



## **Request for Proposal**

**FOR**

**ANNUAL TECHNICAL SUPPORT / ANNUAL MAINTENANCE CONTRACT  
FOR ERP ORACLE e-BUSINESS SUITE Ver. 12**

**AT**

**GUJARAT MINERAL DEVELOPMENT CORPORATION**



**e-TENDER NO. GMDC/RFP/IT/ERP/16-17**

|   |   |   |
|---|---|---|
| <b>1. Item Description</b>  | : | ERP support services for ERP Oracle e-Business Suite Ver.12.1.1 and onwards at Gujarat Mineral Development Corporation.   |
| <b>2. Tender Fees</b>   | : | Rs. 15,000/- (Rupees Fifteen Thousand only) by DD / Pay Order in favour of Gujarat Mineral Development Corporation, payable at Ahmedabad from banks approved by Government of Gujarat from time to time.  |
| <b>3. Contract Period</b>   | : | 5 Years.  |
| <b>4. Earnest Money Deposit</b>   | : | Rs. 5,00,000/- (Rupees Five Lacs Only) by DD / Pay Order in favour of Gujarat Mineral Development Corporation Limited, payable at Ahmedabad from banks approved by Government of Gujarat from time to time. (No interest is Payable by G.M.D.C. on EMD / SD). |
| <b>5. Availability of Tender Document</b>   | : | <a href="https://www.nprocure.com">https://www.nprocure.com</a> , <a href="http://www.gmdcltd.com">www.gmdcltd.com</a>  |
| <b>6. Last Date &amp; Time of down loading the tender</b>   | : | 5 <sup>th</sup> May 2016 up to 15.30 hrs.   |
| <b>7. Last Date &amp; Time of submission of Bid.</b>  | : | 5 <sup>th</sup> May 2016 2015 up to 15.30 hrs.  |
| <b>8. Last Date &amp; Time of physical submission of Tender Fee, EMD &amp; all necessary documents</b>  | : | 5 <sup>th</sup> May 2016 up to 16.00 hrs.   |
| <b>9. Venue Date and Time of Prebid</b>   | : | Pre Bid Meeting at GMDC Corporate Office on 22 <sup>nd</sup> April 2016 at 12.00 Hrs.   |
| <b>10. Date &amp; Time for on-line opening of Technical Bid</b>   | : | 5 <sup>th</sup> May 2016 at 17.00 hrs.  |
| The GMDC LTD. reserves its right to reject any or all tenders or split the job between more than one Bidder without assigning any reason thereof. |   |   |



## Index

### Contents

|  |   |
|--|---|
| 1. Item Description.....   | 2 |
| 2. Tender Fees.....  | 2 |
| 3. Contract Period .....   | 2 |
| 4. Earnest Money Deposit.....  | 2 |
| 5. Availability of Tender Document .....   | 2 |
| 6. Last Date & Time of down loading the tender.....  | 2 |
| 7. Last Date & Time of submission of Bid. ....   | 2 |
| 8. Last Date & Time of physical submission of Tender Fee, EMD & all necessary documents..... | 2 |
| 9. Venue Date and Time of Prebid .....   | 2 |
| 10. Date & Time for on-line opening of Technical Bid .....                                   | 2 |
| 1. Preface .....   | 5 |
| 2. General Instructions to Bidders .....   | 5 |
| 2.1 Cost of Bidding .....  | 5 |
| 2.2 Due Diligence .....  | 5 |
| 2.3 Clarification of Bidding Documents .....   | 5 |
| 2.4 Amendment of Tender Document.....  | 6 |
| 2.5 Contact Details .....  | 6 |
| 2.6 Language of Bid.....   | 6 |
| 2.7 Period of Validity of Bids.....  | 6 |
| 2.8 Late Bids.....   | 7 |
| 2.9 Right to accept Proposal .....   | 7 |
| 3. Procedure for Submission of the Bid .....   | 7 |
| 4. Prebid meeting.....   | 8 |
| 5. Tender Fee .....  | 8 |
| 5.1 Amount of Tender Fee .....   | 8 |



