



## Gujarat Mineral Development Corporation Limited

### Request for Proposal

**For Appointment of Agency for  
Development of IT Enabled Solution for Allotment of Lignite to our Various  
Customers**

**RFP Number GMDC/IT/03/23-24**

**General Manager (IT)  
Gujarat Mineral Development Corporation Ltd.  
(A Govt. Of Gujarat Enterprise)**

**CIN: L14100GJ1963SGC001206, GST: 24AAACG7987P1ZT**

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**RFP NOTICE**

**RFP Number GMDC/Marketing & Sales/IT/03/23-24**

<b>Brief Description of work</b>	Development of IT Enabled Solution for Allotment of Lignite to our Various Customers
<b>Period of contract</b>	65 Days; It may further extended of mutually agreed terms
<b>Availability of RFP</b>	GMDC website (www.gmdcltd.com) and nprocure portal (https://gmdc.nprocure.com) Price Bids shall be required to be submitted online on the nprocure portal (https://gmdc.nprocure.com).
<b>EMD (Earnest Money Deposit)</b>	Rs. 75,000 (Rupees Seventy Five Thousand Only) in any one of following form <ul style="list-style-type: none"><li>➤ DD in favor of GMDC Ltd. Payable at Ahmedabad.</li><li>➤ RTGS/NEFT in the following bank account: Account Name: - Gujarat Mineral Development Corporation Limited ICICI Bank, Ahmedabad Branch, Ahmedabad Account Number: 002405019379 IFSC: ICIC0000024</li></ul> <b><i>Relaxation in terms of submission of EMD shall be given to the bidder who is holding valid Certificate issued under the MSME Act, 2016 on the date of submission of RFP.</i></b>
<b>RFP Processing Fee</b>	<ul style="list-style-type: none"><li>➤ Rs. 2,500/- (Two Thousand Five Hundred only) plus GST @ 18% aggregating to Rs.2,950/- payable by RTGS/NEFT in the following bank account: Account Name: - Gujarat Mineral Development Corporation Limited ICICI Bank, Ahmedabad Branch, Ahmedabad Account Number: 002405019379 IFSC: ICIC0000024</li></ul> <b><i>Relaxation in terms of submission of RFP Processing Fee shall be given to the bidder who is holding valid Certificate issued under the MSME Act, 2016 on the date of submission of RFP.</i></b>
<b>Bid Validity Period</b>	180 days from the date of opening of the preliminary bid, which shall be deemed extended unconditionally for further period of 60 days, if GMDC requires it.



<b>Commencement of RFP</b>	11/05/2023
<b>Last date of submission of written request for clarification for pre-bid.</b>	18/05/2023 up to 18.00 Hours
<b>Pre Bid Meeting</b>	Pre-Bid Meeting will be held on 22/05/2023 at 12.00 Hours. Venue of pre-bid meeting will be Corporate Office, GMDC, Ahmedabad (Gujarat). Maximum two members per Bidder will be allowed for the Pre-Bid meeting.
<b>Last date of submission of Price bid through online</b>	31/05/2023 up to 18.00 Hours
<b>Last date of submission of physical documents i.e. EMD, RFP Fee, Technical Bid etc.</b>	31/05/2023 up to 18.00 Hours at Corporate Office, GMDC Ahmedabad
<b>Date for online opening of preliminary bid.</b>	01/06/2023 at 17.00 Hours
<b>General and Important Terms and Conditions</b>	<ol style="list-style-type: none"><li>1. GMDC reserves absolute right/discretion to accept and/or reject any or all the RFPs received or invite fresh bid at any stage or split the work between more than one Bidders as the case may be.</li><li>2. The Bidders are required to quote the rate strictly as per the terms and conditions mentioned in the RFP document. Conditional RFP shall not be entertained and will be rejected summarily without assigning any reasons.</li><li>3. GMDC may issue amendments/corrigendum in the RFP documents, schedule, forms etc. at any time during the period between publication of notice and submission of bids of the RFP on website. The Bidders in their own interest are advised to visit the website regularly till the last date of submission of the bid. No separate newspaper advertisement will be released for amendments /corrigendum.</li><li>4. GMDC reserves the rights to modify or alter any Condition of the RFP.</li><li>5. The Bidders are advised to submit their price bid online on <a href="https://www.gmdc.nprocure.comonly">https://www.gmdc.nprocure.comonly</a>. Physical price bid shall not be accepted and shall be rejected summarily without assigning any reasons.</li><li>6. Failure to submit bid online in stipulated time due to any reason whatsoever by any Bidder shall result in disqualification of bid. In</li></ol>



such circumstances, bid submitted physically along with supporting documents, RFP processing fees, EMD amount etc. shall not be considered as bid submitted and the same will be returned back to the Bidder without opening the same. GMDC reserves the right to take suitable decision in this regard.

## **1. Purpose of the Document**

The Request For Proposal Document (this document) floated by GMDC (Gujarat Mineral Development Corporation Limited), A Government of Gujarat Enterprise is for appointment of agency for Development of IT Enabled Solution for Allotment of Lignite to our Various Customers.

## **2. About GMDC**

Gujarat Mineral Development Corporation Limited herein after referred to as GMDC, a Government of Gujarat Enterprise, is a pioneer company in the field of mining for more than five decades, catering to the needs of the minerals and solid fuel for the industries based in Gujarat. GMDC's mining activities are spread all over Gujarat. It is currently dealing in minerals like Lignite, Bauxite, Fluorspar, Ball Clay, Silica sand and Manganese. GMDC has also set up a 250 MW lignite based Thermal Power Station at NaniChher in Kutch, Wind power plant of 200 MW at Maliya, Jodiya, Godsar, Bhanvad, Bada, Varvada, Rojmal and Solar Power plant of 5 MW at Panandhro Project.

## **3. Location of Work**

The work shall be carried out at our Corporate Office, Ahmedabad.

## **4. General Instructions to Bidder**

The section aims to provide guidelines/Instructions for Bidders, to be used while submitting the Proposals.

### **4.1 Cost of Bidding**

The Bidder will bear all costs associated with the preparation and submission of its bid and GMDC LTD, will in no event or circumstance be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.



#### **4.2 Due Diligence**

The Bidder is expected to and shall be deemed to have examined all instructions, forms, terms and specifications and other information in this RFP Document. The bid should be precise, complete and in the prescribed format as per the requirement of the RFP Document. Failure to furnish all information required by the RFP Document or submission of a bid not responsive to the RFP Document in every respect will be at the Bidder's risk and may result in rejection of the bid. GMDC LTD. shall at its sole discretion be entitled to determine the adequacy/ sufficiency of the information provided by the Bidder.

#### **4.3 Clarification of Bidding Documents**

GMDC LTD. shall make best efforts to respond to any request for clarification of the RFP Document. The response/clarification shall to the extent possible be made in writing.

#### **4.4 Amendment of RFP Document**

At any time before the deadline for submission of bids, GMDC LTD may modify the RFP Document for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the RFP Document by amending, modifying and/or supplementing the same. Any amendments/modifications in the RFP document would be displayed on GMDC Web Site and all such amendments shall be binding on the Bidder without any further act or deed on GMDC LTD part. In the event of any amendment, GMDC LTD reserves the right to extend the deadline for the submission of the bids, in order to allow prospective Bidder reasonable time in which to take the amendment into account while preparing their bids. GMDC LTD may at its sole discretion, extend this deadline for submission of bids by amending the bid documents.

