



DRFAT CORRIGENDUM 1: PRE-BID QUERIES & CLARIFICATIONS

Date: 1st October, 2022.

This has with reference to the **E-tender No: GIPL/GMDC/IT-Infra/AMC/22-23/02** published for “Selection of an agency for facility management and comprehensive annual maintenance contract (CAMC) of IT infrastructure deployed at corporate office and various project sites of GMDC in Gujarat state for the period of three years” for Gujarat Mineral Development Corporation Limited (GMDC). Please note the following clarifications stated below & you are requested to bid accordingly:

Offline Pre-Bid meeting Time & Date: 11.30 AM to 12.30 PM, 21.09.2022.

Sr.	Page No.	Clause Details	Query / Suggestion / Clarification	GMDC's response
Bidder 1				
1	Schedule Tender Notice (Page No: 4)	Tender Fees and EMD	As per government initiative to promote / support MSME / NISC firms, government procurement policy has allowed the relaxation of all the above-mentioned terms. So, please allow waiver of tender Fee and EMD of MSME Registered Companies.	Please refer the RFP, it is already mentioned that relaxation in EMD / Tender Fee for MSME.
2	Page 65 - SECTION K - PRE QUALIFICATION CRITERIA: Point 1.	Bidder shall be Authorized System Integrator / Partner having direct purchase and support agreements with (1) OEM HP - HP servers, SAN and NAS (2) OEM Fortinet - Firewall, Authenticator and Access Points (3) OEM Videonetics – Video Management Software (4) OEM Array - Link Load Balancers with gold support (5) OEM Emerson - Precision AC	Kindly consider any standard OEM, who can provide service similarly standard as per ask OEM in the bid.	No change. Tender conditions will remain unchanged.



Bidder 2

3	1.2. Support Team Member (Total 30 Nos): Page No 58	<i>CCTV monitoring and repairing ability</i>	We will be monitoring CCTV Hardware and repairing only.	Selected Bidder has to monitor CCTV only for functioning, maintenance and repairing purpose of IT hardware belonging to the project only. CCTV monitoring is not considered for surveillance in terms of security.
4	Page No 62	<i>replacement by the successful bidder will be of the same make and model</i>	We will provide replacement of working part of equivalent make and model for the OEM like HPE / Array / Fortinet / Videonetics / Vertiv. In case of PC /Printer /UPS Datacentre it would be working part with same or higher specification.	The clause is basically for critical equipment where we have taken back to back support. If the parts and components of other equipment of the same OEM are not available, then the parts and components of the other OEM shall be of the same or higher technical specification and the new OEM shall be equivalent to the old OEM. Before replacing the OEM, it must be brought to the attention of the relevant GM Project.
5	Page no 63 Point no 1.8	<i>Cleaning Of Camera bidder Scope</i>	GMDC will provide vehicle onsite for the task	GMDC will provide the vehicle within the project area for carrying out the work as defined in the RFP.
6	Rented IT Assets (Page-62)	<i>L1 Support for Rented Asset</i>	We will provide L1 Support and diagnose of part failed. Rest process needs to be carried out by GMDC.	Successful bidder has to provide L1 support and diagnose of parts belonging to rented / New assets. However, subsequent process like part of equipment / equipment's inward / outward from site etc. is excluded from Successful bidder's scope.
7	Exclusions: (Page 62, Point 1.5)	<i>All consumables items, printer cartridges, batteries, broken external plastic body parts, data copy, data recovery and physical damaged and burnt parts are excluded from this contract.</i>	All consumables items, printer cartridges / Printer and Plotter Head, batteries, broken external plastic body parts, data copy, data recovery and physical damaged / Liquid damage and burnt parts are excluded from this contract.	Plotter and Printer head is also consumable.
8	Page no 19-20	<i>Pole Qty 163 mentioned is mismatched with the actual qty.</i>	(ERP / CCTV Radio) Poles mismatched. Rajpardi 30 metre x 3 pole were not in AMC as they are rusted and corrosion and needs to be repair.	<i>Kindly refer clause No: 1.12 Site survey mentioning that</i> “Bidder who is awarded the work should visit the site locations immediately within fifteen (15) days of the LOI / work order and survey all the sites in accordance with Bill of Material (BOM) mentioned in



				<p><i>the project and if he found any discrepancy in the BOM OR if there is any requirement of extra items or major excess in the quantity, he should immediately brought in the notice of the GMDC officials so that the necessary corrective actions can be taken in time, otherwise the bidder neither get any extra payment nor deny for performing tasks mentioned in the project's scope of work".</i></p>
9	<p>Page 66 - SECTION K - PRE QUALIFICATION CRITERIA: Point 6</p>	<p><i>CCTV IP Surveillance System</i></p>	<p>Suggestion being our Large robust setup NVR work order are for SMB and should not be considered for eligibility criteria</p>	<p>No change. Tender conditions will remain unchanged.</p>