|      |   |    |
|------|---|----|
| 5.2  | Refund of Tender Fee.....                     | 8  |
| 6.   | Earnest Money Deposit (EMD) .....             | 9  |
| 6.1  | Amount of EMD .....                           | 9  |
| 6.2  | Discharge of EMD of Unsuccessful Bidder ..... | 9  |
| 6.3  | Forfeiture of EMD .....                       | 9  |
| 7.   | Performance Guarantee .....                   | 9  |
| 8.   | No Exemption From EMD / PBG .....             | 9  |
| 9.   | Eligibility of Bidder .....                   | 10 |
| 10.  | Scope of Work.....                            | 11 |
| 11.  | Payment Terms .....                           | 13 |
| 12.  | Penalty .....                                 | 13 |
| 13.  | Evaluation of Bids.....                       | 14 |
| 13.1 | Completeness of Bids.....                     | 14 |
| 13.2 | Rejection of Bid .....                        | 14 |
| 13.3 | Opening of Bids.....                          | 14 |
| 13.4 | Award of Contract.....                        | 14 |
| 13.5 | Taxes and Levies.....                         | 15 |
| 13.6 | Annulment of Award.....                       | 15 |
| 13.7 | Negotiation .....                             | 15 |
| 14.  | Terminations.....                             | 15 |
| 15.  | Non Fulfillment of Terms and Condition.....   | 16 |
| 16.  | Contract Agreement .....                      | 16 |
| 17.  | Arbitration.....                              | 17 |
| 18.  | Jurisdiction .....                            | 17 |
| 19.  | Force Majeure.....                            | 17 |



## 1. Preface

Gujarat Mineral Development Corporation Limited (GMDC LTD) is India's is a leading mining of Gujarat. This Request for Proposal (RFP) is been issued for the purpose of selecting a suitable partner to support Annual Technical Support / Annual Maintenance Contract for ERP namely Oracle e-Business Suite 12.1.1 and above.atvarious locations of GMDC.The purpose of this RFP is to enable Applicants in communicating details, specifications and cost of their Offerings in accordance to the Scope of Work specified in this document.

## 2. General Instructions to Bidders

The section aims to provide guidelines/Instructions for Bidders, to be used while submitting the Proposals.

### 2.1 Cost of Bidding

The Bidder will bear all costs associated with the preparation and submission of its bid and GMDC LTD., will in no event or circumstance be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

### 2.2 Due Diligence

The Bidder is expected to and shall be deemed to have examined all instructions, forms, terms and specifications and other information in this Tender Document. The bid should be precise, complete and in the prescribed format as per the requirement of the Tender Document. Failure to furnish all information required by the Tender Document or submission of a bid not responsive to the Tender Document in every respect will be at the Bidder's risk and may result in rejection of the bid. GMDC LTD. shall at its sole discretion be entitled to determine the adequacy/ sufficiency of the information provided by the Bidder.

### 2.3 Clarification of Bidding Documents

GMDC LTD. shall make best efforts to respond to any request for clarification of the Tender Document. Such requests are to be made in writing. The response/clarification shall to the extent possible be made in writing.

## **2.4 Amendment of Tender Document**

At any time before the deadline for submission of bids, GMDC LTD may for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Tender Document by amending, modifying and/or supplementing the same. Any amendments/modifications in the tender document would be displayed on GMDC Web Site and all such amendments shall be binding on the bidders without any further act or deed on GMDC LTD part. In the event of any amendment, GMDC LTD reserves the right to extend the deadline for the submission of the bids, in order to allow prospective Bidders reasonable time in which to take the amendment into account while preparing their bids. GMDC LTD may at its sole discretion, extend this deadline for submission of bids by amending the bid documents.

## **2.5 Contact Details**

All inquiries concerning this procurement are to be addressed to the following:

**General Manager (IT)**  
**GMDC Limited**  
**Khanij Bhavan", 132 Ft. Ring Road,**  
**Nr. University Ground, Vastrapur,**  
**Ahmedabad-380052.**  
**e-mail dcshah@gmdcltd.co.in**

## **2.6 Language of Bid**

All Proposals and various documents related to these Proposals should be in English Language. All correspondence between GMDC LTD., and the Bidders would also be in English Language. Supporting Documents and Printed Literature furnished by the Bidders may be in another Language provided they are accompanied by an accurate translation in English Language.

