Four months) from the date of receipt of LOI and shall be renewed from time to time in case of requirement.

**7.5** Security deposit shall not bear any interest under any circumstances.

**7.6** GMDC will reserve the right to recover the charges or the liquidated damages from the Security Deposit in the following circumstances-

- If the successful bidder or its employees causes any damage or destroy any property belonging to GMDC.
- The shortfall amount of all compensations, penalties and other sums of money payable by the successful bidder or recoveries to be made under the terms of this contract which is due but not paid by the successful bidder in full, etc.
- Any other dues on account of statutory compliance.

## 8. Procedure for Submission of the Bid

**8.1** Offers prepared in accordance with the procedures enumerated below.

**8.2** Bid should be submitted online at <https://tender.nprocure.com> on or before the last date and time as prescribed in this RFP.

**8.3** The bidder should submit their bids in THREE parts through, these are

8.4.1 Pre-qualification bid (Details of EMD and RFP Fee etc.)	Online only
8.4.2 Eligibility Bid	Offline only
8.4.3 Price Bid	Online only

**8.4** Manual price bids or the bids submitted by telex/ telegram/ fax/ e-mail etc. will not be accepted under any circumstances. No correspondence will be entertained on this matter.

**8.5** Bidders are advised to follow the 'Instructions for Bids Submission' given in Annexure "C" for e-submission of the bids online through n-procure.

## 9. Eligibility and Qualification Criteria of Bidder:

To be submitted as per format for Eligibility Evaluation to be submitted offline as per Form A

## 10. Evaluation of Bids

**10.1** Document submitted by bidders shall be evaluated strictly on RFP terms and documentary proofs received on GMDC duly authenticated by GMDC. Only the eligible bidder shall be considered for financial evaluation.

**10.2** The L-1 will be considered based on lowest quoted rates (all- inclusive except GST).

**10.3** It is essential for the successful Bidder to quote the lowest price at the time of making the offer in their own interest. GMDC, however, will have the discretion to choose to enter any price discussion.

## 11. Scope of Work

GMDC intends to procure, deploy, and maintain a comprehensive Endpoint Detection and Response (EDR) and Extended Detection and Response (XDR) cybersecurity solution for its IT infrastructure spread across corporate and project locations. The scope includes supply, installation, configuration, integration, testing, commissioning, training, and support of the solution for the duration of the contract.

### 11.1 Location Details

The solution shall be implemented at:

- GMDC Corporate Office, Ahmedabad
- All active project sites of GMDC across Gujarat & Odisha
- Any additional locations as informed during project execution or contract validity.

### 11.2 Scope of Supply and Services

- Supply of licensed EDR/XDR software for all endpoints including servers, desktops, laptops, and mobile devices (approximate quantity to be shared during BOQ).
- Deployment of centralized EDR/XDR management console with remote access capability for security operations.
- Integration with existing security systems (Active Directory, SIEM, Firewalls, etc.).
- Real-time threat monitoring and alerting using behavioral and signature-based techniques.
- Provision of 700 enterprise licenses from OEM for endpoint security solution by successful bidder.
- Configuration of threat detection policies and creation of incident response workflows.
- For all types of technical support services/ Essential Support: 24x7x365 days with named Technical Account Manager (TAM) must be provided to GMDC & SLA where involvement of OEM is required. There should be a back-to-back agreement between GMDC and successful bidder/OEM.
- Uninstallation of Existing EDR/XDR
  - GMDC will provide a centralized tool for automated uninstallation of the existing solution.
  - The selected vendor must:
  - Ensure complete uninstallation of the old EDR/XDR.
  - Assist GMDC remotely with the uninstallation process.
  - Visit onsite in cases where automated or remote removal fails due to technical limitations.
  - The bidder shall provide an EDR solution with real-time log monitoring and centralized dashboard access.

- 24x7 emergency support shall be ensured through SLA-backed services with defined escalation matrix.
- Onboarding and deployment of the solution at all designated sites.
- Centralized Management Console Setup
  - Implement a centralized console to manage, monitor, and configure all endpoint clients.
  - Provide real-time visibility into threats, with dashboards, alerting, and analytics.
  - Integrate with SIEM or log management tools where applicable.
- Testing and Validation
  - Conduct a pilot rollout on a subset of endpoints.
  - Validate functionality, performance, and security configurations.
  - Roll out to all remaining systems upon pilot approval.
- Training and Knowledge Transfer
  - Conduct structured training for GMDC's IT staff on:
    - Solution management and configuration.
    - Threat detection and response workflows.
    - Incident logging, escalation, and resolution.
    - On-site training for GMDC's internal IT/security personnel.
    - Provision of user manuals, technical documentation, SOPs, and FAQs.
    - Dashboard walkthrough and use-case-based training sessions.
- Documentation and Reports
  - Provide the following documentation:
    - Deployment plan and SOPs.
    - Installation and uninstallation guides.
    - Threat detection and response policy documentation.
    - Submit monthly reports covering system health, incidents, and updates.
- Pre-Deployment Phase
  - Conduct a current state assessment of existing endpoint security measures.
  - Identify gaps and vulnerabilities in current endpoint security.
  - Develop a deployment plan based on assessment findings.
- Deployment Phase
  - Deploy EDR agents on all the GMDC endpoints desktops, laptops and Servers as per the best practices performed.
  - Configure EDR policies and rules tailored to GMDC's needs and security requirements.
  - Conduct testing to ensure proper functionality and integration with existing security infrastructure.
  - Provide user training and awareness sessions on EDR capabilities and usage guidelines.

### 11.3 Service Level Agreement (SLA) and Penalty – EDR Solution

- The selected bidder shall be required to execute a formal Service Level Agreement (SLA) with GMDC, incorporating all the terms and conditions of this RFP. The bidder must strictly adhere to the SLA commitments, as non-

compliance may lead to penalties as outlined below.

- Essential Support Services
  - Support Window: 24x7x365 essential support coverage.
  - Named Technical Account Manager (TAM): Must be assigned to GMDC for direct and personalized assistance.
  - Proactive Engagement: Bidder/OEM must actively support GMDC in maximizing platform benefits through periodic reviews, recommendations, and best practices.
  - Knowledge Access: Support should include access to a knowledge base, troubleshooting documentation, online community forums, and security best practices.
- Incident Response SLA
  - Incident response and resolution timelines are categorized as follows:

Severity Level	Response Time	Resolution Time	Example Scenarios	Penalty for Delay
High	Within 1 hour	Within 4 hours	Active ransomware, widespread data breach, critical system compromise	1% of yearly total license fee and AMC charges
Medium	Within 4 hours	Within 24 hours	Suspicious activity, malware affecting multiple systems	0.5% of yearly total license fee and AMC charges
Low	Within 8 hours	Within 48 hours	Minor alerts, anomalies with no immediate operational impact	0.1% of yearly total license fee and AMC charges.