#### **4.5 Contact Details**

All inquiries concerning this procurement are to be addressed to the following:

General Manager (Marketing & Sales)  
Gujarat Mineral Development Corporation Ltd.  
Khanij Bhavan, 132' Ring Road, University Ground,  
Vastrapur, Ahmedabad 380 052  
☎ EPABX:079-27913501, 27913200Extn.No :1705  
E-mail: sales@gmdcltd.com, [rsdas@gmdcltd.co.in](mailto:rsdas@gmdcltd.co.in)



#### **4.6 Language of Bid**

All Proposals and various documents related to these Proposals should be in English Language. All correspondence between GMDC LTD., and the Bidder would also be in English Language. Supporting Documents and Printed Literature furnished by the Bidder may be in another Language provided they are accompanied by an accurate translation in English Language.

#### **4.7 Late Bids**

Any bid received by GMDC LTD., after the deadline for submission of bids prescribed by GMDC LTD., summarily rejected. GMDC LTD. shall not be responsible for any postal delay or non-receipt /non-delivery of the documents. No further correspondence on this subject will be entertained.

#### **4.8 Right to Accept Proposal**

GMDC LTD., reserves the right to accept or reject any Proposal, and to annul the Proposal process and reject all Proposals at any time prior to award of contract, without thereby incurring any liability to the affected Bidder or any obligation to inform the affected Consortium of the grounds for such decision.

#### **4.9 Period of Validity of Bids**

Bids shall remain valid for 180 days after the date of bid opening prescribed by GMDC LTD, pursuant to the RFP schedule mentioned in this document, which shall be deemed extended unconditionally for further period of 60 days, if GMDC requires it. In exceptional circumstances, GMDC LTD. may solicit the Bidder's consent to an extension of the period of validity beyond the extended period of 60 days. The request and the response thereto shall be made in writing. Extension of validity period by the Bidder shall be unconditional.

#### **4.10 Sub Contract**

The Successful Bidder shall not assign or sub-contract any portion of this work without prior written consent of GMDC.

#### **4.11 Consortium / Joint Venture**

Consortium / Joint Venture are not allowed.



#### **4.12 Change in Law**

Nothing in this contract shall entitle the Bidder to claim additional payment against the work executed or being executed or likely to be executed upon the change in law by Government of India or State of Gujarat as regards any taxes, liabilities arising out of work contract, judgments of court etc. That nothing under the said laws shall create any additional liability on the GMDC over and above that set out herein. That unforeseen circumstances in the working of the said contract shall not entitle Successful Bidder to abandon or demand additional payment under a different head not originally mentioned herein and hence nothing except what is contained in the present contract shall constitute binding obligations between parties.

#### **4.13 Interpretation**

That no communication preceding or following the present RFP shall have any bearing on the terms and conditions set out herein. That no contract, promise or obligation shall arise out of the said communication, over and above what is set out herein above. That the terms contained herein constitute the entire bargain between the parties and shall not be interpreted in the light of commercial correspondence between the parties.

#### **4.14 Acceptance of All the Terms and Conditions**

The Bidder should submit the declaration regarding unconditional acceptance of all the terms and conditions of the RFP document including Annexure and corrigendum if any as per **FORM D** provided in the RFP Document.

#### **4.15 Declaration**

The Bidder should give a declaration that it has not enclosed any conditional offer as per the format provided in **FORM D** of the RFP Document.

**4.16** GMDC is authorized to take suitable decision and action in case of requirement to amend/alter the contract conditions/quantities of the works/ extension of the contract period/allotment of additional works/revision of the rates of the work etc. if necessary in the interest of GMDC.

**4.17** The Successful Bidder shall not change the constitution of the firm/name during the currency of the contract without prior approval of GMDC. Upon such change in



constitution and/or name, Supplementary agreement to that effect shall be executed and if the SD is submitted in form of BG/FD than fresh BG in the name and/or constitution shall be submitted failing which necessary action as deemed fit by GMDC shall be taken.

## 5. RFP Processing Fee

The RFP Processing Fee is to be paid at the time of submission of supporting document of technical bid in the form of RTGS/NEFT of Rs. 2,500/- plus GST @ 18% (Rs. 450) aggregating Rs 2,950/- as mentioned in RFP notice in the sealed technical bid cover.

***Relaxation in terms of submission of RFP Processing Fee shall be given to the bidder who is holding valid Certificate issued under the MSME Act, 2016 on the date of submission of RFP.***

## 6. Earnest Money Deposit

A non-interest bearing Earnest Money Deposit Rs. 75,000 (Rupees Seventy Five Thousand Only) in any one of following form

- Demand Draft in favor of GMDC Limited Payable at Ahmedabad.

OR

- Digital Mode, Please note if payment is made through Digital Mode kindly submit the receipt of the same in the attached documents. RTGS details for the payment are as per the **Annexure-C**.

Account Name: - Gujarat Mineral Development Corporation Limited

ICICI Bank, Ahmedabad Branch, Ahmedabad

Account Number: 002405019379

IFSC: ICIC0000024

***Relaxation in terms of submission of EMD shall be given to the bidder who is holding valid Certificate issued under the MSME Act, 2016 on the date of submission of RFP.***



## 7. Security Deposit

7.1 Security Deposit is measure of liquidated damages sustained by GMDC for not performing the contract satisfactorily. Nothing herein above shall disentitle GMDC from claiming the damages actually sustained in the value over and above the Security Deposit.

7.2 The successful bidder shall submit security deposit of 10% of the total contract value excluding Goods & Service Tax (GST) at within 10 days from the date of receipt of LOI in any one of following form

- Demand Draft in favor of GMDC Limited Payable at Ahmedabad.

OR

- Digital Mode, Please note if payment is made through Digital Mode kindly submit the receipt of the same in the attached documents. RTGS details for the payment are as per the **Annexure-C**.

Account Name: - Gujarat Mineral Development Corporation Limited

ICICI Bank, Ahmedabad Branch, Ahmedabad

Account Number: 002405019379

IFSC: ICIC0000024

7.3 It shall be refunded to the Successful bidder, within a period of six months after satisfactory completion of the work and the due fulfillment of all the terms and conditions of the contract.

7.4 The Successful bidder shall obtain “No Dues Certificate” certificate to this effect from the General Manager [Marketing & Sales] and shall submit the same to the General Manager [IT], who after verification of the fact will arrange for refund of SD.

7.5 The successful bidder will also have to submit “NO DEMAND CERTIFICATE” along with the above mentioned certificate.

7.6 The SD deposited by the Successful bidder may be forfeited if the successful bidder fails to adhere to fulfill the conditions of work order / agreement.



7.7 Security deposit shall not bear any interest under any circumstances. Security Deposit is a measure of liquidated Damages sustained by GMDC for not providing the manpower, tools and tackles as required as per the contract.

7.8 GMDC will reserve the right to recover the charges or the liquidated damages from the Security Deposit in the following circumstances-

**7.8.1** If the successful bidder or its employees causes any damage or destroy any property belonging to GMDC.

**7.8.2** The shortfall amount of all compensations, penalties and other sums of money payable by the successful bidder or recoveries to be made under the terms of this contract which is due but not paid by the successful bidder in full, etc.

**7.8.3** Any other dues on account of statutory compliance.

## **8. Procedure for Submission of the Bid**

**8.1** Offers prepared in accordance with the procedures enumerated below.

**8.2** Bid should be submitted **online** at [www.nprocure.com](http://www.nprocure.com) on or before the last date and time as prescribed in this RFP.

**8.3** The Bidder should submit their bids in THREE parts, these are

**8.3.1** Pre Qualification Bid (Details of EMD and RFP Fee) – Details to be submitted online and Offline

**8.3.2** Eligibility and Technical Bid – Details to be filled online and Documents to be submitted offline

**8.3.3** Price Bid – To be Submitted online only

**8.4** Manual price bids or the bids submitted by telex/ telegram/ fax/ e-mail etc. will not be accepted under any circumstances. No correspondence will be entertained on this matter and the bid shall be rejected summarily.