## **2.7 Period of Validity of Bids**

Bids shall remain valid for 120 days after the date of bid opening prescribed by GMDC LTD, pursuant to the RFP schedule mentioned in this document. In exceptional circumstances, GMDC LTD. may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing. Extension of validity period by the Bidder shall be unconditional.



## **2.8 Late Bids**

Any bid received by GMDC LTD., after the deadline for submission of bids prescribed by GMDC LTD., summarily rejected. GMDC LTD., shall not be responsible for any postal delay or non-receipt /non-delivery of the documents. No further correspondence on this subject will be entertained.

## **2.9 Right to accept Proposal**

GMDC LTD., reserves the right to accept or reject any Proposal, and to annul the Proposal process and reject all Proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or any obligation to inform the affected Consortium of the grounds for such decision.

## **3. Procedure for Submission of the Bid**

Offers prepared in accordance with the procedures enumerated below should be submitted online at [www.nprocure.com](http://www.nprocure.com) on or before the last date and time as prescribed in this tender.

Instruction for online bidding attached as Annexure E.

The bidder should submit their bids in THREE parts, these are

- i. Pre qualification bid (Details of EMD and Tender Fee),
- ii. Technical Bid
- iii. Commercial Bid.

Following should be submitted 'off-line' in sealed covers separately at our Corporate Office, Ahmedabad on or before Last Date & Time of physical submission:

- i. Tender Fee in form of DD or Pay Order along with form as annexure "B"
- ii. EMD in form of DD or Pay Order along with form as annexure "C"
- iii. Signed and Stamped self declaration as per format given in annexure "D"
- iv. Documentaries proof for eligibility conditions.

## 4. Prebid meeting

- 4.1 A prebid meeting (PBM) shall be held as per schedule date and time.
- 4.2 In this RFP, bidder would address the clarifications sought by the GMDC with regard to the RFP document and the scope.
- 4.3 The bidders would be required to submit their queries to the GM (IT), GMDC in writing on or before 2 days of PBM date.
- 4.4 All attempts would be made to clarify queries raised for PBM. GMDC reserves the right to give further clarifications at a later date.
- 4.5 GMDC reserves the right not to respond to any/all queries raised or clarifications sought if, in their opinion and at their sole discretion, they consider that it would be inappropriate to do so or do not find any merit in it. Nothing in this clause above shall be taken or read as compelling or requiring GMDC to respond to any question or to provide any clarification. No extension to any deadline referred to in this document will be granted on the basis or grounds that GMDC should respond to any queries to provide any clarification.
- 4.6 The response to the queries shall be uploaded at [www.nprocure.com](http://www.nprocure.com). And [www.gmdcltd.com](http://www.gmdcltd.com)

## 5. Tender Fee

### 5.1 Amount of Tender Fee

The bidders must submit, along with their Bids, an Tender Fee of Rs. 15,000/- (Rupees Fifteen Thousand only) in the form of Demand Draft (DD)/ Pay Order (PO) issued from a bank approved by Government of Gujarat from time to time in favor of "GUJARAT MINERAL DEVELOPMENT CORPORATION LIMITED" payable at AHMEDABAD.

### 5.2 Refund of Tender Fee

Tender fee will not be refunded under any circumstance.

## 6. Earnest Money Deposit (EMD)

### 6.1 Amount of EMD

The bidders must submit, along with their Bids, an EMD of Rs. 5,00,000/- (Rupees Five Lacs Only) in the form of Demand Draft (DD)/ Pay Order (PO) issued from a banks approved by Government of Gujarat from time to time in favor of “GUJARAT MINERAL DEVELOPMENT CORPORATION LIMITED” payable at AHMEDABAD.

### 6.2 Discharge of EMD of Unsuccessful Bidder

Unsuccessful Bidder’s EMD will be discharged / returned as promptly as possible by GMDC LTD.

### 6.3 Forfeiture of EMD

The EMD can be forfeited if a Bidder

- Withdraws his bid during the period of bid validity specified by the Bidder on the Bid Form or
- In case of the successful Bidder, fails
  - a. To accept the work order.
  - b. To furnish performance guarantee.