- Preventive Maintenance / OEM Cloud Tenant Review
  - Requirement: Preventive maintenance and security review of OEM’s cloud tenant shall be conducted on a half-yearly basis.
  - Event criticality for this lapse is deemed High.
- Implementation Timeline and Associated Penalty

Milestone	Timeline	Penalty for Delay
Software Delivery & One-time EDR Implementation (including migration, testing, go-live, documentation, and training)	Within 4 weeks from the date of PO	0.5% of total license and implementation cost per delayed week, capped at 10%

#### 11.4 Offsite AMC Support

The selected vendor must provide comprehensive 24x7 offsite support from OEM & Bidder after implementation, which includes:

- Remote technical support via multiple channels (email, phone, ticket system, etc.). In case of emergency Engineer will require to visit onsite at GMDC Corporate Office.
- Weekly sync-up calls with GMDC IT team to review issues and improvements.
- Timely guidance and advisory support for security posture improvement.
- Configure EDR policies and rules tailored to GMDC’s needs and security requirements.
- Escalation matrix with defined response and resolution SLAs.
- Quarterly health checkups and optimization reviews.
- Health checkup reports with actionable insights.
- Assistance in custom security policy creation and optimization.
- Regular review meetings with GMDC for performance, feedback, and enhancements.
- Support for product updates, patch deployment, and incident response assistance.

### 11.5 Project Timeline

- Implementation to be completed within 4 weeks from issuance of LOI or Work Order.
- Progress to be monitored through weekly reports and milestone tracking

## 12. Goods & Service Tax

**12.1** All Bidders are required to submit their GST number and date in the bid. Bid received from unregistered Bidder will not be considered and out rightly rejected.

**12.2** Bidders are requested to quote their rates without GST. GST will be paid/adjusted/reimbursed to the Successful Bidder as per prevailing rates and rules to the extent directly related to the services rendered OR Goods supplied by the Successful Bidder under the said contract subject to production of documentary proof and Successful Bidder will mention the GST amount separately in the invoice/bill along with SAC/HSN Code under GST.

## 13. Payment Terms

### 13.1

Sr. No	Milestone for Works	Amount
1	License / Subscription	70 % after Delivery
		30 % after configuration and go-live
2	Renewal Charges for License / Subscription 2 <sup>nd</sup> and 3 <sup>rd</sup> year	Yearly 100% advance
3	AMC Service	100% Post Quarterly

**13.2** The bills, submitted at the office of General Manager (IT) will be processed within 30 days considering the following deductions.

1. Income tax as per provision of Income Tax Act, and other Taxes (and surcharges) applicable in force from time to time
2. Liquidated damages,
3. Other deductions, if any.

#### **14. Canvassing Not Permitted**

Bidder should not canvass their offer personally or otherwise by approaching the Chairman or the Member of GMDC. If any Bidder wants to make any representation regarding his offer, he should write to the General Manager (IT), if he desires, but personal and oral representations are not permitted.

Despite the above clear instructions, any Bidder is found to canvass his offer or against his competitor's offer through personal approach to the competent authority or the officials of GMDC, their offer will be rejected without assigning any reason and the Bidder even is blacklisted.

#### **15. Acceptance of Offer**

GMDC, on acceptance of the offer, will issue Letter of Intent to the successful Bidder, who will be required to confirm its acceptance of the LOI within 7 days from the date of receipt of LOI+. If he does not accept the LOI within stipulated time period, the amount of the EMD paid will be forfeited and necessary further actions may be initiated as may be deemed fit by the GMDC.

The Successful Bidder shall have to submit the Security Deposit with 15 days from the date of receipt of LOI. The Successful Bidder shall submit the Security Deposit in the manner prescribed in this RFP Document. In case of failure to submit the security deposit, the amount of EMD will be forfeited and necessary further actions may be initiated as may be deemed fit by the GMDC.

The successful Bidder, along with the payment of Security Deposit, shall have enter into a contract/ agreement with the GMDC on appropriate Stamp Paper (to be provided by the

Successful Bidder) in token of acceptance of the terms and conditions of the contract, within 30 days from date of commencement of the work.

#### **16. Notice**

Written notice shall be deemed to have been duly served if delivered to the individual or to Successful Bidder or to the Signing Authority of the GMDC from whom it is intended, or if delivered at or sent by mail or post, to the last business address known to him who gives the notice.

#### **17. Bankruptcy**

If the Successful Bidder commits an act of Bankruptcy or goes into liquidation except for construction purposes, or if its business is carried on by a receiver, such receiver, liquidator or any person in whom the contract may become vested shall forthwith give notice thereof in writing to GMDC and in reasonable time during which he shall take all reasonable steps to prevent stoppage of performance of the contract, have the option of carrying out the contract subject to his or their providing such guarantees as may be required by GMDC but not exceeding the value of the work for the time being remaining unexecuted.

In the event of stoppage of performance under the contract, the period of option under this clause shall be decided by GMDC considering the situation, provided that the above option is not exercised, GMDC may terminate the contract by serving notice in writing to the Successful Bidder. The power and provision so reserved to GMDC on taking of the work out of the Successful Bidder's hands shall apply as far as they may be when the contract is so terminated.

#### **18. Governing Law**

This RFP and subsequent Contract shall be construed and interpreted in accordance with and governed by the laws of India.

#### **19. Jurisdiction**

The matter related to any dispute or difference arising out of this RFP and subsequent contract shall be subject to the exclusive jurisdiction of Court at Ahmedabad only.

#### **20. Arbitration**

All questions, disputes, differences whatsoever which may at any time arises between the parties to this RFP and subsequent contract in connection with the RFP and subsequent contract or any matter arising out of or relation thereto, shall be referred to Sole Arbitrator

as per the provisions of Arbitration and Conciliation Act, 1996 and subsequent amendment thereto and the venue of arbitration proceedings shall be at Ahmedabad only. The Language of the Arbitration shall be in English only.

## **21. Non-Fulfillment of Terms and Condition of the Contract**

- 21.1** If the Successful Bidder fails to carry out the work as per terms and conditions of the contract to the satisfaction of the GMDC, GMDC shall be entitled to forfeit the security deposit paid by the Successful Bidder. This however, shall not absolve the Successful Bidder from his obligation to fulfill the contract. In such event, the GMDC shall have a right to complete and / or to get the work completed at the cost & risk of the Successful Bidder and the Successful Bidder shall be responsible to pay such cost incurred by the GMDC to complete the work and / or to get the work completed.
- 21.2** Likewise, if the Successful Bidder does not fulfill the terms and conditions of the contract and does not carry out the work up to the entire satisfaction of GMDC, GMDC has the right to forthwith terminate the contract at its sole discretion, without assigning any reason, Under such events, the GMDC shall be entitled to forfeit the security deposit paid by the Successful Bidder and the GMDC shall have a right to complete the work and / or to get the work completed at the risk and cost of the Successful Bidder.
- 21.3** For any reasons, if it is required, the GMDC reserves rights to cancel, terminate, amend and or alter the contract and / or bifurcate and / or increase and / or reduce the contract work at any time without giving any notice or reason to the Successful Bidder and without incurring any responsibility.

## **22. Foreclosure**

In case of any necessity arising due to local working conditions or any unforeseen reason not in the control of the GMDC or any reason whatsoever GMDC shall be at liberty to Foreclose the contract without assigning any reasons or notice there for.

## **23. Force Majeure**

Force majeure is herein defined as any because which is beyond the control of the Successful Bidder or the GMDC which they could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as:

- 23.1** Natural phenomena such as floods, draughts Cyclone, earthquake and epidemics, declaration of war.
- 23.2** Acts of any government, including but not limited to war, declared or undeclared priorities, quantities, embargoes, providing either party shall within fifteen (15) days from the occurrence of such a cause notify the other in writing of such cases.
- 23.3** The Successful Bidder will advise, in the event of his having resort to this clause by a registered letter duly certified by the statutory authorities, the beginning and end of the cause of delay, within fifteen days of the occurrence and cessation of such Force Majeure condition. In the event of delay lasting over two months, if arising out of Force Majeure, the contract may be terminated at the discretion of the GMDC.

