

CORRIGENDUM POST PRE-BID MEETING HELD ON JANUARY 25, 2023
TENDER NO. GMDC-GVT/CSR/8/22-23 FOR SELECTION OF EXPERIENCED AGENCY FOR DESIGNING AND DEVELOPMENT OF MIS WEB PORTAL FOR "GMDC-SAMARTHYA"

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1	-	General	Submission Date	We request you to please provide at least 7 working days for submission of bids after the responses to the queries are published.	Last Date of Online Bid Submission: 06/02/2023 (06:00 PM) Last Date for Hardcopy Bid Submission: 09/02/2023 (03:00 PM)
2	14	CHAPTER - 1 / ARTICLE 3 - Eligibility Criteria for Bidders:	The bidder should have a minimum annual average turnover of Rs. 50 Lakhs in the last three years ending 31st March 2022.	1. Looking to the requirement we suggest below changes in this clause. - The bidder should have a minimum annual average turnover of <u>Rs. 5 Crore</u> in the last three years ending 31st March 2022. Please consider this request as it is in the interest of GMDC because a financially sound agency can bring the project to the desired conclusion within target time-lines by its quality deliverable.	The Eligibility Criteria defined in RFP are sufficient for Scope of Work and development required for this Project. No change in Eligibility Criteria.
3	15	CHAPTER - 1 / ARTICLE 3 - Eligibility Criteria for Bidders:	The bidder should have minimum Three years' experience in design and development of web-based MIS.	1. Looking to the requirement we suggest below changes in this clause. Please consider. - The Bidder should have minimum <u>15 years</u> of experience in designing & development of web based MIS. Please consider this request as it is in the interest of GMDC because an experienced agency can bring the project to the desired conclusion within target time-lines by its quality deliverable.	The Eligibility Criteria defined in RFP are sufficient for Scope of Work and development required for this Project. No change in Eligibility Criteria.
4	15	CHAPTER - 1 / ARTICLE 3 - Eligibility Criteria for Bidders:	New Clause	1. To get quality bidders, we suggest to add below criteria also because in the software development following the quality processes are critical to achieve the project success. The bidder should have valid CMMI Level 3 or higher certificate.	The Eligibility Criteria defined in RFP are sufficient for Scope of Work and development required for this Project. No change in Eligibility Criteria.
5	22	CHAPTER - 2 / ARTICLE 20 - BID EVALUATION	Technical Evaluation Criteria for the tender: 1. Annual Average Turnover during last 3 years ending 31st March, 2022. Turnover above 2 Cr. - 10 marks Turnover above 1 Cr. - 07 marks Turnover above 0.5 Cr. - 05 marks	1. Please make necessary changes in this section to keep it inline with our suggestions for eligibility criteria.	The Eligibility Criteria defined in RFP are sufficient for Scope of Work and development required for this Project. No change in Eligibility Criteria.
6	22	CHAPTER - 2 / ARTICLE 20 - BID EVALUATION	Total No. of past and current clients till date of the tender: More than 15 Clients - 10 Marks More than 10 Clients - 07 Marks More than 05 Clients - 05 Marks	1. This type of marking criteria we have come across first time in last many years as it is not the standard practice in tendering process. Also we could not find the relevance of number of clients in technical evaluation and in lieu of it projects experience based criteria would serve a better purpose. Therefore we request you to drop this criteria and include web based project experience criteria.	The Eligibility Criteria defined in RFP are sufficient for Scope of Work and development required. No change in Eligibility Criteria.