## 7. Performance Guarantee

Within 15 (Fifteen) working days from the date of Letter of Intent /Work Order, the Successful Bidder shall furnish a Performance Bank Guarantee for an amount equivalent to 10% of the total without service tax for a period of 63 months in accordance with the conditions of the Contract, in the form of a Bank Guarantee or Demand Draft or Pay Order drawn in favor of “The Gujarat Mineral Development Corporation Limited” payable at Ahmedabad. If such Performance Guarantee is in the form of a Bank Guarantee, then it should be of any bank approved by Government of Gujarat from time to time in the form and manner acceptable to the GMDC.

## 8. No Exemption From EMD / PBG

Tender Fee / EMD / PBG will not be exempted in any case.

## **9. Eligibility of Bidder**

Bidder should have following eligibility criteria

- 9.1** The bidder submitting the offers must be a Registered Company in India under the Companies Act, 1956

*A Copy of Certificates of Incorporation must be submitted.*

- 9.2** Bidder should not be ineligibility for corrupt and fraudulent practices issued by Central Government or Government of Gujarat or any of the PSU. Certificate mentioning that the Bidder is not blacklisted or debarred by Central Government or Government of Gujarat or any of the PSU due to engagement in any corrupt and fraudulent practices.

*Self-Declaration Form shall be submitted.*

- 9.3** The minimum annual turnover of Rs.500 Crores in each of the past three financial years.

*Audited financial statements for the past three years (namely FY 2012-13, FY 2013-14 and FY2014-15 and CA certificate stating that turn over for the FY.*

- 9.4** The Bidder must be an authorized oracle platinum partner or higher.

*Valid proof required from the Bidder.*

- 9.5** The Bidder should have established office in India for more than 5 Years.

*Valid Certificate of incorporation required.*

- 9.6** The Bidder should hold a valid certificate of ISO 9001 : 2008 or ISO 27001 : 2013

*Valid proof required from the Bidder.*

- 9.7** The Bidder should be CMMi level 5 Company.

*Valid proof required from the Bidder.*

- 9.8** The bidder should have experience of Oracle Apps. Support in below mentioned functional areas :

- Oracle Financials
- Oracle SCM
- Oracle HRMS
- Oracle Process Manufacturing
- Oracle Order Management
- Oracle portals (at least any two) like icustomer, irecruitment, iSupplier, iStore etc.

*Valid proof required from the Bidder.*



- 9.9** The Bidder should have minimum Oracle EBS strength of 500 employees and should have at least five years of support experience in ERP Oracle e-business suite having functional / technical experience.

*Give the details of manpower along with experience.*

- 9.10** The Bidder should have experience of providing support for Oracle e-business suite Ver.12 or above for at least two installation having minimum 100 ERP licenses in India during last three years. Out of which one in Govt. Organization or PSU owned by State or Central Govt.

*Valid proof required from the Bidder.*

## 10. Scope of Work

GMDC has implemented Oracle e-business suite ver. 12.1.1 and above with 500 Core user license and 2500 ESS (Employee Self Service) use license. It has been implemented at Corporate Building and 16 mining sites which includes power project site also. The applications and interfaces implemented are as follows:

### **Applications :**

- Sales & Delivery Management
- Mining management
- Quality Management
- Plant Maintenance System
- Production Management
- Material Management (Purchasing & Inventory)
- Finance
- Environment, Health & Safety
- Human Resource Management
- Time & Labour
- Employee Self Services
- Enterprise portal iCustomer and iRecruitment

### **Interfaces :**

- Weigh Bridge
- Data Mine (Mine Planning)
- Attendance System
- Availability Based Tariff for invoicing
- Payment Gateway
- e-Royalty
- Workflow Management



