

CORRIGENDUM POST PER-BID MEETING HELD ON OCTOBER 10, 2022

Tender ID No. 553863

RFP: Selection of Partner Agency for Operating, Maintaining and Managing Six Mobile Medical Units across Project locations of GMDC for “Provision of Healthcare Facility through Mobile Medical Unit”

Sr. NO	Relevant Section in RFP and Page NO.	Query	Response from GMDC-GVT
1.	Page 14 Article 2 (c)	Eligibility Criteria to be relaxed from minimum 3 years of continuous experience in operation, maintenance, and management of mobile medical units to minimum of 2 years of continuous experience in operation, maintenance, and management of mobile medical units	Page 14 Article 2 (c) eligibility criteria for bidders shall be read as follows: Agreed for minimum 2 years of experience having engagement of at least 5 (five) such facility.
2.	General Query	Financial Bid will include the total Project Cost of the Mobile Medical Units	Financial Bid will include only Annual Management Fees for Three Years. Please also Refer Page 13, Chapter 1 Article 1 (13).
3.	Page no. 14, Article 2 (b), ELIGIBILITY CRITERIA FOR BIDDERS	Request to allow consortium partnership and not restrict to the competition so that new start up in India will get equal chance and under the consortium you can mention that any one bidder should qualify all criteria is mandatory.	The conditions as per the RFP would prevail.
4.	Page no. 14, Article 2 (a), ELIGIBILITY CRITERIA FOR BIDDERS	Request to allow Society registered under 12A of The Income Tax Act to be eligible to qualify to submit the bid.	Page 14 Article 2 (a) eligibility criteria for bidders shall be read as follows: Agreed as requested

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5.	Page 25 Point 19 General Activities and Obligations to Partner Agency	Can the vehicle be used as Ambulance in Emergency Services	Please also refer Page 23 Point (1), (2)			
6.	Page 15 Article 1 General Query	Will existing Vehicle be utilized for Mobile Medical Units	Yes			
7.	General Query	It is not possible to accommodate all instruments as per the prescribed list of National Health Mission. What is the minimum medical equipment required in the Mobile Medical Unit?	Agencies to propose the same in technical presentation depending upon the implementation model.			
8.	Page 38 Article 26.1	To reduce the performance guarantee of 5 percent of the total project cost (Inclusive of Reimbursable component and Annual Management Fee)	As per RFP			
9.	Page 19, Article 2 Technologies to be deployed (indicative)	Define E prescription	No comments			
10.	Page 19, Article 2 Telemedicine (for specialist consultations)	Does it need to be included in the routine health services provision plan or it will be once in a sometime affair?	Please refer page 19 Article 2 Telemedicine (for specialist consultations).			
11.	General Query	How will the payment process work? The process of reimbursement? There is no mention of the interest on the delay payment.	There will not be any interest for delayed payment.			
12.	Page 35, Article 22 BID EVALUATION (Technical Evaluation) Point 4	Number of retention years of medical staff – all medical staff or percentage of medical staff.	The conditions as per the RFP would prevail.			
13.	Page 35, Article 22 BID EVALUATION (Technical Evaluation) Point 5	Please reduce the number of years of continuous experience in operation, maintenance, and management of Eligible Units.	Page 35, Article 22 bid evaluation (Technical Evaluation) Pl refer to point 1			
14.	Page 39 Article 27 Point 2	Please change the penalty clause: Number of days absent during a quarter of required manpower	The conditions as per the RFP would prevail.			
15.	Page 39 Article 27 Point 3	Please change the penalty clause: Patients referred as percentage of total OPD volume per month at the Project Facility	Revised as follows: <table border="1" data-bbox="1367 1321 2011 1421"> <tr> <td data-bbox="1367 1321 1465 1421">Sl. No</td> <td data-bbox="1465 1321 1787 1421">Patients referred as percentage of total OPD volume per</td> <td data-bbox="1787 1321 2011 1421">Penalty</td> </tr> </table>	Sl. No	Patients referred as percentage of total OPD volume per	Penalty
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				month at the Project Facility	
			1	20% and less	No penalty
			2	More than 20%	Deduct 2% of the payable quarterly Management Fee for the quarter in which the KPI is reviewed
16.	Page 40 Article 27 Point 6	Please change the penalty clause: Number of complaints received from patients per month	Page 39 Article 27 Point Revised 6. Satisfaction Level of Patient		
			Sl. No	Percentage of satisfied Patients	Penalty
			1	80 Percent	No penalty
			2	60 Percent – 79 Percent	1% of the quarterly Annual Management Fee payable for the quarter in which KPI is reviewed
			3	Less than 60 Percent	2% of the quarterly Annual Management Fee payable for the quarter in which KPI is reviewed

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17	Page 40 Article 27 Point 5	Please change the penalty clause: The average number of outpatients per month should be a minimum 1200	The conditions as per the RFP would prevail.
18	Page 17 Article 2	Please clarify Laboratory Technician and Pharmacist	The conditions as per the RFP would prevail.
19	Page 19 Article 2	Does the authority want staff to work all 7 days? Also, no company workshop are open on Sundays	Please refer page 19 Article 2: Mobilization and selection of villages Point 3.

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