**8.5** Bidders are advised to follow the 'Instructions for Bids Submission' given in annexure "A" for e-submission of the bids online through n-procure.

**8.6** Documents should be submitted as per check list given in form "A" through 'off-line' in the sealed cover super-scribed as "Technical Bid for RFP Number GMDC/IT/03/23-24 and



Name of work: "Appointment of agency for Development of IT Enabled Solution for Allotment of Lignite to our Various Customers". Bids must be submitted as per the schedule (date & time) indicated in RFP notice.

## 9. Eligibility and Qualification Criteria of Bidder

### 9.1 Experience

**9.1.1** The Bidders should have following minimum experience of having successfully completed similar works during last 7 (seven) years ending on last day of February 2023 (i.e. period from 01.03.2016 to 28.02.2023)

A. Three similar completed works each having amount of Rs 16, 00,000/- (Sixteen Lakhs Only) or more.

**OR**

B. Two similar completed works each having amount of Rs 20,00,000/- (Twenty Lakhs Only) or more.

**OR**

C. One similar completed work having amount of Rs 32, 00,000/- (Thirty Two Lakhs only) or more.

Similar works means the Bidders should have experience having carried out development of IT Enabled Solution for Order Management, Sales, CRM, Online Portal Development/Management and carried out under the single LOI/Work Order.

Bidder shall submit the details of work completed in **Form C** as provided in the RFP Document. Statement of experience with work orders and work executed certificates duly certified by the certificate issuing authority shall be submitted as supporting documents.



## 9.2 Financial

**9.2.1** Bidder must have a positive Net Worth for last for financial year of 2019-20, 2020-21 and 2021-22.

**9.2.2** Bidder must have a Minimum Average Turnover of Rs. 12, 00,000/- (Rupees Twelve Lakhs Seventy Thousand Only) for financial year of 2019-20, 2020-21 and 2021-22.

A certificate from Chartered Accountant regarding financial capacity shall be submitted as per format provided in FORM C of the RFP Document.

## 9.3 Blacklisting of the Bidder

The Bidder or its directors have not been blacklisted by any Government Organization, nor should any litigation be pending against any of them. The Bidder will submit a declaration to this effect as per the format provided in FORM G of the RFP Document. If at any time such declaration is found false, the bid will be rejected or if the contract work is already awarded, it will be terminated forthwith without payment of any compensation and the EMD/SD will be forfeited.

## 10. Evaluation of Bids

**10.1** The entire Bid shall be evaluated based on **Quality Cum Cost Based System (QCBS)** methodology as prescribed in subsequent clauses.

**10.2** The Bid evaluation shall be first on Technical Score of max 100, based on various scoring criteria outlined as per following Table.

Sr.	Marking Heads	Max marks
<b>A</b>	<b>Experience</b>	<b>50</b>
1	<b>Experience in IT:</b> Numbers of Project references in Order Management, Sales, CRM, Online Portal Development/ Management during last 7 years ending on last day of March 2023  Marks per Project: 2 Max Projects: 15	30
2	Experience in implementation of Logic based Agile Portal for Product/Material Allocation/Distribution  Marks per Project: 5 Max Projects: 2	10



3	Experience with Government or their PSUs during last 7 years ending on last day of March 2023 for deployment of IT enabled Solution for Order Management, Sales, CRM, Online Portal Development/Management during last 7 years ending on last day of March 2023	10
	Marks per Order: 5 Max Projects: 2	

Sr.	Marking Heads	Max marks
<b>B</b>	<b>Potential</b>	<b>50</b>
1	<b>Professional Human Resources</b>  IT Professional with more than 15 years Experience in proposed platform or similar platform – 3 marks IT Professional with more than 10 years Experience in proposed platform proposed platform or similar platform – 2 marks	10
2	<b>Approach and Methodology for the proposed work</b>  <i>Bids to be accompanied by the Presentation on the Brief Approach and Methodology for the Proposed Work</i>	
2.1	Understanding the Deliverable and Requirement	10
2.2	Approach and Methodology Proposed	10
2.3	Work Plan for the proposed Approach and Methodology	10
2.4	Adequacy and Quality of Resources proposed for Deployment	10

**10.3** GMDC will examine the Bid to determine whether the bid is complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bid is generally in order.

**10.4** In no case, a Bidder shall have the right to claim to be the Successful Bidder for its Bid.

**10.5** Evaluation of both Techno-Commercial (un-priced) bids and priced bids shall be done separately.

**10.6 Selection of successful Bidder shall be done as below:**



- 10.6.1** Technical bids will be opened after verification of receipt of payment towards RFP Fee and EMD.
- 10.6.2** After, meeting Eligibility Criteria (PQR), Responsiveness, Preliminary scrutiny of the Bid, the Technical Bid Evaluation shall be carried out.
- 10.6.3** Technical Proposal will be evaluated for eligibility on the basis of Bidder's experience, presentation and financial capability. Scoring of Technical Proposals would be done only for the Eligible Bidders.
- 10.6.4** A **minimum of 60 marks out of 100** should be scored in the Technical Evaluation for the bid to be declared technically qualified.
- 10.6.5** All technical qualified Bidders shall be ranked from highest to lowest on the basis of their **Technical Score (TS)**.
- 10.6.6** The Financial Bids of only those Bidders who have obtained a technical score of 60 or more shall be opened.
- 10.6.7** The financial evaluation of the proposal will be carried out after determining whether the Financial Proposals are complete, qualified and unconditional.
- 10.6.8** The Financial Scores (FS) of price bid of particular bidder will be computed as follows:  
**FS = (LFB/F) x 100**  
Wherein,  
LFB= Lowest Financial Bid  
F = Quoted Amount in Bid by the Bidder
- 10.6.9** Final Evaluation Proposals will finally be ranked according to their **Combined Technical and Financial Score (CTFS) with weightage of 70:30** as bellow:  
**CTFS = (Technical Score (TS) x 0.70) + (Financial Score (FS) x 0.30)**
- 10.6.10** The work will be awarded to the Bidder who scores highest (H<sub>1</sub>) in **Combined Technical and Financial Score (CTFS)**.

## **11.Negotiation**

It is absolutely essential for the bidders to quote the lowest price in their bid for their own interest. GMDC, however, will have the discretion to choose to enter into any price negotiations or not.

## **12.Acceptance of Offer**



**12.1.1** GMDC, on acceptance of the offer, will issue Letter of Intent to the successful Bidder; who will be required to confirm its acceptance of the LOI within 7 days from the date of receipt. If he does not accept the LOI within stipulated time period, the amount of the EMD paid will be forfeited and necessary further actions may be initiated as may be deemed fit by the GMDC.

**12.1.2** The Successful Bidder shall have to submit the Security Deposit with 7 days from the date of acceptance of LOI. The Successful Bidder shall submit the Security Deposit in the manner prescribed in this RFP Document. In case of failure to submit the security deposit, the amount of EMD will be forfeited and necessary further actions may be initiated as may be deemed fit by the GMDC.

**12.1.3** The successful Bidder, along with the payment of Security Deposit, shall be issued detailed Work Order within in due course of time after submission of the SD.

## **13.Scope of Work**

### **13.1 Preamble**

Gujarat Mineral Development Corporation (GMDC), a leading mining PSU enterprise and the largest lignite seller in the country. GMDC is the leader in Lignite exploration and supply in Gujarat. Mining lignite from deposit-rich areas across the state, GMDC market it to various high-growth industries, including textiles, chemicals, ceramics, bricks and captive power. Currently, GMDC has 2000+ registered consumers of Lignite. GMDC cater lignite demand of these consumers through its various mines spread across Gujarat.