**10.1 Products support :** We have following EBS (e-Business Suite) products along with users / Units.

| Products  | Users/Units |
|---|-------------|
| Oracle Human Resources                              | 2500        |
| Oracle Self-Service Human Resources                 | 2500        |
| Oracle Payroll                                      | 2500        |
| Oracle Time & Labor                                 | 2500        |
| Oracle iRecruitment                                 | 2500        |
| Oracle Financials                                   | 500         |
| Oracle Project costing                              | 500         |
| Oracle Purchasing                                   | 500         |
| Oracle Order Management                             | 500         |
| Oracle Advanced Pricing for Oracle Order Management | 500         |
| Oracle Inventory Management                         | 500         |
| Oracle Process Manufacturing                        | 500         |
| Oracle Teleservices                                 | 500         |
| Oracle Enterprise Asset Management                  | 500         |
| Oracle learning management                          | 500         |
| Oracle Business Intelligent Suite                   | 50          |
| Internet Developer Suite                            | 1           |
| Internet Application Server Enterprise              | 2           |

**10.2 Maintenance and application support :** The successful bidder shall provide functional and technical support for all the ERP modules defined at 12.1 and interfaces defined at 12. Which includes support like application configuration /setup, solving EBS applications issues, handling of service request (SR) with Oracle, provide help in month end / year end period close, process optimization, management of customization, management of interfaces, creation of new reports, New mining/power site rollout, patches for enhancements / central budget / issue etc.

**10.3 DBA Support :** The successful bidder shall provide Oracle Apps DBA support from offshore and shall be responsible for oracle apps and database up and running 24X7.

DBA will perform all the duties pertaining to Oracle Apps DBA like

- RMAN and TAPE backup auto setup, Monitoring through viewing log file, UP and running.
- Monitoring of Database size (Data file and table space)
- Monitoring of Mount point size of each server
- Monitoring of concurrent manager up & running
- Monitoring of scheduled requests up & running
- Mount point file system backup
- Taking file system backup on Tape drive
- Run the purge request of Concurrent program
- Create clone from production or from tape device
- Moving developed forms / reports file to production application server / database server.
- Implement and maintain database security
- Perform database tuning and performance monitoring
- Perform application tuning and performance monitoring etc.

**10.4** Manpower Support : The bidder will engage following manpower during the period of contract.

On Site Coordinator - 1 No.

Application Support from Offshore for applications and products defined at 10 and 10.1

DBA support from Offshore defined at 10.3

## **11. Payment Terms**

Payment will be made in advance of each quarter against invoice from successful bidder. Tax Deduction from Source (TDS) as per prevailing rates will be deducted before making the payment.

## **12. Penalty**

If site coordinator is not available on site continuously more than 10 working days without consent of IT department of GMDC, then penalty will be imposed at the rate of Rs 5,000 per day and it will be recovered from quarter's bills.

## **13. Evaluation of Bids**

### **13.1 Completeness of Bids**

GMDC LTD., will examine the bids to determine whether they are complete, whether they meet all the conditions of the Tender Document and Technical Specifications, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bid Documents are substantially responsive to the requirements of the Tender Document.

### **13.2 Rejection of Bid**

A bid that does not meet all eligibility criteria or is not responsive shall be rejected by GMDC LTD. Submission of false or incorrect information, history of delayed work, reports of unprofessional conduct, among other things, shall be sufficient grounds for disqualification in technical bid.

### **13.3 Opening of Bids**

Technical bids will be opened after verification of receipt of payment towards Tender Fee and EMD. The eligible bidders will be able to view the technical bids after opening of technical bid. On verification of the supporting documents, technical qualification of the bidders will be assessed. The eligible bidders will be communicated the date and time of on line opening of price bids by fax or telephone or email or SMS. However, all the bidders will be able to view the price bids online on their computers after opening of price bid.

### **13.4 Award of Contract**

Technical Bid will be assigned a technical score (ST) out of a maximum of 100 points as per the aforementioned Technical Evaluation Criteria Table given at annexure A. Only those Bidders scoring Technical Proposals score 70 marks or more out of 100 shall qualify for financial bid opening.

The eligible bidders will be communicated the date and time of on line opening of price bids by fax or telephone or email or SMS. However, all the eligible bidders will be able to view the price bids online on their computers after opening of price bid. The overall selection of

the Bidders will be on Quality and Cost based Selection (QCBS), the following formula will be used for the evaluation of the bids.

The Final scores will be calculated as:

Score=  $0.7 * \text{Technical Score} + (0.3) * 100 * \text{Minimum Price} / \text{Bided Price}$  The bidder achieving the highest overall score will be invited for awarding the contract. In case of a tie where two or more bidders achieve the same highest overall score, the bidder with the lower financial bid will be invited first for awarding the contract.