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7	22	CHAPTER - 2 / ARTICLE 20 - BID EVALUATION	Total No. of Programming Languages (Development Tools) bidder has experience in working with till the date of tender: More than 10 Languages - 10 Marks More than 07 Languages - 07 Marks More than 05 Languages - 05 Marks	1. In our opinion this criteria wherein asking for merely the number of programming languages any bidder has experience in working is not complete and lacks objectivity. Therefore we suggest to either drop this criteria or bring in desired objectivity by also asking 1-2 projects executed for each language the bidder is claiming to have experience of working.	The Eligibility Criteria defined in RFP are sufficient for Scope of Work and development required for this Project. No change in Eligibility Criteria.
8	23	CHAPTER - 2 / ARTICLE 20 - BID EVALUATION	Technical Evaluation Criteria for the tender: 8. Dashboard Screenshots of the past MIS Web portals developed by the bidder	1. Screenshots of how many MIS web portals are to be submitted by the bidder to get 10 marks?	Bidder shall include screenshots of 5 best Dashboard/Web Portal. The Technical Evaluation Committee will evaluate the same based on the look & feel/ graphical design of the dashboard.
9	24	CHAPTER - 2 / ARTICLE 25 - PAYMENT TERMS	Payment Terms: • Payment of 30% of the total contract value upon successful development, testing and Go-live of Website, Registration Portal, Candidate Pool and Batch Formation Module. • Payment of 50% of the total contract value upon development, testing and Go-live of Biometric Attendance Portal, Training Schedule, Assessment, Certification and Batch wise Payment Module. • Payment of 20% of the total contract value after one month from the completion of development of all the remaining module as per the scope of work of the project.	1. We suggest t have change in payment terms in order to have more appropriate cash flow which is critical for any agency to maintain the project progress uninterruptedly.	The revised Payment Terms for the Project Shall be as Follows: • Payment of 10% of the total contract value upon successful development, testing and Go-live of Registration Portal. • Payment of 30% of the total contract value upon successful development, testing and Go-live of Website, Candidate Pool and Batch Formation Module. • Payment of 40% of the total contract value upon development, testing and Go-live of Biometric Attendance Portal, Training Schedule, Assessment, Certification and Batch wise Payment Module. • Payment of 20% of the total contract value after one month from the completion of development of all the remaining module as per the scope of work of the project.
10	27	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 3	SPECIFICATION OF THE MODULES IN THE WEB BASED MIS SYSTEM 1. Dashboard & Statistical reports	1. Total how many different types of dashboards will be required? 2. Please share details (data/information) to be displayed on each type of dashboard.	Bidder shall require to develop only 1 Dashboard. Dashboard shall include key data like No. of candidates Registered/Trained/Certified/Placed/ Candidate Demographic Details in Graphical Representation.
11	27	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 3	2. User Management (Operator, Centre, Agency, GMDC-GVT (Coordinator, Manager, COO, CEO), Super-admin	1. Please share roles & responsibilities for each type of user as to what they can do and will have access to. 2. Also share registration/sign-up process along with workflow (if any) for each type of user. 3. Please provide sample registration form.	1. Users shall have (Edit/Update/Delete) Roles. 2. Super-Admin Shall have rights to manage all the users. 3. Registration Form shall have basic demographic details including buttons to upload pdf/jpeg documents.

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12	27	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 3	Modules of Skill Training v. Biometric Based Attendance linked with Portal	<p>1. We assume that required web service API of biometric based attendance system for this linkage with the proposed will be provided by GMDC-GVT. Please confirm.</p> <p>2. We assume that supply & installation of biometric devices is not in the scope of this tender. The scope for the agency is restricted to the integration of the bio-metric devices. Please confirm.</p> <p>3. GMDC will provide a centralized & single API/Web-service to integrate. Please confirm.</p> <p>4. As we are going to integrate biometric devices, we assume that all courses will be offline only. Please confirm.</p>	<p>1. Web Service API shall be the part of the Biometric Based Attendance module to be developed by the bidder.</p> <p>2. As per the device model options provided by the bidder the centres associated with GMDC-GVT will procure the Biometric devices.</p> <p>3. Bidder shall provide the API and integrate it with the portal.</p> <p>4. The bidder shall integrate the biometric devices.</p>
13	27	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 3	4. Agency Payment Module (Linked with KPIs of Batch)	<p>1. Which payment gateway needs to be integrated with the portal?</p> <p>2. We assume that payment gateway will be procured and provided by GMDC-GVT. Please confirm.</p>	<p>Bidder does not require to integrate any payment gateway with the portal.</p> <p>Under this module, bidder shall only develop an installment module through which agencies will be able to raise their invoices (to be paid offline) against the skill training provided as per the defined KPIs.</p>
14	27	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 3	5. SMS Updates to the Candidates	<p>1. We assume that SMS gateway will be procured and provided by GMDC-GVT and agency has to integrate the same into the proposed portal. Please confirm.</p>	<p>Bidder shall provide the SMS Gateway portal and integrate with the proposed portal.</p>
15	27	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 4	SERVICES TO BE PROVIDED (SCOPE OF WORK) Main menu: • Dashboard with statistical report	<p>1. Please share sample for dashboard with statistical report as we would like to know not only the exact data to be captured but also the statistical formulae to be applied. Kindly provide the requested details & information.</p>	<p>Generic Dashboard capturing the key details of the skill training programme.</p>
16	27	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 4	SERVICES TO BE PROVIDED (SCOPE OF WORK) Main menu: • Online Application form	<p>1. We assume that there will be ONE common format for all type of application forms. Please confirm or provide list of all types of forms.</p> <p>2. Please share sample application form(s).</p>	<p>1. Application form shall be common for all.</p> <p>2. Application form shall contain basic demographic details including the facility to upload PDF/JPEG documents.</p>
17	28	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 4	Detail Scope of Work: 1. Registration Process: -Users can register on web portal or can also register through agency -user will have to enter their "Aadhar number (12 digits) -OTP shall be generated to user's given mobile number	<p>1. Please specify the Role of the agency in this portal.</p> <p>2. What will be the registration process and workflow if candidates are registered through agency?</p> <p>3. Are you going to validate Aadhaar Number also? Please confirm.</p> <p>4. If yes, then we assume that the required web service API Aadhaar validation will be provided by GMDC-GVT. Please confirm.</p>	<p>1. Agency are the skill training partners for this programme empaneled by GMDC-GVT.</p> <p>2. Workflow for both type of registration shall remain same.</p> <p>3. No. Aadhar Number is not going to be validated through Aadhar API, GMDC officials will check it through the Aadhar Card Uploaded by the Candidate.</p>