The existing Process flow of Lignite Sales is briefly summarized hereunder:

**13.1.1 Registration:** Lignite Consumers applies for the Registration though Online Registration Portal of GMDC. The applications are scrutinized by GMDC and upon satisfying the required criteria, consumers get registered with GMDC as its Customer. Customer's demand/consumption capacity is registered on the basis of instruments used for the lignite consumption and maximum permissible limit by the statutory body.



**13.1.2 Allotment:** GMDC having more than 2000 registered Customer for the Lignite. Lignite to these customers is currently being allotted from our existing 5 Lignite Mines Namely Mata no Madh, Umarsar, Bhavnagar, Rajparadi and Tadkeshwar spread across the State of Gujarat. There may be changes in Lignite supplying Mines. Lignite of various grades produced from these mines is being allotted to the registered customers in Fortnight/Monthly Allotment Cycle.

The Allotment of Lignite is carried out in proportion to the demand/ consumption capacity of the customers' vis-à-vis grade wise availability of Lignite from GMDC's mines. Customers receive the information of Allocation through E-mail, SMS and other communication mode.

**13.1.3 Booking:** Upon Allotment, Customer can book the grade wise allocated Lignite Quantity through Online Booking Portal and make the advance payment through online mode for the booked quantity. After Successful booking process, a Delivery Order is generated for the booked quantity along with the lifting/dispatch schedule for the booked quantity of particular grade and mine.

**13.1.4 Dispatch/Lifting:** Customer will send its authorized transporter to the mines as per the schedule for the lifting of booked quantity of lignite. Upon verification of the Delivery Order and Authorization of Transporter, Mines authority carryout the dispatch/lifting of booked quantity. Invoice of the dispatched/lifted quantity is generated at the time of Lignite Dispatch from the Mine.

**13.1.5 Reconciliation and Refund:** At the end of the month during reconciliation, in case if there is any balance quantity is left against the booking, the refund of the balance amount is transferred back to the customer though online mode.

All the sales related operations are entirely online. However, GMDC is currently undergoing a transformation journey and aims to increase the productivity and efficiency of its Operations. To gear upto this transformation, our IT structure also needs modernization and updation to usher in higher productivity and efficiency.



With this transformation, GMDC has completely revamped the conventional process of allotment of Lignite and implemented the modern approach of allotment of lignite which is totally dynamic in nature and involves the various factors that affects the Allocation pattern.

Based on the Dynamic and Complex nature of Allotment Process, GMDC seeks an agency that can suggest and develop an IT enabled Solution to carry out the process of Dynamic Allotment of Lignite.

### **13.2 Factors affecting the Lignite Allotment**

**13.2.1 Allocation Cycle:** Current Allocation Cycle is Fortnightly. Hence Lignite is being allocated to every fortnight (1<sup>st</sup> to 15<sup>th</sup> of the Month and 16<sup>th</sup> to 30<sup>th</sup>/31<sup>st</sup> of the month), The Allocation Cycle may be Fortnightly or Monthly based on requirement.

**13.2.2 Availability:** Availability of the each grade of lignite from all the mines for the particular Allocation Cycle.

**13.2.3 Active Customers:** Registered Customers who are active for the particular Allocation Cycle (Customer Base of the particular Allocation Cycle)

**13.2.4 Categorization of Customers:** All the registered customers are categorized on the basis of following criteria:

**13.2.4.1 Industry Type:** All the Customers are categorized based on their industry type (End Product), the customers with the similar type of end products are further clubbed together converting in the large no of categories into few broad categories.

**13.2.4.2 Usage:** Based on the usage of Lignite by the customer (For Captive or Non Captive Use)

**13.2.4.3 Financial Capability:** Based on their Financial Capability as per the MSME categorization.

**13.2.4.4 Geographical Location:** Based on the Geographical Location of the customer (Geo-tag, Village, City, District, Zone etc.)



- 13.2.5 Lignite Consumption Capacity:** Each customer has its defined consumption capacity depends on the instruments used by the customers and its GPCB Permissible Limit
- 13.2.6 Demand:** Demand for a particular Allocation Cycle is determined by the Consumption Capacity of all the active customers
- 13.2.7 Booking Pattern:** Historical Booking Pattern of the Customer in the past Allocation Cycles against the Allotment Quantity
- 13.2.8 Allotment Quantity:** Allotment Quantity depends on the Availability of current cycle and Booking Pattern of past cycles
- 13.2.9 Price of Lignite:** Price structure of lignite of each grade and for each mine is defined all categories of the customers.
- 13.2.10 Customer Engagement Index (CEI):** CEI determined for the each customer for each grade across all the Mines and depends upon the booking pattern of the customer during previous cycles

The above all are the indicative factors that have an impact on the allotment of the lignite to the customers. The factors mentioned above are not exhaustive.

### 13.3 Lignite Allotment Process

- 13.3.1 Customer Allotment Share:** Lignite is being allotted to all the customers proportionate to their Consumption Capacity based on the Total Allotment Quantity. However, there are some customers whose allotment govern by the different set of rules irrespective of their Consumption Capacity
- 13.3.2 Allocation and Distribution of the Allotted Quantity:** Total Allotted Quantity of each customer is distributed across various mines and grades. This distribution is based on the geographical location, preference, Customer Engagement Index and various other factors as well as Availability of the Lignite of each grade and mine.
- 13.3.3 Rounding Off of the Quantity:** Grade wise Rounding off in multiple of 10,20,30 etc. as per the logistic requirement



**13.3.4 Intermediate Allotment:** Intermediate Allotment to certain customers as per the requirement and based on all or any of the above factors

The above is the indicative allotment process of the lignite to the customers. The parameters mentioned above are not exhaustive.

#### **13.4 Deliverables / Requirement**

- 13.4.1** IT enabled Solution (Portal) that can implement the existing Dynamic Allocation along with the modifications as and when required
- 13.4.2** Integration of portal with existing Oracle based ERP system and OF & JSP based customer portal
- 13.4.3** Design agile portal to facilitate allocation based on multiple factors i.e., Industry, size, zone, district, or any other categories (refer clause 12.2)
- 13.4.4** Developed portal source code with technical documentation to be submitted in after successful implementation and final source code at the time of end of the contract tenure.
- 13.4.5** Grouping of customers basis multiple factors (refer clause 12.2) and feature to input manual command in terms of allocation quantity
- 13.4.6** Scenario Analysis basis showing the impact of various parameters on the Allotment
- 13.4.7** Landing cost (Transportation cost + Ex-Mines price of lignite) comparison with 3+ competitors and provide insights over customer churn rate basis their booking pattern and landing cost
- 13.4.8** Mapping of geographical coordinates of customers with each mine and optimization of overall landing cost to customers based on distance and product price associated with the respective mines and grades
- 13.4.9** Customer engagement index-based allocation to reward high engagement customers basis their historical performance (Booking Qty/Allocation qty)
- 13.4.10** Final allotment output shall consists customer wise allotment quantity from applicable grade and mine
- 13.4.11** Two layer workflow for approval of allocation
- 13.4.12** Notification to customer (s) through SMS and e mail for their allocation.



**13.4.13** Allocation dashboards for below KPI and should have mobile API

**13.4.13.1** Mines

**13.4.13.2** Industry

**13.4.13.3** Customer segment

**13.4.13.4** Customer engagement index

**13.4.13.5** District/Zone

**13.4.13.6** Customer

**13.4.13.7** Parameter wise Impact Analysis

**13.4.14** Reports based on the whole Allotment Process based on all or any of the affecting parameters and same can be downloaded (worksheet format), mailed, etc.

