



Request for Proposal

FOR

SUPPLY, INSTALLATION AND THREE YEARS SUPPORT

OF

END POINT PROTECTION (EPP)

AT

GUJARAT MINERAL DEVELOPMENT CORPORATION



e-TENDER NO. GMDC/RFP/IT/ EPP/01/17-18

1. Item Description	:	Supply, installation and three years support of end point protection (EPP) at Gujarat Mineral Development Corporation.
2. Tender Fees	:	Rs. 1,000/- by DD / Pay Order in favour of Gujarat Mineral Development Corporation, payable at Ahmedabad from banks approved by Government of Gujarat from time to time except co-operative banks.
3. Contract Period	:	3 years.
4. Earnest Money Deposit	:	Rs. 30,000/- (Rupees Thirty Thousand) by DD / Pay Order in favour of Gujarat Mineral Development Corporation Limited, payable at Ahmedabad from banks approved by Government of Gujarat from time to time except co-operative banks (No interest is Payable by G.M.D.C. on EMD / SD).
5. Availability of Tender Document		https://www.nprocure.com , www.gmdcltd.com
6. Last Date & Time of down loading the tender	:	11 th May up to 17:56 Hrs
7. Last Date & Time of submission of Bid.	:	11 th May up to 18:26 Hrs
8. Last Date & Time of physical submission of Tender Fee, EMD & all necessary documents	:	11 th May up to 17:00 Hrs
9. Date & Time for on-line opening of Technical Bid	:	12 th May at 11:00 Hrs
The GMDC LTD. reserves its right to reject any or all tenders or split the job between more than one Bidder without assigning any reason thereof.		



Preface

Gujarat Mineral Development Corporation Limited (GMDC LTD) herein after referred to as Corporation, is India's leading Mining Industry. Gujarat Mineral Development Corporation Limited (GMDC LTD) is issuing this Request for Proposal (RFP) for the purpose of selecting a suitable Vendor for Supply, installation and two years support of end point protection (EPP) for 625 user license at Gujarat Mineral Development Corporation Limited. The purpose of this RFP is to enable Applicants in communicating details, specifications and cost of their Offerings in accordance to the Scope of Work specified in this document

1. General Instructions to Bidders

The section aims to provide guidelines/Instructions for Bidders, to be used while submitting the Proposals.

1.1 Cost of Bidding

The Bidder will bear all costs associated with the preparation and submission of its bid and GMDC LTD., will in no event or circumstance be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

1.2 Due Diligence

The Bidder is expected to and shall be deemed to have examined all instructions, forms, terms and specifications and other information in this Tender Document. The bid should be precise, complete and in the prescribed format as per the requirement of the Tender Document. Failure to furnish all information required by the Tender Document or submission of a bid not responsive to the Tender Document in every respect will be at the Bidder's risk and may result in rejection of the bid. GMDC LTD. shall at its sole discretion be entitled to determine the adequacy/ sufficiency of the information provided by the Bidder.

1.3 Clarification of Bidding Documents

GMDC LTD. shall make best efforts to respond to any request for clarification of the Tender Document. Such requests are to be made in writing. The response/clarification shall to the extent possible be made in writing.



1.4 Amendment of Tender Document

At any time before the deadline for submission of bids, GMDC LTD may for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Tender Document by amending, modifying and/or supplementing the same. Any amendments/modifications in the tender document would be displayed on GMDC Web Site and all such amendments shall be binding on the bidders without any further act or deed on GMDC LTD part. In the event of any amendment, GMDC LTD reserves the right to extend the deadline for the submission of the bids, in order to allow prospective Bidders reasonable time in which to take the amendment into account while preparing their bids. GMDC LTD may at its sole discretion, extend this deadline for submission of bids by amending the bid documents.

1.5 Contact Details

All inquiries concerning this procurement are to be addressed to the following:

General Manager (IT)
GMDC Limited
Khanij Bhavan", 132 Ft. Ring Road,
Nr. University Ground, Vastrapur,
Ahmedabad-380052.
e-mail comp@gmdcltd.com

1.6 Language of Bid

All Proposals and various documents related to these Proposals should be in English Language. All correspondence between GMDC LTD., and the Bidders would also be in English Language. Supporting Documents and Printed Literature furnished by the Bidders may be in another Language provided they are accompanied by an accurate translation in English Language.