### **13.5 Taxes and Levies**

Any other fresh imposition or variation in existing taxes or levies during the currency of the contract by the Government if applicable and payable by the successful bidder, shall be reimbursed by GMDC at actual subject to submission of documentary proof of having remitted the same and to the extent directly related to the services rendered by the successful bidder under the contract.

### **13.6 Annulment of Award**

Failure of the successful Bidder to comply with eligibility criteria, evaluation criteria and other terms and conditions set out in the Tender Document shall constitute sufficient ground for the annulment of the award of PO and forfeiture of the EMD, in which event GMDC LTD., may make the award to the next lowest evaluated Bidder or call for new bids.

### **13.7 Negotiation**

It is absolutely essential for the bidders to quote the lowest price at the time of making the offer in their own interest. GMDC, however, will have the discretion to choose to enter into any price negotiations or not.

## **14. Terminations.**

If at any time during the currency of this contract, if any breach occurs due to the fault of the Successful bidder, GMDC shall be at liberty to terminate this contract without assigning any reasons, whatsoever, for such termination and any losses and/or damages occurring due to such termination shall be borne by the Successful bidder. For termination of the contract GMDC shall be entitled to forfeit Security deposits as Liquidated damages.

## **15. Non Fulfillment of Terms and Condition**

If the Successful bidder fails to carry out the work as per terms and conditions of the contract to the satisfaction of the GMDC, GMDC shall be entitled to forfeit the security deposit paid by the Successful bidder. This however, shall not absolve the Successful bidder from his obligation to fulfill the contract. In such event, the GMDC shall have a right to complete and / or to get the work completed at the cost & risk of the Successful bidder and the Successful bidder shall be responsible to pay such cost incurred by the GMDC to complete the work and / or to get the work completed.

Likewise, if the Successful bidder does not fulfill the terms and conditions of the contract and does not carry out the work up to the entire satisfaction of GMDC, GMDC has the right to forthwith terminate the contract at its sole discretion, without assigning any reason, Under such events, the GMDC shall be entitled to forfeit the security deposit paid by the Successful bidder and the GMDC shall have a right to complete the work and / or to get the work completed at the risk and cost of the Successful bidder.

## **16. Contract Agreement**

The Successful Bidder(s), along with payment of Security Deposit, will also enter into agreement with the GMDC on appropriate Stamp Paper (to be provided by the Successful Bidder) as a token of acceptance of the terms and conditions of the contract, within 30 days of submission of its acceptance of LOI.

In case of any necessity arising after executing the agreement and during the execution of the work which requires alteration/modifications in the agreement can be made after mutual understanding and consent of both the bidder(s).

The Successful Bidder(s) will have to start the work within 15 days from the date of execution of agreement or letter of GMDC informing to start the work whichever is earlier.

In case of failure to commence the work within the above-mentioned period, the contract may be terminated at the discretion of GMDC and Security Deposit/EMD will be forfeited.

## **17. Arbitration**

1.1, “The Parties shall endeavor, in the first instance, to resolve any dispute, disagreement or difference arising out of or in connection with this Tender and subsequent Agreement, including any question regarding its interpretation, performance, existence, validity, termination and the rights and liabilities of the Parties to this Tender and subsequent Agreement (a “Dispute”) through good faith negotiations.

All questions, disputes, differences and/or interpretation of Tender and Subsequent agreement whatsoever, which may at any time arise between the parties to this contract in connection with the contract or any matter arising out of or in relation thereto, shall be referred to Sole Arbitrator as per the provisions of Arbitration and Reconciliation Act, 1996 if the said disputes are not resolved amicably through negotiation and the venue of arbitration proceedings shall be at Ahmedabad. The Language of the Arbitration shall be in English.”