**13.4.15** Record of the history of the Allotment Data

**13.4.16** The Service Provider shall carry out all support related services for the deployed software on a real-time basis for a period of 12 months starting from date of achievement of “Go-Live. Support shall include

**13.4.16.1** Patch upgrade

**13.4.16.2** Feature rollout

**13.4.16.3** Support in product configuration : Service Provider to provide both On-site and Remote support, as may be required, to resolve all implementation, operational and production issues

**13.4.16.4** User Trainings to all the relevant stakeholders (existing and new users)

**13.4.16.5** Remedial Support in case end-users encounter difficulties in deployed software.

**13.4.17** The successful bidder shall design and implement all its products and services delivered to GMDC, taking into account relevant privacy, internet safety, and security-related requirements (e.g., privacy and security by design). This



means in practice that for any new or changed functionality, the supplier shall:

**13.4.17.1** architectural and design threat analysis and, for identified risks, define which controls are to be implemented and which risks will be treated in some other jointly agreed way.

**13.4.17.2** Security and privacy assessment (e.g., internal or external audits or testing) for features that have been flagged as a risky area in threat analysis or are a part of a security or privacy control.

**13.4.17.3** Architectural/design threat analysis should be based on data flow diagrams and cover, at a minimum but not limited to:

**13.4.17.3.1** Identity and access management

**13.4.17.3.2** Impacted user experience/business logic flows

**13.4.17.3.3** Impacted personal dataflow: Software dependencies (e.g., third-party components, libraries)

**13.4.17.3.4** Deployment Architecture: Software Development Pipeline; Auditability (e.g., Logging);

**13.4.17.3.5** Service/product lifecycle until retirement

**13.4.17.3.6** The above all are the indicative deliverables/requirement for the allotment process of the lignite to the customers. The deliverables/requirements mentioned above are not exhaustive.

### 13.5 Milestones:

Sr	Milestone	Task Timeline	Cumulative Timeline
1	Issue of Lol	Say T	T
2	Acceptance of Lol by Successful Bidder	7	T+7
3	Brainstorming Session for the Finalization of Design Document	7	T+14
4	Submission of Design Document by the Successful Bidder	3	T+17



5	Review of Design Document by GMDC	2	T+19
6	Modifications in Design Document based on GMDC's review and Submission of Final Design Document	2	T+21
7	Acceptance of Design Document by GMDC	2	T+23
8	Commencement of Development	2	T+25
9	Development of IT enabled Solution for the Dynamic Allotment of Lignite	30	T+55
10	Demo and Testing	3	T+58
11	Modifications as per the review in Demo and Testing	3	T+61
12	Acceptance of Final Version by GMDC	2	T+63
13	Implementation of Final by successful bidder.	2	T+65

#### **14.Liquidated Damages (LD)**

- 14.1** For any delays attributable to the Bidder beyond the scheduled period of completion of the entire work as per the agreed completion schedule, the successful Bidder shall pay to GMDC liquidated damages at the rate of 0.5% of contract value per week subject to maximum 5% of contract value. More than 3 days will be considered as one week for the determination of LD.
- 14.2** Maximum applicable Liquidated Damages: The upper ceiling for total liquidated damages for delay shall be maximum 5% of the Contract Price.
- 14.3** The said right of the GMDC to levy damages on account of delay shall be without prejudice to and in addition to the right of the Company to get the concerned work done from a third party at the complete risk and cost of the Successful Bidder.
- 14.4** For calculation of LD, date of issue of LOI shall be the reference date.

#### **15.Goods & Service Tax**

- 15.1** All Bidders are required to submit their GST number and date in the bid. Bid received from unregistered Bidder will not be considered and out rightly rejected.
- 15.2** Bidders are requested to quote their rates without GST. GST will be paid/adjusted/reimbursed to the Successful Bidder as per prevailing rates and rules



to the extent directly related to the services rendered OR Goods supplied by the Successful Bidder under the said contract subject to production of documentary proof and Successful Bidder will mention the GST amount separately in the invoice/bill along with SAC/HSN Code under GST.

## 16. Payment Terms

### 16.1

Sr	Milestone for Works	Amount
1	Advance after submission of security deposit.	10% of the total cost
2	After submission of Final Design Document to GMDC	10% of the total cost
3	After Development of desired IT Enabled Solution and its Submission for Demo and Testing to GMDC	30% of the total cost
4	On Commencement and Successful Implementation of the Resulted solution by GMDC	25% of the total cost
5	After successfully carried out the implementation of resulted solution for 3 Allotment Cycle	25% of the total cost

**16.2** The bills, submitted at the office of General Manager (IT) will be processed within 30 days considering the following deductions.

**16.2.1** Income tax as per provision of Income Tax Act, and other Taxes (and surcharges) applicable in force from time to time.

**16.2.2** Cost of any other services provided / material supplied plus 15% administrative charge, if any, by the GMDC.

**16.2.3** Liquidated Damages,

**16.2.4** Other deductions, if any.

## 17. Intellectual Property Rights (IPR)

Confidentiality of Data and Documents: All Intellectual Property Rights (IPR) of data collected as well as the deliverables produced shall remain with the GMDC. All



knowledge and information, which may be acquired during the assignment, shall be for all times and for all purposes, regarded as strictly confidential and held in confidence, and shall not be directly or indirectly disclosed to any person whatsoever, without the explicit written permission of GMDC

## **18. Statutory Obligations**

- 18.1** If any amount becomes payable by GMDC as a result of any claim or application in terms of the provisions or non-compliance of provision of the any Acts and the Rules and Regulations, By-laws or the Orders made there under, applicable from time to time, such amounts shall be recoverable from the Successful Bidder for which GMDC will not be responsible for any compensation.
- 18.2** That the Successful Bidder would obey with all applicable laws and maintain all such necessary records as necessitated under such enactments.
- 18.3** The Successful Bidder shall also indemnify the GMDC against any claims, compensations, damages, loss, liquidated damages etc. for breach and / or non-fulfillment of the prevailing Rules and Regulations and other statutory provisions in force from time to time and applicable to the work during the currency of contract.
- 18.4** The Successful Bidder shall comply with other statutory provisions of Law. The Successful Bidder shall comply with all applicable laws, ordinances, approved standards, rules and regulations

## **19. Notice**

Written notice shall be deemed to have been duly served if delivered to the individual or to Successful Bidder or to the Signing Authority of the GMDC from whom it is intended, or if delivered at or sent by mail or post, to the last business address known to him who gives the notice.

## **20. Canvassing Not Permitted**

- 20.1** Bidder should not canvass their offer personally or otherwise by approaching the Chairman or the Member of GMDC. If any Bidder wants to make any representation regarding his offer, he should write to the General Manager (IT), if he desires, but personal and oral representations are not permitted.



**20.2** In spite of the above clear instructions, any Bidder is found to canvass his offer or against his competitor's offer through personal approach to the competent authority or the officials of GMDC, their offer will be rejected without assigning any reason and the firm even is black listed.

## **21. Bankruptcy**

If the Successful Bidder commits an act of Bankruptcy or goes into liquidation except for construction purposes, or if its business is carried on by a receiver, such receiver, liquidator or any person in whom the contract may become vested shall forthwith give notice thereof in writing to GMDC and in reasonable time during which he shall take all reasonable steps to prevent stoppage of performance of the contract, have the option of carrying out the contract subject to his or their providing such guarantees as may be required by GMDC but not exceeding the value of the work for the time being remaining unexecuted.

In the event of stoppage of performance under the contract, the period of option under this clause shall be decided by GMDC considering the situation, provided that the above option is not exercised, GMDC may terminate the contract by serving notice in writing to the Successful Bidder. The power and provision so reserved to GMDC on taking of the work out of the Successful Bidder's hands shall apply as far as they may be when the contract is so terminated.

## **22. Termination Of Contract**

If at any time during the currency of this contract, if any breach occurs due to the reasons attributed to the Successful Bidder, GMDC shall be at liberty to terminate this contract without assigning any reasons, whatsoever, for such termination and any losses and/or damages occurring due to such termination shall be borne by the Successful Bidder. GMDC shall be entitled to forfeit Security deposits as Liquidated damages.