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18	28	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 4	Detail Scope of Work: 3. Modules for Web-portal: • Biometric Based Attendance linked with Portal	1. We assume that biometric devices will be procured by GMDC-GVT or Agency. Please confirm. 2. We assume that all agencies are using same biometric device and required web service API for its integration will be provided by GMDC-GVT. Please confirm.	1. Bidder shall identify the compatible device (Agencies will procure the device accordingly) 2. All the Agencies shall use the same biometric device as identified by the bidder.
19	29	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 4	Detail Scope of Work: 3. Modules for Web-portal: • Candidate Progress (Assessment)	1. Please elaborate your requirement for candidate progress (Assessment), data to be captured along with complete workflow and users involved for our better understanding.	During the skill training, marks obtain during the various exams will be entered by agency for each candidate in the batch. This module shall capture all of this.
20	29	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 4	Detail Scope of Work: 5. Website Development • GMDC-GVT intends to design and develop CMS based website for GMDC-Samarthya to handle above mention scope.	1. Please share the list of modules (i.e. photo gallery, video gallery, tenders, events etc.) for CMS based website.	1. Basic Modules in CMS based website.(Home, About Us, Course Detail, Registration, FAQs, Gallery, Contact Us)
21	29	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 4	Detail Scope of Work: 6. Help line support • Agency shall provide 60 days technical help line support in office timings in working days with dedicated phone line.	1. We assume that this help line support is for staff of the GMDC/GVT who are using the proposed portal and NOT for the students/citizens. Please confirm. 2. We assume that bidder can provide help line support to users from their office also. Please confirm.	1. Helpline support shall be for the targeted rural youth who are willing to avail training under this programme. 2. The bidder can provide support from their office.
22	29	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 4	Detail Scope of Work: Time Schedule • The entire development shall be completed in the agreed timeline as per the scheduled work plan submitted by the bidder. Any delay in requirement gathering and approval from department side will not be considered as delay.	1. What is your expected time line for complete development and Go-live? Please share milestone wise timeline .	1. As per the RFP (Technical Evaluation) bidder shall provide the timeline. 2. Selection of agency will be based on the timeline provided by the bidder.
23	29	CHAPTER – 3 - TERMS OF REFERENCE - ARTICLE 5	Additional Module Development for Web Portal During the contract period, if requirement is felt for creation of additional module/component or expansion of the existing module, then the agency would be required to incorporate the request of additional module development.	1. We assume that such additional requirement will be considered as change request and GMDC-GVT will make additional payment to the bidder as per the mutually agreed terms. Please confirm.	1. Bidder shall accommodate 10-15% change/modification in the scope.