- 23.4** For delay arising out of Force Majeure, the Successful Bidder will not claim extension in completion date for a period exceeding the period of delay attributable to the causes of force Majeure and neither company nor the Successful Bidder shall be liable to pay extra costs (like increase in rates, remobilization, advance, idle charges for labour and machinery etc.) provided it is mutually established that the Force Majeure conditions did actually exist.
- 23.5** If any of the Force Majeure conditions exists in the place of operation of the Successful Bidder even at the time of submission of bid, he will categorically specify them in his bid and state whether they have been taken into consideration in their quotations.
- 23.6** The Successful Bidder or the GMDC shall not be liable for delays in performing his obligations resulting from any force majeure cause as referred to and/ or defined above. The date of completion will, subject to the hereinafter provided, be extended by a reasonable time.

**24. Annexure A : Bank listed for Bank Guarantee**

**Annexure I.**

**Finance Department, GR. No.: FD/MSM/e-file/4/2024/2859/D.M.O.**

**Date: 01/05/2025**

(A) Guarantees issued by the following banks will be accepted as SD/EMD on a permanent basis:

**❖ All Nationalized Banks**

(B) Guarantees issued by the following Banks will be accepted as SD/EMD for the period up to March 31, 2026. The validity cut-off date in the GR is with respect to the date of issue of Bank Guarantee irrespective of the date of termination of Bank Guarantee.

Sr No	Name of Banks	Sr No	Name of Banks
1	AXIS Bank	22	South Indian Bank
2	AU Small Finance Bank	23	Standard Chartered Bank
3	Bandhan Bank	24	Tamilnad Mercantile Bank
4	Barclays Bank	25	Utkarsh Small Finance Bank
5	City Union Bank	26	YES Bank
6	CSB Bank	27	Ahmedabad Mercantile Co-op. Bank
7	DBS Bank India Limited	28	Nutan Nagrik Sahkari Bank Ltd.
8	DCB Bank	29	Rajkot Nagarik Sahakari Bank Ltd.
9	Equitas Small Finance Bank	30	Saraswat Co-Operative Bank Ltd
10	ESAF Small Finance Bank	31	SBPP Co-operative Bank Ltd.
11	FEDERAL Bank	32	SVC Co-Operative Bank Ltd.
12	HDFC Bank	33	The Cosmos Co-op Bank Ltd.
13	HSBC Bank	34	The Gujarat State Co-operative Bank
14	ICICI Bank	35	The Mehsana Urban Co-Op. Bank
15	IDBI Bank	36	The Surat District Co-op Bank
16	IDFC First Bank	37	The Surat People's Co. Op. Bank Ltd
17	Jammu and Kashmir Bank	38	The Kalupur Commercial Co-op. Bank
18	Jana Small Finance Bank	39	The Panchmahal District Co-operative Bank
19	Karnataka Bank	40	The Baroda District Co-operative Bank
20	Karur Vysya Bank	41	Baroda Gujarat Gramin Bank
21	Kotak Mahindra Bank	42	Saurashtra Gramin Bank

**All the eligible banks are instructed to collect the original documents/papers of guarantee from the concerned tendering authority.**

*(Arvind V.)*

Joint Secretary (Budget)  
Finance Department

## 25. Annexure B Minimum Specification

Sr. No	General Requirement	Compliance or not
1	Proposed solution should be a Leader in the latest Forrester Wave report of Extended Detection and Response Platforms.	
2	Proposed solution should be in Leaders Magic Quadrant in the latest Gartner report for Endpoint Protection Platform.	
3	The proposed solution should identify and protect GMDC assets from known and unknown threats including but not limited to zero-day, malware, ransomware, filebased and file-less attacks always. Further, response action should be available to remediate the threats in realtime.	
4	The proposed solution should provide a unified console to view the entire chain of events linked to the threat across multiple channels like endpoint, server, cloud, network, etc.	
5	OEM should provide Dedicated SaaS Management Instance with unique URL for GMDC. However, if required The proposed solution should have facility for on-premises server hosted at GMDC DC/DR to bridge the connections between GMDC intranet (endpoints, server and network) and the cloud. No endpoint, server or network device of the GMDC intranet should directly connect to the cloud.	
6	The proposed XDR vendor should support High-Availability for their cloud hosting (DC-DR sites) within India region itself & the DR site should be atleast 500kms apart from DC site. The OEM must provide documentary evidence to substantiate the point	
7	The proposed solution should be ISO/IEC 27001:2013 and SOC 2 Type II compliant.	
8	The proposed solution should store all the telemetry data collected from the endpoint at MeitY compliant DC and DR in India and analytics should happen in India only.	
9	Solution should Provide EPP and EDR capabilities in a single agent without requiring multiple software packages to be installed	
10	The Solution should have Endpoint Security and Identity Security managed in the same console without requiring multiple logins.	
11	The Solution should have Location aware network access - Perform host firewalling basis the location of the system	
12	The Solution should have Data Residency in INDIA	
13	The Solution should have technical assistance center in INDIA	
14	The proposed solution should store all the telemetry data collected from the GMDC environment at MeitY compliant Data Centre in India and analytics should happen in India only.	
15	Proposed solution must be compliant with data localization guidelines of India for all their scoped services such as Data Lake, Management console, sandbox, logs and analytic services.	
16	Proposed solution should not ask for a reboot for a minor version, hotfix upgrade, or post-installation of an agent.	

17	The proposed solution must deliver wide range of detection and response capability across multiple layer (e.g. Endpoint, Servers, network etc.) to provide enhance, efficient and effective visibility to identify low and slow attack.	
18	The proposed solution should provide details of tactics, techniques and procedures used by the attacker and provide mapping of threat / alerts to MITRE ATT&CK framework.	
19	The proposed solution should provide detailed information of system and network level activities to rapidly assess the nature and extent of an attack and subsequently initiate response activities in real-time.	
20	The proposed solution should provide a unified console for threat analysis, forensic analysis, threat hunting, investigation and threat response functionality.	
21	The proposed solution should have a single console for policy management of all the EPP, EDR, Exploit Protection, Anti-APT, Host Firewall, Identify Analytics, Device Control etc	
22	Proposed solution must have unified management console for all action, policy, troubleshooting, threat hunting, Integration etc.	
23	The proposed solution should be able to prioritize incidents / alerts by identifying and highlight the alerts / threat that pose greater risk to the GMDC.	
24	The proposed solution should support detection of advanced malware, zero-day attacks and exploits without requiring signatures at endpoint, server, network and cloud.	
25	The provided solution should support static, dynamic, bare metal, network analysis & recursive analysis etc.	
26	The proposed solution should provide remediation suggestion to assist security teams for remediation / containment of the threat identified in GMDC environment	
27	The proposed solution should provide multi-factor authentication for logging in to the console.	
28	The proposed solution should be able to send alerts/notifications/report over email.	
29	The proposed solution should support creation and configuration of role-based access through the GUI console	
30	The proposed solution shall provide feature to generate, schedule, and view reports based on various parameters captured / stored. Out of the box reports should also be available.	
31	The proposed solution should provide minimum 30 day online raw log / telemetry data retention and minimum 180 days retention for alerts and incident related data (including applicable forensic data). Log retention (as mentioned) is applicable to all the components of the proposed solution.	
32	Proposed solution should have identity analytics to detect user/identity based threats such as lateral movement, and it should have supervised and unsupervised learning capabilities.	
33	Proposed solution must have analytical capability but not to be limited to process, user/identity, device, Network, File, Registry, and Security alerts and should notify/alert as and when any anomaly is identified based on profiling, modeling, or benchmarking.	