## **23. Governing Law**

This RFP and subsequent Contract shall be construed and interpreted in accordance with and governed by the laws of India.

## **24. Arbitration**



All questions, disputes, differences whatsoever which may at any time arise between the parties to this RFP and subsequent contract in connection with the RFP and subsequent contract or any matter arising out of or in relation thereto, shall be referred to Sole Arbitrator as per the provisions of Arbitration and Conciliation Act, 1996 and subsequent amendment thereto and the venue of arbitration proceedings shall be at Ahmedabad only. The Language of the Arbitration shall be in English only.

## **25. Jurisdiction**

The matter related to any dispute or difference arising out of this RFP and subsequent contract shall be subject to the exclusive jurisdiction of Court at Ahmedabad only.

## **26. Non Fulfillment of Terms And Condition of The Contract**

- 26.1** If the Successful Bidder fails to carry out the work as per terms and conditions of the contract to the satisfaction of the GMDC, GMDC shall be entitled to forfeit the security deposit paid by the Successful Bidder. This however, shall not absolve the Successful Bidder from his obligation to fulfill the contract. In such event, the GMDC shall have a right to complete and / or to get the work completed at the cost & risk of the Successful Bidder and the Successful Bidder shall be responsible to pay such cost incurred by the GMDC to complete the work and / or to get the work completed.
- 26.2** Likewise, if the Successful Bidder does not fulfill the terms and conditions of the contract and does not carry out the work up to the entire satisfaction of GMDC, GMDC has the right to forthwith terminate the contract at its sole discretion, without assigning any reason, Under such events, the GMDC shall be entitled to forfeit the security deposit paid by the Successful Bidder and the GMDC shall have a right to complete the work and / or to get the work completed at the risk and cost of the Successful Bidder.
- 26.3** For any reasons, if it is required, the GMDC reserves rights to cancel, terminate, amend and / or alter the contract and / or bifurcate and / or reduce the contract work at any time without giving any notice or reason to the Successful Bidder and without incurring any responsibility.

## **27. Foreclosure**



In case of any necessity arising due to local working conditions or any unforeseen reason not in the control of the Successful Bidder or the GMDC or any reason what so ever, GMDC shall be at liberty to fore close the contract without arranging any reasons or notice there for.

## **28. Force Majeure**

- 28.1** Force majeure is herein defined as any cause which is beyond the control of the Successful Bidder or the GMDC as the case may be which they could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as:
- 28.2** Natural phenomena such as flood, draughts Cyclone, earthquake and epidemics, declaration of war.
- 28.3** Acts of any government, including but not limited to war, declared or undeclared priorities, quantities, embargoes, providing either party shall within fifteen (15) days from the occurrence of such a cause notify the other in writing of such cases.
- 28.4** The Successful Bidder will advise, in the event of his having resort to this clause by a registered letter duly certified by the statutory authorities, the beginning and end of the cause of delay, within fifteen days of the occurrence and cessation of such Force Majeure condition. In the event of delay lasting over two months, if arising out of Force Majeure, the contract may be terminated at the discretion of the GMDC.
- 28.5** For delay arising out of Force Majeure, the Successful Bidder will not claim extension in completion date for a period exceeding the period of delay attributable to the causes of force Majeure and neither company nor the Successful Bidder shall be liable to pay extra costs (like increase in rates, remobilization, advance, idle charges for labour and machinery etc.) provided it is mutually established that the Force Majeure conditions did actually exist.
- 28.6** If any of the Force Majeure conditions exists in the place of operation of the Successful Bidder even at the time of submission of bid, he will categorically specify



them in his bid and state whether they have been taken into consideration in their quotations.

- 28.7** The Successful Bidder of the GMDC shall not be liable for delays in performing his obligations resulting from any force majeure cause as referred to and/ or defined above. The date of completion will, subject to hereinafter provided, be extended by a reasonable time given though such cause any occur after Successful Bidder's performance of his obligations has been delayed for other causes.



**Annexure "A"**

**Instruction To Bidders For Online RFP**

1. All Bidders must submit their bid online through the website <https://gmdc.nprocure.com>
2. Bidders who wish to participate in online RFPs will have to procure / should have legally valid Digital Certificate (Class III) as per Information Technology Act-2000, using which they can sign their electronic bids. Bidders can procure the same from any of the license certifying Authority of India or can contact (n) code solutions- a division of GNFC Limited, who are licensed Certifying Authority by Government of India at address mentioned below at clause 5.
3. All bids should be digitally signed. For details regarding digital signature certificate and related training involved at the below mentioned address should be contacted:

Address:

**(n)Procure Cell**

**(n)Code solutions A division of GNFC**

**403, GNFC Info-Tower, Bodakdev, Ahmedabad- 380 054 (India)**

**Tel: +91 26857316/17/18 Fax: +91 79 26857321, Toll Free: 1800-233-1010**

**E-mail : nprocure@gnfc.net**

4. Kindly take note that, valid Digital Signature Certificates is a must for all the interested Bidders. Online RFP process is not possible without a valid digital signature certificate.
5. Interested Bidders are also requested to complete their procedure for taking digital signature certificate in respect to filling of application form, supporting documents with necessary fees at least 3 days before last date of RFP submission.
6. (n) code solutions reserves the rights to issue digital signature certificate after verification of application forms / supporting documents submitted by Bidder. (n) code solutions is fully authorized to issue digital signature certificate to Bidders.
7. Bidders who have no facility to participate in on-line RFPs are requested to contact (n) code solutions for the same.
8. Free vendor training camp will be organized every Saturday between 4.00 to 5.00 P.M. at (n) code solutions-A Division of GNFC Ltd. at address mentioned above at Clause No. 5 of Chapter No-III. Bidders are requested to take benefit of the same.
9. All the correspondence in respect to training, support or digital signature certificate should be addressed to (n) code solutions directly on the above mentioned address. In case the Bidders face any difficulty, they may contact the officials of the GMDC or GNFC on the below mentioned details:

**a. GMDC:**

Contact Person: General Manager (Power)

Contact numbers: 079-27913200/3501 Ext No 1760

E-Mail: power@gmdcltd.com; jndave@gmdcltd.co.in

**b. GNFC:**

Contact Number: 079- 26857316/17/18 E-Mail: nprocure@gnfc.net

**Annexure "B"**



**Annexure I.**

**Finance Department, GR. No.: EMD/4/2022/0002/DMO**

Date: 20/05/2022

(A) Guarantees issued by the following banks will be accepted as SD/EMD on permanent basis:

❖ **All Nationalized Banks**

(B) Guarantees issued by the following Banks will be accepted as SD/EMD for the period up to March 31, 2023. The validity cut-off date in the GR is with respect to the date of issue of Bank Guarantee irrespective of the date of termination of Bank Guarantee.

- A U Small Finance Bank
- Ahmedabad Mercantile Co-Operative Bank Limited
- Axis Bank
- City Union Bank
- DBS Bank India Limited
- DCB Bank
- Equitas Small Finance Bank
- Federal Bank
- HDFC Bank
- ICICI Bank
- IndusInd Bank
- Kalapur Commercial Co-Operative Bank Limited
- Kotak Mahindra Bank
- Nutan Nagrik Sahakari Bank Limited
- Rajkot Nagarik Sahakari Bank Limited
- RBL Bank
- Saraswat Co-operative Bank
- Saurashtra Gramin Bank
- Standard Chartered Bank
- Tamilnadu Mercantile Bank
- The Gujarat State Co-Operative Bank
- The Mehsana Urban Co-operative bank Limited
- The Surat District Co-operative Bank
- The Surat Peoples Co-Operative Bank
- Ujjivan Small Finance Bank



**All the eligible banks are instructed to collect the original documents/papers of guarantee from the concerned tendering authority.**

**(Dr. A.T. Saiyad)**

**Section Officer**

**Finance Department**

-----XXXXX-----



Annexure "C"

VALID FOR THREE MONTHS ONLY

D	M	Y	Y
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OR ORDER

₹

FOR GUJARAT MINERAL DEVELOPMENT CORPORATION

AUTHORISED SIGNATURES  
Please sign here

**ICICI Bank**  
Ahmedabad Branch  
Jinco House Opp. Purana Garam, Ahmedabad - 380005  
RTGS / NEFT / BSB Code : ICIC0000231

**RIVILEGE**  
ASSOCIATES

*[Signature]*

Pay to the order of *[Signature]*

AC No. 002405019379

CSB IS CBS  
BUSINESS BANKING - NEW CURRENT ACCOUNT  
Please refer to all branches of ICICI Bank. Limited in India.