1.7 Period of Validity of Bids

Bids shall remain valid for 180 days after the date of bid opening prescribed by GMDC LTD, pursuant to the RFP schedule mentioned in this document. In exceptional circumstances, GMDC LTD. may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing. Extension of validity period by the Bidder shall be unconditional.



1.8 Late Bids

Any bid received by GMDC LTD., after the deadline for submission of bids prescribed by GMDC LTD., summarily rejected. GMDC LTD., shall not be responsible for any postal delay or non-receipt /non-delivery of the documents. No further correspondence on this subject will be entertained.

1.9 Right to accept Proposal

GMDC LTD., reserves the right to accept or reject any Proposal, and to annul the Proposal process and reject all Proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or any obligation to inform the affected Consortium of the grounds for such decision.

2. Procedure for Submission of the Bid

Offers prepared in accordance with the procedures enumerated below should be submitted online at www.nprocure.com on or before the last date and time as prescribed in this tender.

Instruction for online bidding attached as Annexure E.

The bidder should submit their bids in THREE parts, these are

- i. Pre qualification bid (Details of EMD and Tender Fee),
- ii. Technical Bid
- iii. Commercial Bid.

Following should be submitted 'off-line' in sealed covers separately at our Corporate Office, Ahmedabad on or before Last Date & Time of physical submission:

- i. Tender Fee in form of DD or Pay Order along with form as annexure "B"
- ii. EMD in form of DD or Pay Order along with form as annexure "C"
- iii. Signed and Stamped self declaration as per format given in annexure "D"
- iv. Documentary proof for eligibility conditions.



3. Tender Fee

3.1 Amount of Tender Fee

The bidders must submit, along with their Bids, an Tender Fee of Rupees One Thousand Only (Rs. 1,000/-), in the form of Demand Draft (DD)/ Pay Order (PO) issued from a banks approved by Government of Gujarat from time to time except co-operative banks in favor of “GUJARAT MINERAL DEVELOPMENT CORPORATION LIMITED” payable at AHMEDABAD.

3.2 Refund of Tender Fee

Tender fee will not be refunded any circumstance.

4. Earnest Money Deposit (EMD)

4.1 Amount of EMD

The bidders must submit, along with their Bids, an EMD of Rupees Thirty Thousand Only (Rs. 30,000/-), in the form of Demand Draft (DD)/ Pay Order (PO) issued from a banks approved by Government of Gujarat from time to time except co-operative banks in favor of “GUJARAT MINERAL DEVELOPMENT CORPORATION LIMITED” payable at AHMEDABAD.

4.2 Discharge of EMD of Unsuccessful Bidder

Unsuccessful Bidder’s EMD will be discharged / returned as promptly as possible by GMDC LTD.

4.3 Forfeiture of EMD

The EMD can be forfeited if a Bidder

- Withdraws his bid during the period of bid validity specified by the Bidder on the Bid Form or
- In case of the successful Bidder, if the Bidder fails
 - a. To accept the work order.
 - b. To furnish performance guarantee.



5. Performance Guarantee

Within 15 (Fifteen) working days of the date of Letter of Intent /Work Order, the Successful Bidder shall furnish a Performance Bank Guarantee for an amount equivalent to 10% of the total cost without taxes for a period of 40 months in accordance with the conditions of the Contract, in the form of a Bank Guarantee or Demand Draft or Pay Order drawn in favor of “The Gujarat Mineral Development Corporation Limited” payable at Ahmedabad. If such Performance Guarantee is in the form of a Bank Guarantee, then it should be of any bank approved by Government of Gujarat from time to time except Co-Operative Bank in the form and manner acceptable to the GMDC.