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24	30	CHAPTER - 4 - ANNEXURES - ANNEXURE - 1: FINANCIAL BID FORMAT	Costing for Design and Development of MIS Web Portal 1. Designing and Development of MIS Web Portal with Website and all the modules as mentioned in Scope of Work including (UI/UX, CMS Development & Hosting for One Year) and One Year Technical Support	1. We assume that hosting server will be provided by GMDC-GVT. Please confirm. 2. If bidder has to provide hosting server then please add separate line item in financial bid format for hosting service. Please consider. 3. Please share scope for One Year Technical Support.	1. As per the scope, bidder shall provide the hosting service. 2. As mentioned in the price bid, it is all inclusive. 3. Troubleshooting support as and when required.
25	-	General	Users	1. How many total number of internal users will be using the proposed portal? 2. How many total number of candidate registrations are expected in an year? 3. What is the peak concurrency you are expecting at the time of launch and thereafter.	1. 70-80 Users 2. 3500 Candidates 3. 500 Candidates
26	-	General	Locations	1. We assume that the proposed portal will be deployed centrally and district-wise roll-out & training is not required. Please confirm.	Central Deployment of portal, bidder is not suppose to provide any physical training. However bidder shall provide Screen shot based SoP for the various users of agency and for key modules.
27	Page no. 27 Article 3 Sr. no. 3 Point (i)	-	i. Candidate Registration (Form with Demographic Details, Document upload)	We are assuming that candidates will be the target audience of this web portal. If yes, then where are they logging in after registration and what action they are performing ?	A. For Website and Registration Form potential candidates shall be the primary target audience. B. For MIS Web portal GMDC-GVT Team and Agencies which shall provide skill training shall be the primary users. C.Role of Candidates shall be limited to filling and submission of registration form only.
28	Page No. 27 Article 4 Main Menu	-	Course details and instructions,	We assume that the content which needs to be uploaded on the website will be provided by GMDC. Please confirm.	The detailed content for website shall be provided by GMDC.
29	Page no. 28 Article 4 Development criteria for web portal Point 5	-	SMS and Email integration	We assume that an email and SMS gateway is required here to send out email and SMS notifications to users. Please confirm, who will bear the cost of EMAIL and SMS gateway?	Bidder shall provide SMS gateway and include the cost for same in the overall per day costing.
30		-		How many bulk SMS's need to be shared in a month ? Who will bear the cost of the bulk SMS package ? Please confirm.	Approximately 10,000 SMS shall be required during the entire duration of 3 Years.
31	Page no. 28 Article 4 Detail scope of work Sec 1.1 Point 5	-	Centre admin will be able to manage their Operator users for candidate registration.	How many centres will be there in the system and who will be the operators?	There will be 20-25 Centres. One Centre ID will have 4-5 Operators ID in it.
32	-	General Query	-	Is there any current data of GMDC which needs to be migrated to the database of the new website? Also, please provide details of the existing database.	The bidder shall require to develop portal from the scratch.

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33	-	General Query	-	Please allow Tender Fees & EMD Exemption for MSME & NSIC companies.	EMD Exemption for MSME shall be allowed as per the prevailing rules.
34	-	General Query	Platform requirement of Project	On which Platform the project is expected to be delivered? Are there any specific requirements regarding this?	Bidder shall suggest latest, effective and cost efficient platform for the Project. These isn't any specific Requirement.
35	28	-	Users can register on web portal or can also register through agency • At the time of registration user will have to enter their "Aadhar number (12 digits)	Do we require to integrate Aadhar Detail API to prevent fraud or how will the system verify if the Aadhar Number used belongs to the applicant only?	Candidate shall also upload the Original photograph of the Aadhar Card. There is no requirement to integrate Aadhar API.
36	28	-	Agencies will be able to create centres as per their courses and Batch	Will there be any approval flow from Department Admin?	Approval flow will be shared with bidder in late stage once the bidder is selected.
37	-	General	Any Document Upload Permitted	Is there any document upload required?	Photograph/ID CARD/Last Qualification Certificate required to be uploaded in application. Additionally, as per the requirement of the specific module image/document upload shall be required as demonstrated during the pre-bid meeting
38	-	General	Max Size of File in MB	What is the file Upload size in MB	Maximum 2 MB per upload.
39	-	General	-	Is there any provision for a security audit if yes who will take care of it ?	Bidder shall ensure SSL Certificate for the Website. Cost of Security Audit shall be borne by GMDC-GVT if required at the later stages.
40	-	General	-	Is there any hardware required for this project ?	There is no specific Hardware requirement for this Project
41	-	General	-	Is there any server specific requirement.	They is no specific requirement pertaining to the server. Bidder can host the website and web portal at any server location.
42	-	General	-	Can you please provide any API required ? If yes, who will provide these API ? If the vendor is taking care of it, please specify how many API you would need to be required ?	At the moment, bidder shall provide API for the Biometric Attendance.

Point of Contact for any Query/Clarification:
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