34	The proposed solution should provide incident management functionality like adding comments on the incident, change status of incidents like Open, Closed and should support assigning of incidents to different team members within GMDC team.	
35	Proposed solution must support Windows 7, 8, 10, and 11, windows Server 2008 to 2022 or latest. Supports Linux OS - Alma Linux, Amazon Linux, CentOS, Debian, Oracle Linux, RedHat, Rocky Linux, SUSE, Ubuntu. Also the proposed solution must support Ventura MacOS, Sonoma MacOS, Monterey MacOS, BigSur MacOS, latest and last two major builds, Android and IOS latest and last major release, Kubernetes (containers), and should have VDI support.	
36	The proposed solution should provide functionality to limit the access to specified IP addresses for accessing the console.	
37	The proposed solution should support demonstration Of Impersonation, Risky User Activities, Credential Misuse, Impossible Travel etc.	
38	The proposed solution should detect malicious user activities including but not limited to stolen or misused credentials, credential harvesting, exfiltration, or brute-force attacks by applying AI/ML techniques	
39	Proposed solution should have timeline view and 360-degree identity view with its user risk score.	
40	The proposed solution must be able to detect and respond to cyber-threats on the endpoints and servers with artificial intelligence and machine learning capabilities that may be missed by traditional security solutions.	
41	The proposed solution must provide behavioral based cyber threat detection and prevention capabilities.	
42	It should support advanced querying language with support for wildcards, regular expressions, JSON, data aggregating, field, and value manipulation, merging of data from disparate sources, and visualization of data with ability for an analyst to easily pivot between views. In addition, it should support granular filtering and sorting capabilities.	
43	The Proposed solution must comprise of below minimum functionalities & deliverables: a) Incident data search and investigations: Search historic and live systems for indicators b) Alert triage or suspicious activity validation: Workflow & orchestrated Integration to and from EDR and external file/indicator validation services c) Suspicious activity detection: Automated threat- intelligence- based match and malicious behavior detection d) Threat hunting or data exploration: Link entities investigated across different systems and additional visualizations e) Stopping malicious activity: Centrally Monitor processes, UAC Logs, detect malicious artefacts and help remove files, prevent execution, conduct network isolation, Manual & script based Remediation f) Stopping malicious activity: Centrally Monitor processes, UAC Logs, detect malicious artefacts and help remove files, prevent execution, conduct network isolation, Manual & script based Remediation	

	<p>g) Incident Live Forensics: Root cause Analysis, Forensic Acquisition, Incident Investigation at scale</p> <p>h) Stacking data &amp; finding the unknown threats: Data Streaming, Data Analytics, Custom IOC sweeps, API access</p>	
44	<p>The proposed solution must have no dependency on signature based solution with typical use cases covered as below</p> <ul style="list-style-type: none"> <li>-IOC Detection (Malware &amp; Methodology TTP's),</li> <li>-Intelligence feed integration,</li> <li>-Custom IOC creation,</li> <li>-Triaging an alert,</li> <li>-Containment/Isolation of a threat/machine,</li> <li>-Tracking compromised user activity ,</li> <li>-Command-line visibility,</li> <li>-Investigating lateral movement,</li> <li>-Data staging and exfiltration,</li> <li>-Suspected anti-forensics activity</li> <li>-Investigating suspected rootkits &amp; backdoors</li> <li>-Data Acquisition</li> <li>- Live Forensics</li> <li>-Hunting exercise like Stacking data &amp; finding the unknown threats based on endpoint and server activity anomalies.</li> </ul>	
45	<p>The proposed solution should provide real-time anti-exploit capabilities to protect GMDC assets from exploit attacks including but not limited to memory corruption, logic flaw, malicious code injection/execution, application exploits prevention, DLL Hijacking, etc.</p>	
46	<p>The proposed solution should protect against exploits of unpatched OS and third-party application vulnerabilities and prevent execution of all unauthorized /malicious software, scripts, and dynamic-link libraries (DLLs).</p>	
47	<p>The proposed solution must be able to detect attacks &amp; alert using methodology indicators such as understanding attacks loaded into memory to steal passwords, PowerShell commands usage with arguments run by an attacker for stealing credentials, lateral movement, privilege escalation, etc.</p>	
48	<p>The proposed solution should have 350+ Analytics based IOAs out of the box and also should not charge for any additional IOA rules that needs to be created</p>	
49	<p>The solution should have a remote Host Remediation shell access/CLI session feature available from the EDR console.</p>	
50	<p>The proposed solution shall have the capability to do enterprise-wide search and destroy across multiple endpoints with single search.</p>	
51	<p>The proposed solution should be able to detect and respond to exploit processes that are more complex than a simple signature or pattern.</p>	
52	<p>The proposed solution shall provide protection against exploits including MacOS, Windows, Linux (Ubuntu &amp; Centos Flavors) and processes running in Linux Containers</p>	
53	<p>The proposed solution should have strong anti-evasion capabilities to ensure that no cyber-threat / attack in its pre-execution and execution stage goes undetected.</p>	

54	Lightweight software Agent deployed on endpoints to collect and monitor activity.	
55	Complete Protection Platform (Per Workstation) must have EPP and EDR, with AI based NGAV, Firewall Control, Device Control, Remote Shell, EDR Hunting and Investigation with Enterprise Support plan	
56	EDR with extended detection and response (XDR) capabilities, analyzing data across endpoints, networks	
57	Must integrate with external threat feeds to enhance detection capabilities, helping detect known indicators of compromise (IOCs) i.e Proposed solution should be able to consume threat intelligence from third party in form of CSV or JSON, and should be able to distribute crowdsourced threat intel from cloud-based malware analysis service to firewall, endpoint agents.	
58	Complete Cloud Workload Security (Per Server): EPP + EDR, with NGAV Firewall Control, Device Control, Remote Shell, EDR Hunting and Enterprise Support Plan	
59	AI-powered cybersecurity platform, which must include provision to ingest security data from endpoints, cloud workloads, and other sources to establish baselines for normal activity and begin scanning for anomalies or security events. artificial intelligence-driven threat hunting and response capabilities specifically designed to enhance automated and semi-automated security operations	
60	Central system to aggregate and analyze data, either on-premises or in the cloud	
61	Web-based or app-based portal for managing and monitoring endpoint data.	
62	Incident investigation to provide detailed forensic data to analyze the attack's origin, affected assets, and scope. Timeline-based investigation views for incident response teams to trace events	
63	Tools to allow security teams to perform proactive investigations across endpoints.	
64	Should be able to ingest logs for network analysis that could detect suspicious traffic patterns across the network.	
65	Both automated response actions such as isolating the endpoint, killing processes, or removing malicious files & Manual response options for security teams to investigate and remediate threats End -to End encryption for data in transit and at rest	
66	Solution should provide Ability to remediate all operating system changes with a single click and perform corrective action in machine speed. Tool should also be able to undo any system level changes related to the attack (Registry edits, configuration changes etc.)	
67	Protect the endpoint against malware, even when the system is not connected to the network. The agent needs to be fully autonomous meaning it does not need not to have any dependency on Management Server or Cloud or ANY resources external from the Agent to detect and respond appropriately to sophisticated threats (Zero Day, File-less, Ram-based, Zero Day exploits, Ransomware, Miners, Lateral movement, APT) in real time as the threats are detected.	
68	Solution should support a full remote shell for all OS (Mac, Windows, Linux,) and not limit or restrict to set of commands i.e. Proposed solution must support	