6. No Exemption From EMD / PBG

Tender Fee / EMD / PBG will not be exempted in any case

7. Payment Terms

- 7.1** 70 % of total cost (excluding taxes) plus taxes as per prevailing rate will be made after issue of license for three years and successfully installation.
- 7.2** 10 % of total cost (excluding taxes) plus taxes as per prevailing rate will be made after each year from the date of issue of license for three years

8. Standards of Performance

The Successful Bidder shall perform the services and carry out their obligations under the Contract with due diligence, efficiency and economy in accordance with generally accepted professional standards and practices. The selected Bidder shall always act in respect of any matter relating to this contract as faithful advisor to GMDC LTD. It shall always support and safeguard the legitimate interests of GMDC LTD. in any dealings with the third party. The Successful Bidder shall abide by all the provisions/Acts/Rules etc. of GMDC.



9. Eligibility of Bidder

- 9.1** The bidder submitting the offers must be a Registered Company in India under the Companies Act, 1956 since 5 years as on 1st Jan 2017.

Copy of Certificates of Incorporation.

- 9.2** The Bidder should have a total turnover for three financial years 2013-14, 2014-15 & 2015- 16 of more than Rs. 40 Crores.

The copy of CA certificate (s) shall be submitted.

- 9.3** The bidder shall have Authorization letter from OEM address to GMDC with confirmation of that they will provide all support to bidder during the contract period and they are supplying the EPP since three years.

Certificate from OEM shall be submitted.

- 9.4** The bidder must have supply of “at least 2000 user license during the last three financial years i.e. 2013-2014, 2014-2015 and 2015-2016.

Self certificate with details such as customer name, number of licenses, financial year of supply and OEM name.

- 9.5** The bidder having office at Ahmedabad / Gandhinagar since more than five year.

Registration certificate from tax department i.e. Sale Tax, Income Tax, or Service Tax department etc should be in favour of Company Name with full address of Ahmedabad/ Gandhinagar.

- 9.6** Bidder should not be ineligibility for corrupt and fraudulent practices issued by Central Government or Government of Gujarat or any of the PSU. Certificate mentioning that the Bidder is not blacklisted or debarred by Central Government or Government of Gujarat or any of the PSU due to engagement in any corrupt and fraudulent practices.

Self-Declaration Form shall be submitted.

10. Scope of Work

10.1 Supply, Installation and Two Years Support of 625 user license of “End Point Protection” from any one of following OEM. User License shall be valid for three years.

- **Symantec**
- **McAfee**
- **Kaspersky Lab**
- **E Scan**
- **Sophos**
- **Quick Heal**

10.2 Technical specification of EPP is given in **Annexure A**.

10.3 Client Installation as and when needed within the contract period.

10.4 Troubleshoot Antivirus issues such as virus outbreaks, virus definition issues etc. which may includes Configuration & Management.

10.5 Provide the call reports as prescribed format by IT Department of GMDC

10.6 Resolution of Incident/problem/request logs and co-ordinate with Help Desk of OEM.

10.7 Vendor will update the pattern file, upgrade the product and apply all patches related to contract without any additional cost during the contract period.

10.8 Corporate office of GMDC is connected with all projects offices through MPLS VPN connectivity. So in normal circumstance, call can be resolved through remotely from corporate office. In case problem is not solved remotely then vendor may visit Projects offices of GMDC. GMDC will not provide any lodging or boarding.

11. Performance Measurement

Registered call will be solved within one week from the date of complaint.

12. Installation and Commissioning Period

Successful bidder has to Supply and installation of all client and EPP Server within 15 from the date intimated by GMDC.

13. Liquidated Damages

13.1 If successful bidder fails to commission within 15 days from the date intimated by GMDC. Then GMDC will impose as liquidated damages @ 1% of total cost per week. More than 3 days will be count as one week. Subject to a maximum liquidated damage for late commissioning is 10% of total cost.

13.2 If successful bidder fails to solve the call within one week from the date of complaint then “0.5% of yearly payment” per week per complaint will be deducted as liquidate damage from yearly payment. More than 3 days will be count as one week Subject to maximum liquidates damage for nonperforming is 5% of total cost per year.