## **18. Jurisdiction**

“Matter relating to any dispute or difference arising out of this Tender and subsequent contract shall be subject to the exclusive jurisdiction of Courts at Ahmedabad only”

## **19. Force Majeure**

- a. Force Majeure is herein defined as natural phenomena such as floods, drought, earthquakes and epidemics, declaration of war, change in Government policies, strikes, lock-out etc. in such conditions of force majeure, both the parties can claim a force majeure but they are obliged to inform the either party within 15 days in writing on the date of commencing and again ending of the force majeure.
- b. Under the circumstances of force majeure stated above, the contract in terms of period can be extended by period equivalent to the loss of time due to force majeure.
- c. The decision regarding the occurrence of force majeure to be considered shall be decided jointly.”



Annexure A

Technical Evaluation Criteria Table

| Sr. No. | Parameters  |   | Maximum Marks |
|---------|---|---|---------------|
| 1.      | Company Existence as on 31 <sup>st</sup> March 2015 in completed years. | > 13 Years<br>> 11 Years<br>> 9 Years<br>> 7 Years<br>≥ 5 Year            |               |
| 2.      | Company Turn Over in Crores for the FY2014-15                           | > 1300Crores<br>>1100Crores<br>>900Crores<br>> 700 Crores<br>≥ 500 Crores |               |
| 3.      | Total Manpower Strength   | >2500<br>>2000<br>> 1500<br>> 1000<br>≥ 500                               |               |
| 4.      | Geographical Location of Company / Branch Office                        | Ahmedabad or Gandhinagar<br>Gujarat<br>Mumbai<br>Rest of India            |               |
| 5.      | Oracle ERP Manpower Strength  | >1500<br>>1250<br>> 1000<br>> 750<br>≥ 500                                |               |
| 6.      | Number of ERP Installations   | >25<br>>20<br>> 15<br>> 10<br>≥5  |               |
| 7.      | Number of Companies where Oracle ERP Support is provided                | >14<br>>11<br>> 8<br>> 5<br>≥2  |               |



|     |   |   |  |
|-----|---|---|--|
|     |   |   |  |
| 8.  | Product Implementation or Support for Oracle ERP in mining sector   | >= 5<br>4<br>3<br>2<br>1  |  |
| 9.  | Product implementation or support for Oracle ERP in State or Central Govt. or their PSUs.   | > 10<br>> 8<br>> 6<br>> 4<br>>=2  |  |
| 10. | Oracle Apps 12.1.1 and above support experience for<br>- Oracle Financials<br>- Oracle SCM<br>- Oracle HRMS<br>- Oracle Process Manufacturing<br>- Oracle Order Management<br>- Oracle portal like iCustomer, iRecruitment, iSupplier etc. (At least one) | > 20 Customers<br>> 15 Customers<br>> 10 Customers<br>> 5 Customers<br>>= 2 Customers |  |

**\* 10 Marks has been kept for each segment and is equally divided.**



Annexure B

## On Bidder's Letter Head

To,

GENERAL MANAGER (IT)  
M/S. GUJARAT MINERAL DEVELOPMENT CORPORATION LTD,  
"KHANIJ BHAVAN", 132, FT. RING ROAD,  
NR. UNIVERSITY GROUND, VASTRAPUR,  
AHMEDABAD-380 052.

**SUB.** : Tender Fee for tender no. GMDC/RFP/IT/ ERP /16-17 for ERP support services for ERP Oracle e-Business Suite Ver.12.1.1 and onwards at Gujarat Mineral Development Corporation

Dear Sir

With reference to above and as per terms and conditions of tender, we are sending herewith D.D. / Pay Order Number -----dated-----for Rs 15000/- (Rupees Fifteen Thousand) Only drawn on-----bank-----branch in favour of "GUJARAT MINERAL DEVELOPMENT CORPORATION LIMITED" payable at AHMEDABAD being the amount of tender fee.

Thanking You

NAME, SIGNATURE & STAMP OF BIDDER



## On Bidder's Letter Head

To,  
GENERAL MANAGER (IT)  
M/S. GUJARAT MINERAL DEVELOPMENT CORPORATION LTD,  
"KHANIJ BHAVAN", 132, FT. RING ROAD,  
NR. UNIVERSITY GROUND, VASTRAPUR,  
AHMEDABAD-380 052.