	Windows 7, 8, 10, and 11, windows Server 2008 to 2022 or latest and versions of Linux.	
69	Tool should reverse destructive data event including but not limited to ransomware with one click. The tool should also recover files that were deleted or encrypted as part of an attack and restore files to their pre-attack state	
70	The solution should provide option to network quarantine a device automatically and manually. also provide flexibility to configure the network quarantine to allow required communication during a network quarantine.	
71	The solution should provide Automated Threat response capabilities	
72	The solution should provide Ability for an analyst to add notes/comments to an event.	
73	Proposed solution should provide Recommended and Aggressive scanning capability of vulnerability protection addressing vulnerability issues and protection against suspicious network activities.	
74	Solution should provide outbreak prevention with capability to limit/deny access to shared folders, block vulnerable ports, deny write access to files and folders, deny access to executable compressed files and creating mutual exclusion handling on malware processes/files.	
75	Proposed solution should provide antivirus update pattern indicator to display the percentage of agents using acceptable virus pattern along with capability to use custom tags and filters to exclude users or endpoints from the pattern display indicator.	
76	The proposed solution shall be able to display the malicious activity of high-risk processes in a temporal graph	
77	The proposed solution shall allow the analyst to actively hunt for threats within the infrastructure based on different hashes like MD5, SHA1 and SHA256, IP address, signer certificate, process ID, original filename and filename on disk, whether has a GUI	
78	The proposed solution must be capable to integrate with SIEM Solution up to the level where SOC analyst able to receive and alerts on the incident/events from EDR/XDR console	
79	The proposed solution should provide a context menu to allow the Administrator/Analyst to execute additional actions directly related to the object type shown in the search details, example: when the administrator selects a filename in the details of the search, the console shows the available response actions, example: collect the file for further analysis, or add a new filter to the query.	
80	The proposed solution should integrate up-to-the-minute intelligence reports from internal and external sources to help identify potential threats to your environment but not limited to the following: a. Internal Threat Intel b. corporate security teams c. Government agencies d. Information sharing organization e. Security researchers f. Security vendors	

81	The proposed solution should support automatic sweeping tasks based on curated intelligence and manual sweeping tasks against custom intelligence to search the environment for IoCs.	
82	The proposed solution should allow the Administrator/Analyst to manually add IoCs such as File Hashes SHA-1, IP Addresses, Domains, and URL's as part of the custom intelligence.	
83	The proposed solution should allow the Administrator/Analyst to build custom intelligence by subscribing to 3rd party intelligence feeds using standards such as STIX/TAXII.	
84	The proposed solution shall be able to manage the Suspicious Object List and Exception List to control the specific information for synchronization.	
85	The proposed solution should allow auto-sweeping of IOCs based threat intelligence reports.	
86	The Solution should have Endpoint Security and Identity Security managed in the same console without requiring multiple logins.	
87	The Solution should have Location aware network access - Perform host firewalling basis the location of the system	
88	The proposed solution shall be able to connect to a monitored endpoint and execute remote commands or a custom script file for investigation	
89	The proposed solution shall support secured remote shell connection on target machines for investigation	
90	The proposed solution should offer granular authorization support to accommodate a wide range of business policies and rules if necessary	
91	The solution should provide Option for on-premises software appliance deployment for highly regulated environments using a proxy component which would act as a median between endpoints and cloud.	
92	Out-of-the-box console support for multi-site configuration,	
93	The Solution should have Telemetry Control - Admin has control to choose which telemetry data will be ingested for threat hunting purposes	
94	The proposed solution shall have Web Console/GUI based remote task manager as response capabilities. Live terminal should support features such as below: -File hash Information collection -Termination of the service -Download of binary -Addition of hash value to block list Etc.,	
95	Devices should be installed and placed directly into a specific device group at time of installation.	
96	Cloud based, real-time Active Directory and AD attack surface monitoring and reduction further supplemented with domain controller-based Identity Threat Detection and Response. i.e. the solution should have: · capability to watch/monitor specific user or group. · capability to distinguish between user, group or endpoint and should show total number of user or group members. · identity analytics to detect user/identity-based threats such as lateral movement.	

97	Proposed solution should have assets management with rogue device discovery along with user without the need of an Active directory, system, and application information, and it should also provide operating system-based visibility for Windows, MAC, Linux.	
98	Proposed solution should be able to monitor, detect RPC calls	
99	Proposed solution should be able to identify / submit unknown files by its own to sandbox or any AI, ML based solution without user/administrator intervention	
100	Proposed solution should support forensics collection from same agent without making any change at endpoint system, and forensic collection should be supported from the date of windows installation.	
101	The proposed solution should support SAML-based single sign-on (SSO) using your corporate account credentials.	
102	The proposed solution shall be able to add, edit, and delete a user account.	
103	The proposed solution shall be able to enable or disable an account	
104	The proposed solution should allow segregation of Duties, must be guarantee from standard users and system administrators.	
105	The proposed solution should support APIs to automate common operations and procedures such as: a. Manage user accounts and roles b. Investigate and triage security events c. Perform responses during investigation and advanced threat hunting	
106	The proposed solution must provide restricted access to APIs to push and pull data to archive customer desired integration scenario.	
107	The proposed solution should have API keys to allow third-party applications to access data through authorized accounts.	
108	The proposed solution should have an API integration available to integrate with various SIEM and SOAR tools.	
109	The proposed solution should have the capability to allow integration with 3rd party solutions via API.	
110	The proposed solution should have an API documentation available online to quickly understand the necessary request and response schemas.	
111	The proposed solution should have single console for below features : - NGAV & EDR - Threat Hunting - Forensic - Network Traffic Analytics - Historical Queries - Identity Analytics - Cloud Workloads & Container Security	
112	The proposed solution is capable of Detection & Prevention Capabilities Against Identity Theft Attacks Such Below: · SSO & AD Session Hijacking · Data Exfiltration · Compromised Credentials · Compromised Devices · Privileged User Monitoring	

	<ul style="list-style-type: none"> <li>· Unconstrained Delegation</li> <li>· Enumeration (User, SMB, NetBIOS, DNS etc.)</li> <li>· The Printer Bug</li> <li>· Protection against Mimi Katz to Extract the TGT</li> <li>· Pass the Ticket</li> <li>· Pass the Token</li> <li>· Pass the Hash</li> <li>· DC Sync to Domain Compromise</li> <li>· Impossible traveler”</li> </ul>	
113	<p>The proposed solution shall have GUI based remote task manager as response capabilities. Live terminal should support features such as below:</p> <ul style="list-style-type: none"> <li>-File hash Information collection</li> <li>-Termination of the service</li> <li>-Download of binary</li> <li>-Addition of hash value to block list</li> <li>-Delete the file</li> <li>-Send the hash to get the verdict (TI integration)</li> <li>-Execute a python script</li> <li>-Execute a PowerShell script</li> </ul>	
114	<p>The proposed solution must provide all capabilities (as per technical requirements of the GMDC) for threat detection and response in a single lightweight agent with minimal /no impact on performance of the endpoints and servers as well as minimal bandwidth requirements for communication with the on-premises server at DC/DR.</p>	
115	<p>The proposed solution should be able to monitor and protect endpoints and servers from threats regardless of their location like on-premises, cloud and roaming / remote.</p>	
116	<p>The proposed solution should provide endpoint agent self-protection to ensure no tampering / unauthorized modifications and should have password protection to disable configuration changes / uninstallation in an unauthorized manner.</p>	
117	<p>The proposed solution should have advanced machine learning capabilities and behaviour-based anomaly detection mechanism to detect cyber threats. It should be independent of signatures.</p>	
118	<p>The proposed solution must provide threat hunting and response capability across all the endpoints and servers of the GMDC.</p>	
119	<p>The proposed solution must continuously collect, analyze and correlate data from the endpoints and servers with activities including file interactions, process execution, network traffic, registry change, user login, installed software, commands executed to identify and block malicious activities.</p>	
120	<p>The proposed solution should have feature to quarantine the endpoint and block all network communication (except with central management console) from/to the endpoint directly from the central console and allow investigation activities to be performed on the endpoint remotely. It should also provide option in central console to restore the network connectivity which was previously isolated / quarantined by the proposed solution.</p>	