14. Evaluation of Bids

14.1 Completeness of Bids

GMDC LTD., will examine the bids to determine whether they are complete, whether they meet all the conditions of the Tender Document and Technical Specifications, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bid Documents are substantially responsive to the requirements of the Tender Document.

14.2 RFP Clarifications

During Technical and Commercial evaluation of the Proposals, GMDC LTD., may, at its discretion, ask for clarifications on their proposal.

14.3 Rejection of Bid

A bid that does not meet all eligibility criteria or is not responsive shall be rejected by GMDC LTD. Submission of false or incorrect information, history of delayed work, reports of unprofessional conduct, among other things, shall be sufficient grounds for disqualification in technical bid.

14.4 Opening of Bids

Technical bids will be opened after verification of receipt of payment towards Tender Fee and EMD. The eligible bidders will be able to view the technical bids after opening of technical bid. On verification of the supporting documents, technical qualification of the bidders will be assessed. The successful bidders will be communicated the date and time of on line opening of price bids by fax or telephone or email or SMS. However, all the bidders will be able to view the price bids online on their computers after opening of price bid.

14.5 Award of Contract

The contract will be awarded to the bidder who stands L1 in total price of three years of operation and maintenance charges inclusive of all taxes and duties except service taxes.

The GMDC reserves its right to reject any or all tenders or split the job between more than one bidders without assigning any reason and thereby without incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidder's of the grounds for GMDC Ltd., action/decision.

14.6 Taxes and Levies

Any other fresh imposition or variation in existing taxes or levies during the currency of the contract by the Government if applicable and payable by the successful bidder, shall be reimbursed by GMDC at actual subject to submission of documentary proof of having remitted the same and to the extent directly related to the services rendered by the successful bidder under the contract.

14.7 Annulment of Award

Failure of the successful Bidder to comply with eligibility criteria, evaluation criteria and other terms and conditions set out in the Tender Document shall constitute sufficient ground for the annulment of the award of PO and forfeiture of the EMD, in which event GMDC LTD., may make the award to the next lowest evaluated Bidder or call for new bids.

14.8 Negotiation

It is absolutely essential for the bidders to quote the lowest price at the time of making the offer in their own interest. GMDC, however, will have the discretion to choose to enter into any price negotiations or not.

15. DISPUTES RESOLUTION AND JURISDICTION

The bidder shall endeavor, in the first instance, to resolve any dispute, disagreement or difference arising out of or in connection with this Agreement, including any question regarding its interpretation, performance, existence, validity, termination and the rights and liabilities of the Parties to this Agreement (a “Dispute”) through good faith negotiations.

“All questions, disputes, differences and/or interpretation of agreement whatsoever, which may at any time arise between the parties to this contract in connection with the contract or any matter arising out of or in relation thereto, shall be referred to Sole Arbitrator as per the provisions of Arbitration and Reconciliation Act, 1996 if the said disputes are not resolved amicably through negotiation and the venue of arbitration proceedings shall be at Ahmedabad. The Language of the Arbitration shall be in English.”

“Matter relating to any dispute or difference arising out of this Tender and subsequent contract shall be subject to the exclusive jurisdiction of Courts at Ahmedabad only”

16. Foreclosure

In case of any necessity due to unforeseen reasons not in control of the GMDC or successful bidder then committee comprising of representative of GMDC, successful bidder and outside expert having Technical and Financial background may be constituted and committee look after the reason / cause and analysis that work awarded is feasible to continue with existing terms and conditions of the contract or any other available option or to Fore Close the contract in the interest of both GMDC and successful bidder.

After study of the prevailing conditions of the contract under execution, committee may recommend to Fore Close the contract keeping in view the financial implication to both the GMDC and successful bidder. Guideline / Modality of the Foreclosure of the contract shall be decided by the committee considering the work executed and unexecuted, period of the contract completed and balance period of the contract value of the work executed and value of work unexecuted etc.