**SUB.** : EMD for Tender No. GMDC/RFP/IT/ ERP /16-17 for ERP support services for ERP Oracle e-Business Suite Ver.12.1.1 and onwards at Gujarat Mineral Development Corporation

Dear Sir

With reference to above and as per terms and conditions of tender, we are sending herewith D.D. / Pay Order Number -----dated-----for Rs. 5,00,000/- (Rupees Five Lacs Only) Only drawn on-----bank-----branch in favour of "GUJARAT MINERAL DEVELOPMENT CORPORATION LIMITED" payable at AHMEDABAD being the amount of EMD.

Thanking You

NAME, SIGNATURE & STAMP OF BIDDER



**On Bidder's Letter Head**

**D E C L A R A T I O N**

Date:

To,

General Manager (IT)  
M/s. Gujarat mineral development corporation ltd,  
"khanij bhavan", 132, ft. Ring road,  
Nr. University ground, vastrapur,  
Ahmedabad-380 052.

Dear sir,

I / we hereby solemnly declare that any of our partners jointly or severally and / or individually or our firm / company / associate company have not been black listed by the central govt. Or any state govt. Or it's undertaking.

I / we here by further declare that, if the above declaration is found untrue, GMDC ltd. Shall be entitled to take any action against us severally and / or individually or our firm / company in this regard in any manner as may be deemed fit by GMDC.

Thanking you,

**Yours faithfully,**

Name, siganture & stamp of the bidder.



## **Instruction to Bidders for Online Tendering**

1. Tender documents are available only in electronic format which Bidders can download free of cost from the website [www.gmdcltd.com](http://www.gmdcltd.com) and <https://nprocure.com>
2. Bidders who wish to participate in online tenders will have to procure / should have legally valid Digital Certificate (Class III) as per Information Technology Act-2000, using which they can sign their electronic bids. Bidders can procure the same from any of the license certifying Authority of India or can contact (n)code solutions- a division of GNFC Limited, who are licensed Certifying Authority by Government of India at address mentioned below at clause 5.
5. All bids should be digitally signed. For details regarding digital signature certificate and related training involved at the below mentioned address should be contacted:  
  
(n)Procure Cell  
(n)Code solutions A division of GNFC  
403, GNFC Info-Tower, Bodakdev, Ahmedabad- 380 054 ( India )  
Tel : +91 26857316/17/18 Fax : +91 79 26857321  
Toll Free : 1800-233-1010  
E-mail: nprocure@gnvfc.net
6. Kindly take note that, valid Digital Signature Certificates is must for all the interested bidders. Online tendering process is not possible without valid digital signature certificate.
7. Interested bidders are also requested to complete their procedure for taking digital signature certificate in respect to filling of application form, supporting documents with necessary fees at least 3 days before last date of tender submission.
8. (n)code solutions reserves the rights to issue digital signature certificate after verification of application forms / supporting documents submitted by bidder. (n)code solutions is fully authorized to issue digital signature certificate to bidders.
9. All the bidders who have no facility to participate in on-line tenders are requested to contact (n)code solutions for the same.
10. Free vendor training camp will be organized every Saturday between 4.00 to 5.00 P.M. at (n) code solutions-A Division of GNFC Ltd., Bidders are requested to take benefit of the same (Advance Confirmation to (n) code is requested).
11. All the correspondence in respect to training, support or digital signature certificate should be addressed to (n)code solutions directly on the above mentioned address



## Price Bid

*Difference between consecutive years should be not be more than 12 percentage.*

| Sr. No. | Description of Work  | Charge inclusive of all taxes except service tax |        |        |        |        | Total Cost inclusive of all taxes except service tax in INR |
|---------|--|--|--------|--------|--------|--------|---|
|         |  | Year 1   | Year 2 | Year 3 | Year 4 | Year 5 |   |
| 1.      | Maintenance & Application Support as defined at 10.2 with One Coordinator on site and rest from offshore |  |        |        |        |        |   |
| 2.      | Oracle Apps DBA support as defined at 10.3 from offshore   |  |        |        |        |        |   |
| 3.      | <b>Total</b>   |  |        |        |        |        |   |

*Service Tax will be Paid/Adjust/Reimbursed to the party as per prevailing rates and rules as per Service Tax Act to the extend directly related to the service rendered by the party under the said contract subject to production of documentary proof and party will mentioned the service tax amount separately in the invoice/bill after considering abatement if any.*