121	The proposed solution should be able to identify and terminate malware process and threads in memory, repairing the registry, delete any dropped malware files, remove any services created by malware, restore files damaged by malware.	
122	The proposed solution should be able to identify all the endpoints and servers that are infected with the same threat and display the entire threat attack lifecycle in a single view.	
123	The proposed solution should have the capability to detect threats using AI and ML, prioritize incidents and provide immediate remediation of the threat at the endpoints and servers.	
124	Defends endpoints - on or off the corporate network - against malware, Trojans, worms, spyware, ransomware, and adapts to protect against new unknown variants and advanced threats like crypto malware and fileless malware and support CPU usage performance control during scanning - Checks the CPU usage level configured on the Web console and the actual CPU consumption on the computer i.e. High, Medium and low.	
125	Ransomware rollback: Detects ransomware with runtime machine learning and expert rules to block encryption processes in milliseconds. Rollback/restores any files by taking backup of ransom ware encrypted files and restoring the same before detection also detects script emulation, zero-day exploits, targeted and password-protected malware commonly associated with ransomware having a built-in document vulnerabilities detection engine to assure analysis precision and analysis efficiency.	
126	Proposed solution provider should have capability of vulnerability Protection to virtually patch vulnerabilities. It should provide recommended Intrusion Prevention rules based on network performance and security priorities.	
127	The proposed solution should support restoration of the endpoints and servers in case the endpoints / servers are infected by ransomware or by any other cyber-threat / attack.	
128	The proposed solution shall provide anti-ransomware capability through creation of decoy file and not using customer live file	
129	The proposed solution should provide Pre and post compromise attack visibility (Root Cause Analysis). The root cause analysis methodology should have an interactive GUI with easy-to-use options.	
130	The Proposed solution should support backward and forward matching of IOCs and Custom Behavioral Indicators.	
131	The proposed solution should have the capability for sandbox analysis of suspicious and malicious files along with AI/ML based malware and threat detection techniques.	
132	The proposed solution should automatically perform sandbox analysis of suspicious files without manual intervention.	
133	"The proposed solution shall support automatic collection of the following forensic information from windows machine for further investigation purposes -Recent files (LNK files) -Jump lists -OpenSavePidLMRU	

	<ul style="list-style-type: none"> <li>-ShellBags</li> <li>-WordWheelQuery</li> <li>-Amcache</li> <li>-Application Resource Usage (SRUM)</li> <li>-Background Activity Monitor</li> <li>-CIDSizeMRU</li> <li>-LastVisitedPidLMRU</li> <li>-Prefetch</li> <li>-RecentFileCache</li> <li>-Shimcache</li> <li>-UserAssist</li> <li>-Windows Timeline</li> <li>-ARP cache</li> <li>-DNS cache</li> <li>-Hosts File</li> <li>-Network Connectivity Usage (SRUM)</li> <li>-Network Data Usage (SRUM)</li> <li>-Browser History (User, Redirected or System generated traffic)</li> <li>-Memory collection (Remote memory imaging &amp; Full memory images including kernel memory, not just user-space)"</li> </ul>	
134	The proposed solution should provide a platform where the administrator would have the latest view of the security breaches and info and link it to the published articles.	
135	The proposed solution must be capable to support incident response automation (Playbooks and customized response playbooks)	
136	The proposed solution should have the capability to integrate with either or both cloud and on-premise identity access management (IAM) system for user authentication and access control	
137	The proposed solution console should show the list of exceptions providing at least but not limited to: Creation date, the user who creates the exception, object value, and the filter to which the exception is being applied.	
138	The proposed solution console should allow the Administrator/Analyst to enable or disable Detection Models based on the organization requirements.	
139	The proposed solution should assign a score to the alert and should calculate the score based on the severity of the matched detection model and the impact scope of the alert (such as number of users, number of endpoints etc.).	
140	The proposed solution should provide protection and recovery from threats like ransomware, malware, browser exploits, Advanced persistent threats or any new or anticipated threats. Ransomware protection must not be limited to specific ransomware behaviour /variants.	
141	<p>The proposed solution should automate the day-to-day activities of SOC analysts. The alert level automation should support actions such as:</p> <ul style="list-style-type: none"> <li>Communication - Send email, Syslog forwarding</li> <li>Alert and Incident Management <ul style="list-style-type: none"> <li>- Assign incident</li> <li>- Set alert severity</li> </ul> </li> </ul>	

	<ul style="list-style-type: none"> <li>- Set alert status Endpoint Response</li> <li>- Isolate endpoint</li> <li>- Retrieve File</li> <li>- Run endpoint script</li> <li>- Run malware scan”</li> </ul>	
142	The proposed solution should reverse destructive data event including but not limited to ransomware. It should also recover files that were deleted or encrypted as part of an attack and restore files to their pre-attack state.	
143	The proposed solution shall support the collection of critical forensic data (Prefetch, Jumplists, Amcache, ShellBags, Shimcache, Full memory including Kernel) using the same EDR agent without making any changes in the system (Endpoint Machine) configuration.	
144	The proposed solution should provide automatic aggregation functionality of combining multiple related alerts across data sources (network, endpoint, cloud, identity) into a single unified Incident for easier and swift investigations to GMDC (Vendor to provide live artifact on the console of the provided solution)	

## 26. Annexure C : Instruction to Bidders for Online RFP

All Bidders must submit their bid online through the website <https://tender.nprocure.com>

1. Bidders who wish to participate in online RFPs will have to procure / should have legally valid Digital Certificate (Class III) as per Information Technology Act-2000, using which they can sign their electronic bids. Bidders can procure the same from any of the license certifying Authority of India or can contact (n) code solutions- a division of GNFC Limited, who are licensed Certifying Authority by Government of India at address mentioned below at clause 5.
2. All bids should be digitally signed. For details regarding digital signature certificate and related training involved at the below mentioned address should be contacted:

Address:

(n)Procure Cell

(n)Code solutions A division of GNFC

403, GNFC Info-Tower, Bodakdev, Ahmadabad- 380 054 (India)

Tel: +91 26857316/17/18, Fax: +91 79 26857321,

Toll Free: 1800-233-1010, E-mail: [nprocure@gnfc.net](mailto:nprocure@gnfc.net)