17. Force Majeure

If Successful bidder is prevented from performing any of its obligations under the Contract due to any cause beyond the Successful bidder's reasonable control-if the Successful bidder's performance is prevented by a superior brute force,- including, without limitation, an act of God like fire, flood, explosion, earthquake, war, strike, embargo, government regulation, civil or military authority, etc., the time for that Successful bidder's performance will be extended for the period of the delay or inability to perform due to such occurrence; provided however, that if a Successful bidder suffering a force majeure event is unable to cure that event within a mutually agreed duration, the GMDC may terminate the contract. Force majeure does not include Successful bidder's organizational issues, bankruptcy, merger and acquisition issues, solvency, etc. Force majeure event once faced shall be immediately informed to the GMDC with the details of event, it's likely effect on the contract, etc. Such information should reach to the GMDC within a period of 15 days from the time of occurrence of the event. If the performance in whole or part of any obligation under this contract is prevented or delayed by reasons of any such event for a period exceeding 60 days, Corporation may at its option to terminate the contract provided also that if the contract is terminated under this clause, the GMDC shall be at liberty to take over from the Successful Bidder at a price to be fixed by the GMDC, which shall be final, all acceptable deliverables in the possession of the Successful Bidder at the time of such termination or such portion thereof as the GMDC may deem fit accepting such deliverables.



OEM Details

Name of OEM	
Full Product Name, Please define the all sub Components to be supplied.	
Indian Office Address of OEM	

Technical Specifications of EPP

Sr. No	Particulars	Matching (Yes /No)	If No then Deviation
1	AV Scanning, Cleaning/Quarantine		
1.1	Real-Time Scanning.		
1.2	On Demand Scanning		
1.3	Scanning of compressed file archives in ZIP, JAR etc. formats. Protection from viruses hiding in compressed files, such as Internet downloads and e-mail attachments.		
1.4	Scanning of CD ROM and other external Drives automatically in real-time when accessed.		
1.5	Registry Monitoring		
1.6	Heuristic Scanning		
1.7	Automatic downloads of latest virus signature updates from the Internet to desktops and servers, across different platform running Windows. The distribution should happen seamlessly from a single management console.		
1.8	Antivirus should protect their own program files		
1.9	Should support Virtual environments.		
1.10	Should support scanning of Web.		
2	E-Mail Security		
2.1	Effective email security with layered messaging and spam protection including gateway.		



2.2	It delivers inbound and outbound messaging security, with accurate real-time anti spams and anti virus protection, advanced content filtering,		
2.2	Message body scan should be on by default in the configuration.		
2.3	Solution should be able to define date range to scan for older messages on the message data store, Ability to select mailbox stores, public folders to scan.		
2.4	Solution should include the Anti SPAM for messaging server also.		
2.5	It should have exception rule for encrypted and un scan able files.		
2.6	Source IP Detection		
2.7	Its messaging security components can be deployed on messaging server and at the gateway (physical or virtual appliance-based).		
2.8	Context-aware security management - Correlate data from endpoint, messaging and third-party security products with early warning alerts.		
2.9	Content Filtering rules can be created to block content in the message body and within attachments. Rules can also be created to block certain attachment names, messages from specified senders, and messages of a certain size. File rules can be used to block files based on file type (executables/multimedia files).		
2.10	The proposed solution should be able to filtering for viruses and SPAMs for SMTP traffic as well as for Instant messaging AOL, MSN, Yahoo and Google Talk etc.		
3	Other Prevention		
3.1	Malware Detection and Blocker		
3.2	Protection against Spyware, Adware, Key Logger, Root kit etc.		
3.3	Proactive protection against zero-day threats.		
3.4	Real-time lock down of client configuration - allow or prevent users from changing setting or unloading/uninstalling the software.		
3.5	Proactive threat detection.		
3.6	Support for additional features like Desktop		