Pay to the order of *[Signature]*

₹ 19,10,999.00 3802290021 019379 29

31 N 20/12/12



**FORM - A**

**CHECK LIST OF DOCUMENTS ENCLOSED WITH RFP**

**TECHNICAL BID**

<b>Sr. No.</b>	<b>Document</b>	<b>Declaration (Strike out whichever is not applicable)</b>
1.	RFP Processing Fee	Yes/No
2.	EMD	Yes / No
3.	<b>Form A</b> (check list of documents enclosed with RFP)	Yes / No
4.	<b>Form B</b> (Status of the Bidder)	Yes / No
5.	<b>Form C</b> (CA Certification for Financial Details and work carried out during the last seven years of bidder)	Yes / No
6.	<b>Form D</b> (Declarations)	Yes / No
7.	<b>Form E</b> (Undertaking of Genuineness of Document)	Yes / No
8.	<b>Form F</b> (Undertaking of Indemnity)	Yes / No
9.	Power of Authority to sign the documents (Duly Notarized on Stamp paper of Rs. 300)	Yes / No

**Technical BID**

<b>1</b>	Online Technical bid submission in <b>Form BB</b> <b>(Technical Bid shall be submitted online as well as in Physical form along with all the relevant document)</b>	Yes / No
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**PRICE BID**

<b>1</b>	Online Price bid submission in <b>Form AA</b>	Yes / No
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**FORM - B**

**STATUS OF THE BIDDER**

<b>Particulars</b>	<b>Details</b>
Name of the Bidder:	
Address :	
Registered office :	
For correspondence :	
Telephone No.	
Fax No.	
E-mail Address	
Attested copies of Deeds, Articles of association to be enclosed	
Name & contact number of person holding power of attorney (Attested copy of power of attorney to be enclosed)	
Names of Partners with their Present and permanent address	
Name of Bankers with full address and Telephone No& Bank Account Details (Cancelled Cheque to be enclosed)	
PAN of Bidder	
GST Registration No. of Bidder	
PF Registration No.	
Whether enlisted in other dept., if yes, then furnish the details pertaining to class and the amount qualified to RFP	
Was the applicant or its partners or Directors black listed in past by any Govt. or any other body.	
Details pertaining to the work incomplete, if any	
Details of the litigation, court cases and arbitration either completed or under progress during last 10 years by the GMDC entity or any partner/proprietor of present entity GMDC was associated in any capacity.	

Signature and Stamp of the Bidder



**Form C**

**1. Turnover and Net Worth**

On the basis of the **audited books of accounts** produced before us by M/s. \_\_\_\_\_  
\_\_\_\_\_, we certify that as per the books of account Net worth and Turn Over of the firm  
M/s \_\_\_\_\_ are as under:

1.1 Net Worth= Rs. \_\_\_\_\_ for the Year 2019-20  
Rs. \_\_\_\_\_ for the Year 2020-21  
Rs. \_\_\_\_\_ for the Year 2021-22

1.2 Turn Over = Rs. \_\_\_\_\_ for the Year 2019-20  
Rs. \_\_\_\_\_ for the Year 2020-21  
Rs. \_\_\_\_\_ for the Year 2021-22

**Average Turnover of Rs. \_\_\_\_\_**

**2. Details of Work Carried Out During the Last Seven Years by the Bidder**

Sr. No.	Description of work/supply with Work place	Name of client with postal address	Work Order number and date	Contract Period		Actual Quantity worked	Amount without GST of work order	Work experience certificate attached
				From (Date)	To (Date)			
								Yes/No
								Yes/No
								Yes/No
								Yes/No

Signature and Stamp of the Bidder

Signature and Stamp of the CA

**TO BE CERTIFIED BY CHARTERED ACCOUNTANT SHOWING**

**MEMBERSHIP NO/ FIRM REGISTRATION NO**



**FORM D**

**Declaration**

(On letter head of the Bidder)

DATE:

To,  
The General Manager (Marketing & Sales),  
Gujarat Mineral Development GMDC Ltd.,  
"KhanijBhavan", 132 ft. Ring Road,  
University Ground, Vastrapur,  
Ahmedabad-380052

Dear Sir,

I/we here by solemnly declare that

1. Any of our Directors or Partners, jointly or severally and/or individually or our firm/GMDC have not been black listed by the Central Govt. or the State Govt. or its undertakings.
2. We have not put any condition in our offer with respect to RFP No. \_\_\_\_\_,
3. We have accepted all the terms and conditions, including Annexure, Corrigendum if any, as specified in the RFP Document No. \_\_\_\_\_ unconditionally.

I/we here by further declare that, if the declaration is found untrue, the GMDC shall be entitled to take any action against us severally and/or individually or our firm/GMDC in this regard in any manner that may be deemed fit by GMDC.

Yours faithfully,

\_\_\_\_\_  
Signature and Stamp of the Bidder



**Form E**  
**(Format for Affidavit)**

**A F F I D A V I T**

**Undertaking Regarding Genuineness of Documents  
(On Non-Judicial Stamp Paper Of Rs 300/-)**

I/We, \_\_\_\_\_, Partner/Director/Legal  
Attorney/Accredited Representative of M/s. \_\_\_\_\_ solemnly  
declare that:

1. I/We are submitting RFP for the work \_\_\_\_\_  
\_\_\_\_\_ against RFP No. \_\_\_\_\_
2. None of the Partners/Directors of our firm/GMDC is relative of employee of GMDC.
3. All information furnished by us in respect of fulfillment of eligibility criteria and qualification information of this RFP is complete, correct and true.
4. All documents/credentials submitted along with this RFP are genuine, authentic, true and valid.
5. If it is found at any point of time that our documents are not genuine then in that case our RFP will be rejected, earnest money deposited by us will be forfeited and we will be debarred from participating in further/future GMDC RFPs and/or any action as deemed fit by GMDC may be taken against us, including termination of the contract, forfeiture of all dues including Earnest Money / Security deposit and banning/delisting of our entity and all related persons etc.

**SIGNATURE OF THE BIDDER  
WITH SEAL**

Dated .....



**Form F**  
**Undertaking Of Indemnity**  
(On Letter head of the Bidder)

To,

The General Manager (Marketing & Sales)  
Gujarat Mineral Development Corporation Ltd.  
KhanijBhavan 132' Ring Road,  
University Ground,Vastrapur,  
Ahmedabad.

Dear Sir,

We M/s. ----- hereby undertake that, we shall at all times, indemnify and keep indemnified that GMDC Limited from any and all liability for damages resulting from or arising out of or in any way connected with the operations covered by the RFP No. \_\_\_\_\_. We shall be responsible for all risk arising in connection with or on account of the operations covered by the contract covered by the above RFP and shall make good all losses and damages arising there from. In case, the GMDC Limited shall incur any cost or expense or suffer any loss on account of any claim demand or course of action brought against us and arising out of the operations covered by the Bidder/RFP, the GMDC Limited shall have the power (without being bound to do so) to define, contest or compromise any such claim demand or cause of action. Any amount that may become payable by GMDC Limited and any cost expense etc. that may be incurred by the GMDC Limited in this behalf, shall also be recoverable from us, without prejudice to your other rights.