3. Kindly take note that, valid Digital Signature Certificates is a must for all the interested Bidders. Online RFP process is not possible without a valid digital signature certificate.
4. Interested Bidders are also requested to complete their procedure for taking digital signature certificate in respect to filling of application form, supporting documents with necessary fees at least 3 days before last date of RFP submission.
5. (n) code solutions reserve the rights to issue digital signature certificate after verification of application forms / supporting documents submitted by Bidder. (n) code solutions are fully authorized to issue digital signature certificate to Bidders.
6. Bidders who have no facility to participate in on-line RFPs are requested to contact (n) code solutions for the same.
7. Free vendor training camp will be organized every Saturday between 4.00 to 5.00 P.M. at (n) code solutions-A Division of GNFC Ltd. at address mentioned above in Clause No. 5 of Chapter No-III. Bidders are requested to take benefit of the same.
8. All the correspondence in respect to training, support or digital signature certificate should be addressed to (n) code solutions directly at the above-mentioned address. In case the Bidders face any difficulty, they may contact the officials of the GMDC or GNFC on the below mentioned details: GNFC:

Contact Number: 079- 26857316/17/18

E-Mail: [nprocure@gnfc.net](mailto:nprocure@gnfc.net)

**Form AA : Check List of documents enclosed with RFP**

<b>Sr. No.</b>	<b>Document</b>		<b>Declaration (Strike out whichever is not applicable)</b>
01	RFP Processing Fee		Yes / No
02	EMD		Yes / No
03	Form AA	Check list of documents enclosed with RFP	Yes / No
04	Form A	Format for Eligibility Evaluation	Yes / No
05	Form B	Status of the Bidder	Yes / No
06	Form C	Turnover and Net worth	Yes / No
07		Declarations	Yes / No
08	Form E	Undertaking of Genuineness of Document	Yes / No
09	Form F	Undertaking of Indemnity	Yes / No
10	Form G	Format of Price Bid (ONLINE. only)	Yes / No
11	Form H	Format for Bank Guarantee	Yes / No

**Form A Format for Eligibility Evaluation to be submitted offline**

Sr	Condition	Eligible
1	The bidder should have a minimum average annual turnover of at least Rs. 50 Lac of the last three (3) years i.e. FY 2022-23, 2023-24 and 2024-25. Supporting the fact, the bidder should furnish Audited annual reports for FY 2022-23, 2023-24 and 2024-25.	Certificate(s) from statutory auditor / CA with all relevant details & copy of 3 of audited annual report to ascertain its turnover & net worth
2	Bidder must have a positive Net Worth for the last three (3) financial year of FY 2022-23, 2023-24 and 2024-25. Supporting the fact, the bidder should furnish Audited annual reports for FY 2022-23, 2023-24 and 2024-25.	
3	The bidder shall be the OEM or authorized dealers/distributors for EDR / XDR Solution. Bidders participating in the capacity of authorized dealers/distributors shall enclose Manufacturer's Authorization Form (MAF) for selling/distributing the products.	Manufacturer's Authorization Form (MAF) from OEM for participating in Bid
4	The bidder to provide a minimum of three (3) different client work orders from the proposed OEM, each workorder involving the supply, installation, testing, commissioning, and AMC support of an EDR/XDR solution for more than 2,000 endpoints. These work orders must pertain to projects executed within the last three (3) years ending bid submission.	Copy of Work Orders & Completion Certificate from client.
5	The Bidder or its directors have not been blacklisted by any Government/Government Organization during the last 5 years from the date of uploading of RFP. If at any time such declaration is found false, the bid will be rejected or if the contract work is already awarded, it will be terminated forthwith without payment of any compensation and the EMD/SD will be forfeited.	Declaration as per Annexure - D

**Form B: Status of Bidder**

Particulars	Details
Name of the Bidder:	
Address:	
Registered office:	
For correspondence:	
Telephone No.	
Fax No.	
E-mail Address	
Attested copies of Deeds, Articles of association to be enclosed	
Name & contact number of person holding power of attorney (Attested copy of power of attorney to be enclosed)	
Names of Partners with their Present and permanent address	
Name of Bankers with full address and Telephone No & Bank Account Details (Cancelled Cheque to be enclosed)	
PAN of Bidder	
GST Registration No. of Bidder	
PF Registration No.	
Whether enlisted in other dept., if yes, then furnish the details pertaining to class and the amount qualified to RFP	
Was the applicant or its partners or Directors blacklisted in past by any Govt. or any other body.	
Details pertaining to the work incomplete, if any	
Details of the litigation, court cases and arbitration either completed or under progress during last 10 years by the GMDC entity or any partner/proprietor of present entity GMDC was associated in any capacity.	

Signature and Stamp of the Bidder



2. Details of Work Carried Out During the Last Seven Years by the Bidder

Sr. No.	Description of work/supply with Workplace	Name of client with postal address	Work Order number and date	Contract Period		Actual Quantity worked	Amount without GST of work order	Work experience certificate attached
				From (Date)	To (Date)			
								Yes/No
								Yes/No
								Yes/No
								Yes/No

Signature and Stamp of the Bidder

Signature and Stamp of the CA

TO BE CERTIFIED BY CHARTERED ACCOUNTANT SHOWING

MEMBERSHIP NO/ FIRM REGISTRATION NO.

**Form D Declaration**

(On letter head of the Bidder)

DATE:

To,  
The General Manager (Marketing & Sales),  
Gujarat Mineral Development GMDC Ltd.,  
“Khanij Bhavan”, 132 ft. Ring Road,  
University Ground, Vastrapur,  
Ahmedabad-380052

Dear Sir,

I/we here by solemnly declare that

1. Any of our Directors or Partners, jointly or severally and/or individually or our firm/GMDC have not been blacklisted by the Central Govt. or the State Govt. or its undertakings.
2. We have not put any condition in our offer with respect to RFP No. \_\_\_\_\_,
3. We have accepted all the terms and conditions, including Annexure, Corrigendum if any, as specified in the RFP Document No. \_\_\_\_\_ unconditionally.

I/we here by further declare that, if the declaration is found untrue, the GMDC shall be entitled to take any action against us severally and/or individually or our firm/GMDC in this regard in any manner that may be deemed fit by GMDC.

Yours faithfully,

\_\_\_\_\_  
Signature and Stamp of the Bidder

**Form E: Format for Affidavit**

**AFFIDAVIT**

Undertaking Regarding Genuineness of Documents  
(On Non-Judicial Stamp Paper Of Rs 300/-)

I/We, \_\_\_\_\_, Partner/Director/Legal Attorney/Accredited  
Representative of M/s. \_\_\_\_\_ solemnly declare that:

1. I/We are submitting RFP for the work \_\_\_\_\_  
\_\_\_\_\_ against RFP No. \_\_\_\_\_
2. None of the Partners/Directors of our firm/GMDC is relative of employee of GMDC.
3. All information furnished by us in respect of fulfillment of eligibility criteria and qualification information of this RFP is complete, correct and true.
4. All documents/credentials submitted along with this RFP are genuine, authentic, true and valid.
5. If it is found at any point of time that our documents are not genuine then in that case our RFP will be rejected, earnest money deposited by us will be forfeited and we will be debarred from participating in further/future GMDC RFPs and/or any action as deemed fit by GMDC may be taken against us, including termination of the contract, forfeiture of all dues including Earnest Money / Security deposit and banning/delisting of our entity and all related persons etc.

SIGNATURE OF THE BIDDER  
WITH SEAL

Dated .....