	Firewall, Intrusion Prevention System etc.		
3.7	Intrusion Prevention		
3.8	Vulnerability Scanner		
3.9	Prevent malicious website and prevent dangerous downloads from spreading malware & SPAM.		
3.10	Block auto play of USB device.		
3.11	Application Control		
3.12	USB Control		
3.13	Anti-Phishing		
4	Centralized Management		
4.1	Centralized Web based Secured Management Console.		
4.2	Centralized Live Application Alert		
4.3	Centralized Live USB Detection Alert		
4.4	Centralized Notifications through e mail		
4.5	Reporting of total system information to troubleshoot the problems		
5	Technical Capability of EPP		
5.1	It must be compatible/support to run on Operating systems like Windows server 2003 enterprise edition and above, window XP, , Vista, window 7, Window 8 and Windows 10.		
5.2	It will support Intel dual core, core 2 duo, quad core, i3, i5, i7 etc.		
5.3	Database Software for EPP shall be included and be compatible with Server of Microsoft Windows 2003 and above.		
5.4	Size of Backend Database of EPP shall be capable to accommodate at least six month of Logs, Events, and Notifications etc.		
5.4	Compatible to install on Virtual Server.		
5.5	Facility to create replica server of Master EPP Server on different GMDC Project. GMDC Projects has connected with corporate Office through WAN VPN. All clients will approach to Local Replica Server for any updation. Local Replica Server will update through Master EPP		



	Server.		
5.6	Remote deployment of Client software using Web- based installation/remote installation/ Log-in script/Client Packager.		
6	Capability of OEM		
6.1	Web and e mail based Help from OEM		
6.2	24 x 7 Support.		



On Bidder's Letter Head

To,

GENERAL MANAGER (IT)
M/S. GUJARAT MINERAL DEVELOPMENT CORPORATION LTD,
"KHANIJ BHAVAN", 132, FT. RING ROAD,
NR. UNIVERSITY GROUND, VASTRAPUR,
AHMEDABAD-380 052.

SUB. : Tender Fee for e-TENDER NO. GMDC/RFP/IT/ EPP/01/17-18 for Supply, installation and three years support of end point protection (EPP) at Gujarat Mineral Development Corporation

Dear Sir

With reference to above and as per terms and conditions of tender, we are sending herewith D.D. / Pay Order Number -----dated-----for Rs 1,000/- (One Thousand) Only drawn on-----bank-----branch in favour of "GUJARAT MINERAL DEVELOPMENT CORPORATION LIMITED" payable at AHMEDABAD being the amount of tender fee.

Thanking You

NAME, SIGNATURE & STAMP OF BIDDER



On Bidder's Letter Head

To,
GENERAL MANAGER (IT)
M/S. GUJARAT MINERAL DEVELOPMENT CORPORATION LTD,
"KHANIJ BHAVAN", 132, FT. RING ROAD,
NR. UNIVERSITY GROUND, VASTRAPUR,
AHMEDABAD-380 052.

SUB. : EMD for e-TENDER NO. GMDC/RFP/IT/ EPP/01/17-18 for Supply, installation and three years support of end point protection (EPP) at Gujarat Mineral Development Corporation.

Dear Sir

With reference to above and as per terms and conditions of tender, we are sending herewith D.D. / Pay Order Number -----dated-----for Rs 30,000/- (Thirty Thousand) Only drawn on-----bank-----branch in favour of "GUJARAT MINERAL DEVELOPMENT CORPORATION LIMITED" payable at AHMEDABAD being the amount of EMD.

Thanking You

NAME, SIGNATURE & STAMP OF BIDDER



On Bidder's Letter Head

D E C L A R A T I O N

DATE:

TO,

GENERAL MANAGER (IT)
M/S. GUJARAT MINERAL DEVELOPMENT CORPORATION LTD,
"KHANIJ BHAVAN", 132, FT. RING ROAD,
NR. UNIVERSITY GROUND, VASTRAPUR,
AHMEDABAD-380 052.

DEAR SIR,

I / WE HEREBY SOLEMNLY DECLARE THAT ANY OF OUR PARTNERS JOINTLY OR SEVERALLY AND / OR INDIVIDUALLY OR OUR FIRM / COMPANY / ASSOCIATE COMPANY HAVE NOT BEEN BLACK LISTED BY THE CENTRAL GOVT. OR ANY STATE GOVT. OR ITS UNDERTAKING.