Yours faithfully,

For -----

(Signature & Stamp of the Bidder)



**Form AA**

**Format of Price Bid**

**To be submitted only online)**

Sr. No	Particulars	Rate in Rs. excluding GST
1	Total cost as per scope given in this RFP document	

**Note**

The above rates are Exclusive of GST.



**Form BB**

**Format of Technical Bid**

**To be submitted online as well as Offline)**

<b>Sr. No.</b>	<b>Particulars</b>	<b>Remark (Doc attached) (Nos.)</b>	<b>Bidders shall provide the details</b>
1	Numbers of Project references in Order Management, Sales, CRM, Online Portal Development/ Management during last 7 years ending on last day of March 2023		Name of Customer(s), Order Issue Date, Order Value, Product and Platform
2	Experience (Nos. of Project) in implementation of Logic based Agile Portal for Product/Material Allocation/Distribution		Name of Customer(s), Order Issue Date, Order Value, Product and Platform
3	Experience (Nos. of Project) with Government or their PSUs during last 7 years ending on last day of March 2023 for deployment of IT enabled Solution for Order Management, Sales, CRM, Online Portal Development/ Management during last 7 years ending on last day of March 2023		Name of Customer(s), Order Issue Date, Order Value, Product and Platform
4	Nos. of IT Professional with more than 15 years Experience in proposed platform or similar platform		CV of Personnel
5	Nos. of IT Professional with more than 10 years Experience in proposed platform proposed platform or similar platform		CV of Personnel



**FORMAT OF BANK GUARANTEE FOR EARNEST MONEY DEPOSIT (EMD)**

(On Non-judicial Stamp paper to be submitted along with submission of bids)

..... (Name of the Bank)

Address.....

Guarantee No.....

A/C Messrs..... (Name of Bidder)

Date of Expiry.....

Limit to liability (currency & amount).....

Invitation For RFP No..... Dated.....( bidding document )

For..... (Name of Facilities)

**Subject:** Earnest Money Deposit Bank Guarantee.

Date.....20

To,

General Manger (\_\_\_\_),  
Gujarat Mineral Development Corporation Ltd.  
132 Ft Ring Road,  
Near University Ground  
Vastrapur,  
Ahmedabad.

Dear Sir,

In consideration of Gujarat Mineral Development Corporation (hereinafter called "GMDC") which expression shall unless repugnant to the subject of context include his successors and assigns having agreed to exempt M/s..... (herein after called "Bidder") from demand under the terms and conditions of "Technical Bid Document" ( hereinafter called the said "Bidding Document") issued by the GMDC vide RFP No.\_\_\_\_\_for the work\_\_\_\_\_

( Name of the facilities ) from Earnest Money Deposit (EMD) of Bid for the due fulfillment by the Bidder of the terms and conditions contained in the said Bidding Document on production of Bank Guarantee for INR \_\_\_\_\_ ( \_\_\_\_\_ only ) ( figure in words).

**1.** We the \_\_\_\_\_ ( Name of Bank ) hereinafter referred to as "Bank" having our registered office at \_\_\_\_\_ ( address of Bank ) do hereby undertake and agree to



indemnify and keep indemnified GMDC to extent of INR \_\_\_\_\_ ( \_\_\_\_\_ only ) ( figures in words ) against any losses, damage cost, charges and expenses caused to or suffered by or that may be caused or suffered by GMDC by reason of any breach or breaches by the Bidder of any of the terms and conditions contained in the said Bidding Document and unconditionally pay the amount claimed by GMDC on demand and without demur to the extent aforesaid.

- 2.** We \_\_\_\_\_ (Name of Bank) do hereby undertake to pay the amounts due and payable under the guarantee without any demur merely on a demand by you stating that the amount claimed is due by way of loss or damage caused to or would be caused or suffered by you by reason of any breach by the said Bidder of any of the terms or conditions contained in the said Bidding Document by reason of the Bidder's failure to fulfill the conditions of said Bidding Document. Any such demand on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding INR \_\_\_\_\_.
- 3.** We \_\_\_\_\_ ( Name of Bank ) further agree that GMDC shall be the sole judge of and as to whether the Bidder has committed any breach or breaches of terms and conditions of the said Bidding Document and the extent of loss, damages, costs, charges and expenses caused to or suffered by or that may be caused to or suffered by GMDC on account hereof to the extent of the Bid Security required to be deposited by the Bidder in respect of the said document and the decision of GMDC that the Bidder has committed such breach or breaches and as to the amount or amounts of loss, damages, costs, charges, and expenses caused to or suffered by or that may be caused to or suffered by GMDC shall be final and binding on us.
- 4.** We \_\_\_\_\_ (Name of Bank) further agree that guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance on the said Bidding Document and that it shall continue to be enforceable till you certify that terms and conditions of the said Bidding Document have been fully and properly carried out by the said Bidder and accordingly discharge the guarantee. Unless a demand or claim under this guaranteed is made on us in writing on or before the (date) \_\_\_\_\_ we shall be discharged from all liability under this guarantee.
- 5.** We \_\_\_\_\_ ( Name of Bank ) further agree with you that you have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Bidding Document or to extend time of performance by the said Bidder from time to time or to postpone for any time or from time to time any of the powers exercisable by you against the said Bidder and to forbear or enforce any of the terms and conditions relating to the said Bidding Document and we shall not be relieved from our liability by reason of any such variation or extension being granted to the said Bidder or for any forbearance act or omission on your part or any indulgence by you to the said Bidder or any such matter or thing whatsoever under the law relating to sureties would but for this provision have effect of so relieving us.
- 6.** It shall not be necessary for GMDC to proceed against the Bidder before proceeding against the Bank and the Guarantee herein contained shall be enforceable against the Bank, notwithstanding any security which GMDC may have obtained from the Bidder at this time when proceeding are taken against Bank hereunder be outstanding or unrealized.
- 7.** We \_\_\_\_\_ (Name of Bank) further undertake to unconditionally pay the amount claimed by GMDC merely on demand and without demur to the extent aforesaid.
- 8.** We, the said Bank lastly undertake not to revoke this guarantee during its currency except with the previous consent of GMDC in writing.



**9.** This Guarantee will not be discharged due to the change in the constitution of the Bank or the said bidder.

**10.** The Bank has under its constitution power to give this guarantee and \_\_\_\_\_ Mr. \_\_\_\_\_ who has signed it on behalf of the Bank have authority to do so.

Yours faithfully

For.....

(Name of the Bank)

Notwithstanding anything contained hereinabove

- (I) Our liability under this Bank Guarantee shall not exceed Rs \_\_\_\_\_/- (**Rupees \_\_\_\_\_ only**)
- (II) This Bank Guarantee is valid up to \_\_\_\_\_ (Date).
- (III) We are liable to pay the guarantee amount or any part thereof under this bank Guarantee only and only if you serve upon us a written claim or a demand on or before \_\_\_\_\_ (date).
- (IV) This bank guarantee is operative only when accompanied with SFMS advice from us.

Yours faithfully

For \_\_\_\_\_ (Name of the Bank)

**Yours faithfully**

**For.....**

**(Name of the Bank)**

**Please note the following details for Compulsory e-confirmation for Bank Guarantee through ICICI Bank through SFMS under our:**

**Gujarat Mineral Development Corporation Limited (GMDC)  
132 Ft Ring Road, Near University Ground Vastrapur, Ahmedabad. Bank Name: ICICI Bank Ltd  
IFS Code: ICIC0000024  
UIC GMDC530265584 for Field 7037 MT760**