### Form F : Undertaking of Indemnity

(On Letter head of the Bidder) To,

The General Manager (IT)  
Gujarat Mineral Development Corporation Ltd.  
Khanij Bhavan 132' Ring Road,  
University Ground, Vastrapur,  
Ahmedabad.

Dear Sir,

We M/s. ----- hereby undertake that, we shall at all times, indemnify and keep indemnified that GMDC Limited from any and all liability for damages resulting from or arising out of or in any way connected with the operations covered by the RFP No. \_\_\_\_\_. We shall be responsible for all risk arising in connection with or on account of the operations covered by the contract covered by

the above RFP and shall make good all losses and damages arising there from. In case, the GMDC Limited shall incur any cost or expense or suffer any loss on account of any claim demand or course of action brought against us and arising out of the operations covered by the Bidder/RFP, the GMDC Limited shall have the power (without being bound to do so) to define, contest or compromise any such claim demand or cause of action. Any amount that may become payable by GMDC Limited and any cost expense etc. that may be incurred by the GMDC Limited in this behalf, shall also be recoverable from us, without prejudice to your other rights.

Yours faithfully,

For -----(Signature & Stamp of the Bidder)

**Form G:Price Bid**

Format for Price Bids – Price bids can only be submitted online. Without TAX

Sr.	Description	Unit	Qty	Unit Rate (Excluding Taxes) Per Year	Total Amount (Excluding Taxes) Per Year
1	Cost of EDR & XDR Software or e features mentioned in the specification with complete Implementation and OEM Warranty and Support	Device	700		
2	Cost of Software or Licenses or Subscription for Risk management Add-On Feature with complete Implementation and OEM Warranty and Support	Device	700		
3	AMC Support as mentioned in Scope of Work	Year	1		
Total					

Note:

1. Price for all the components will be considered for evaluation of commercial bid.
2. The quantity indicated here is tentative, actual billing will be on actual items procured.
3. All the rates must be quoted in INR.
4. Price quoted will be valid for 3 years and 2<sup>nd</sup> year and 3<sup>rd</sup> year renewal order will be released based on performance for License / subscription and AMC Services.

**Form H Format Of Bank Guarantee For Earnest Money Deposit (EMD)**

(On Non-judicial Stamp paper to be submitted along with submission of bids)

..... (Name of the Bank)  
 Address.....  
 Guarantee No.....  
 A/C Messer's.....  
 (Name of Bidder) Date of Expiry..... Limit to liability  
 (currency & amount) .....

Invitation For RFP No..... dated..... (bidding document)  
 For..... (Name of Facilities)

Subject: Earnest Money Deposit Bank Guarantee.  
 Date.....20

To,  
 General Manger (IT),  
 Gujarat Mineral Development Corporation Ltd. 132  
 Ft Ring Road, Near University Ground Vastrapur,  
 Ahmedabad.  
 Bank Code:

Dear Sir,

In consideration of Gujarat Mineral Development Corporation (hereinafter called "GMDC") which expression shall unless repugnant to the subject of context include his successors and assigns having agreed to exempt M/s..... (herein after called "Bidder") from demand under the terms and conditions of "Technical Bid Document" (hereinafter called the said "Bidding Document") issued by the GMDC vide RFP No.\_\_\_\_\_for the work\_\_\_\_\_

(Name of the facilities ) from Earnest Money Deposit (EMD) of Bid for the due fulfillment by the Bidder of the terms and conditions contained in the said Bidding Document on production of Bank Guarantee for INR \_\_\_\_\_( \_\_\_\_\_ only) ( figure in words).

**1.** We the \_\_\_\_\_ ( Name of Bank ) hereinafter referred to as "Bank" having our registered office at \_\_\_\_\_ ( address of Bank ) do hereby undertake and agree to indemnify and keep indemnified GMDC to extent of INR \_\_\_\_\_( \_\_\_\_\_ only) ( figures in words ) against any losses, damage cost, charges and expenses caused to or suffered by or that may be caused or suffered by GMDC by reason of any breach

- or breaches by the Bidder of any of the terms and conditions contained in the said Bidding Document and unconditionally pay the amount claimed by GMDC on demand and without demur to the extent aforesaid.
- 2.** We \_\_\_\_\_ (Name of Bank) do hereby undertake to pay the amounts due and payable under the guarantee without any demur merely on a demand by you stating that the amount claimed is due by way of loss or damage caused to or would be caused or suffered by you by reason of any breach by the said Bidder of any of the terms or conditions contained in the said Bidding Document by reason of the Bidder's failure to fulfill the conditions of said Bidding Document. Any such demand on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding INR \_\_\_\_\_.
- 3.** We \_\_\_\_\_ ( Name of Bank ) further agree that GMDC shall be the sole judge of and as to whether the Bidder has committed any breach or breaches of terms and conditions of the said Bidding Document and the extent of loss, damages, costs, charges and expenses caused to or suffered by or that may cause to or suffered by GMDC on account hereof to the extent of the Bid Security required to be deposited by the Bidder in respect of the said document and the decision of GMDC that the Bidder has committed such breach or breaches and as to the amount or amounts of loss, damages, costs, charges, and expenses caused to or suffered by or that may be caused to or suffered by GMDC shall be final and binding on us.
- 4.** We \_\_\_\_\_ (Name of Bank) further agree that guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance on the said Bidding Document and that it shall continue to be enforceable till you certify that terms and conditions of the said Bidding Document have been fully and properly carried out by the said Bidder and accordingly discharge the guarantee. Unless a demand or claim under this guaranteed is made on us in writing on or before the (date) \_\_\_\_\_ we shall be discharged from all liability under this guarantee.
- 5.** We \_\_\_\_\_ ( Name of Bank ) further agree with you that you have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Bidding Document or to extend time of performance by the said Bidder from time to time or to postpone for any time or from time to time any of the powers exercisable by you against the said Bidder and to forbear or enforce any of the terms and conditions relating to the said Bidding Document and we shall not be relieved from our liability by reason of any such variation or extension being granted to the said Bidder or for any forbearance act or omission on your part or any indulgence by you to the said Bidder or any such matter or thing whatsoever under the law relating to sureties would but for this provision have effect of so relieving us.
- 6.** It shall not be necessary for GMDC to proceed against the Bidder before proceeding against the Bank and the Guarantee herein contained shall be enforceable against the Bank, notwithstanding any security which GMDC may have obtained from the Bidder at this time when proceeding is taken against Bank hereunder be outstanding or unrealized.
- 7.** We \_\_\_\_\_ (Name of Bank) further undertake to unconditionally pay the amount claimed by GMDC merely on demand and without demur to the extent aforesaid.

8. We, the said Bank lastly undertake not to revoke this guarantee during its currency except with the previous consent of GMDC in writing and agree that any change in the constitution of GMDC or the Bidder or the said Bank shall not discharge our liability hereunder dated \_\_\_\_\_ day of \_\_\_\_\_ 20. \_\_\_\_\_ for \_\_\_\_\_ (Name of Bank )

Yours faithfully

For..... (Name of the Bank)

Please note the following details for Compulsory e-confirmation for Bank Guarantee through ICICI Bank through SFMS under our:

Gujarat Mineral Development Corporation Limited (GMDC)

132 Ft Ring Road, Near University Ground Vastrapur, Ahmedabad. Bank Name: ICICI Bank Ltd IFS Code: ICIC0000024

UIC GMDC530265584 for Field 7037 MT760