I / WE HERE BY FURTHER DECLARE THAT, IF THE ABOVE DECLARATION IS FOUND UNTRUE, G.M.D.C. LTD. SHALL BE ENTITLED TO TAKE ANY ACTION AGAINST US SEVERALLY AND / OR INDIVIDUALLY OR OUR FIRM / COMPANY IN THIS REGARD IN ANY MANNER AS MAY BE DEEMED FIT BY G.M.D.C.

THANKING YOU,

YOURS FAITHFULLY,

NAME, SIGNATURE & STAMP OF THE BIDDER.



Instruction to Bidders for Online Tendering

1. Tender documents are available only in electronic format which Bidders can download free of cost from the website www.gmdcltd.com and <https://nprocure.com>
2. Bidders who wish to participate in online tenders will have to procure / should have legally valid Digital Certificate (Class III) as per Information Technology Act-2000, using which they can sign their electronic bids. Bidders can procure the same from any of the license certifying Authority of India or can contact (n)code solutions- a division of GNFC Limited, who are licensed Certifying Authority by Government of India at address mentioned below at clause 5.
5. All bids should be digitally signed. For details regarding digital signature certificate and related training involved at the below mentioned address should be contacted:

(n)Procure Cell
(n)Code solutions A division of GNFC
403, GNFC Info-Tower, Bodakdev, Ahmedabad- 380 054 (India)
Tel : +91 26857316/17/18 Fax : +91 79 26857321
Toll Free : 1800-233-1010
E-mail: nprocure@gnvfc.net
6. Kindly take note that, valid Digital Signature Certificates is must for all the interested bidders. Online tendering process is not possible without valid digital signature certificate.
7. Interested bidders are also requested to complete their procedure for taking digital signature certificate in respect to filling of application form, supporting documents with necessary fees at least 3 days before last date of tender submission.
8. (n)code solutions reserves the rights to issue digital signature certificate after verification of application forms / supporting documents submitted by bidder. (n)code solutions is fully authorized to issue digital signature certificate to bidders.
9. All the bidders who have no facility to participate in on-line tenders are requested to contact (n)code solutions for the same.
10. Free vendor training camp will be organized every Saturday between 4.00 to 5.00 P.M. at (n) code solutions-A Division of GNFC Ltd., Bidders are requested to take benefit of the same (Advance Confirmation to (n) code is requested).
11. All the correspondence in respect to training, support or digital signature certificate should be addressed to (n)code solutions directly on the above mentioned address



Annexure F

Eligibility Criteria

Sr. No	Particulars	Details
1	Year of incorporation.	
2	Total Turnover in Rs. for three financial years 2013-14, 2014-15 & 2015- 16	
3	Are bidder have submitted authorization letter from OEM address to GMDC with confirmation of that they will provide all support to bidder / client during the contract and they are supplying the EPP since three years.	
4	Are list provided for supply of “at least 2000 user license” during the last three financial years i.e. 2013-2014, 2014-2015 and 2015-2016.	
5	Provide full address with contact number of bidder office at Ahmedabad / Gandhinagar	
6	Bidder should not be under a declaration of ineligibility for corrupt and fraudulent practices issued by Central Government or Government of Gujarat or any of the PSU. Certificate mentioning that the Bidder is not blacklisted by Central Government or Government of Gujarat or any of the PSU due to engagement in any corrupt and fraudulent practices.	Blacklisted. / Not Blacklisted
7	Contact Person Name	
8	Contact Person Mobile	



Format of Commercial Bid Only Online Submission

Description	Total Cost Inclusive Of All Taxes Except Service Tax
Supply, Installation and Three Years Support of 625 user license of “End Point Protection” User License shall be valid for three years.	

Service Tax will be Paid/Adjust/Reimbursed to the party as per prevailing rates and rules as per Service Tax Act to the extent directly related to the service rendered by the party under the said contract subject to production of documentary proof and party will mentioned the service tax amount separately in the invoice/bill after considering abatement if any.